

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 29 August 2024 9:47 AM
To: 'Loganathan S/O Agoram'
Cc: Admin A
Subject: RE: [EXTERNAL] - ACCIDENT INVOLVED: SGM7350S & SLP9707J DOA 16.08.24
Attachments: III_LKK INVOICE_SAC2400432.pdf; EMAIL FROM TP_WITHDRAW CLAIM DD 280824.pdf

Dear Logan,

As per Merimen, we have checked and confirmed that third party withdraw claim.
Third party did not arrange for survey for this case.

We will proceed to close file at our end and bill for Merimen Fee.
Attached is a copy of Merimen fee invoice for your necessary action, thanks.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, August 23, 2024 10:19 AM
To: Loganathan S/O Agoram <loganathan@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: [EXTERNAL] - ACCIDENT INVOLVED: SGM7350S & SLP9707J DOA 16.08.24

Dear Sirs,

Attached third party video for your easy reference.
Please advise mandate on liability via Merimen. Thanks.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>
Sent: Friday, August 23, 2024 9:20 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: [EXTERNAL] - ACCIDENT INVOLVED: SGM7350S & SLP9707J DOA 16.08.24

Morning Hsiao Tong,

As requested, pls refer to file attached.

Thank you.

Kind regards,
Jacqueline
Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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On Fri, 23 Aug 2024 at 08:12, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs/mdm,

We refer to the above matter.

Please share a copy of your client's video footage for our viewing. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, August 20, 2024 3:10 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>; 'Accord Auto(Claims)' <claims@mycarworkshop.com.sg>
Subject: RE: [EXTERNAL] - ACCIDENT INVOLVED: SGM7350S & SLP9707J DOA 16.08.24

Dear Surveyor,

Please conduct a survey on TP vehicle **SGM7350S** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Jacelyn Loh

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

6 Raffles Quay, #22-00,

Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: Jacelyn.lohCL@III.COM.SG

Co. Reg Number: 198703792K

From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>
Sent: Tuesday, August 20, 2024 3:05 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>
Subject: Re: [EXTERNAL] - ACCIDENT INVOLVED: SGM7350S & SLP9707J DOA 16.08.24

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Dear Jaclyn,

I am writing to request your assistance in arranging a Pre-Repair Inspection (PRS) for my client's vehicle, registered under the number SGM7350S. Please find attached the GIA report for your reference.

We kindly request a list of ten surveyors, in accordance with the GIA guidelines from April 1st, 2016. However, we would like to request that M/S FormTeam Consultancy Pte Ltd be **excluded** from the list of potential surveyors for this job.

We would appreciate your prompt response and assistance in this matter. If you require any further information or clarification, please do not hesitate to let us know.

Thank you.

Kind regards,
Jacqueline
Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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On Tue, 20 Aug 2024 at 14:48, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Surveyor,

Please conduct a survey on TP vehicle **SGM7350S** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Jacelyn Loh

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

6 Raffles Quay, #22-00,

Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: Jacelyn.lohCL@III.COM.SG

Co. Reg Number: 198703792K

From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>

Sent: Tuesday, August 20, 2024 12:49 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>

Subject: Re: [EXTERNAL] - ACCIDENT INVOLVED: SGM7350S & SLP9707J DOA 16.08.24

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Dear Jaclyn,

We kindly request a list of ten surveyors, in accordance with the GIA guidelines from April 1st, 2016. However, we would like to request that M/S FormTeam Consultancy Pte Ltd be **excluded** from the list of potential surveyors for this job.

Thank you.

Kind regards,
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On Tue, 20 Aug 2024 at 11:43, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Surveyor,

Please conduct a survey on TP vehicle **SGM7350S** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Jacelyn Loh

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

6 Raffles Quay, #22-00,

Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: jacelyn.lohCL@III.COM.SG

Co. Reg Number: 198703792K

From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>

Sent: Tuesday, August 20, 2024 11:32 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>

Subject: [EXTERNAL] - ACCIDENT INVOLVED: SGM7350S & SLP9707J DOA 16.08.24

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Dear Officer In Charge,

I am writing to request your assistance in arranging a Pre-Repair Inspection (PRS) for my client's vehicle, registered under the number SGM7350S. Please find attached the GIA report for your reference.

We kindly request a list of ten surveyors, in accordance with the GIA guidelines from April 1st, 2016. However, we would like to request that M/S FormTeam Consultancy Pte Ltd be excluded from the list of potential surveyors for this job.

We would appreciate your prompt response and assistance in this matter. If you require any further information or clarification, please do not hesitate to let us know.

Thank you.

Kind regards,
Jacqueline
Accord Auto Services Pte Ltd
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Tel : (65) 6481 9517
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