# Veron Chen (LKKAuto)

From: Steve Chen (LKK Auto)

**Sent:** Friday, 6 September 2024 6:51 PM

**To:** Renemer Ramirez Bagang

**Cc:** Kenneth Ong Chia Kwang; Veron Chen (LKKAuto)

**Subject:** Accident On 17/08/2024 Involving Our Insured SJY7379L And Your Insured

SKP9844H, Oref: SNM24D204665/C02 / Finalization

**Attachments:** SJY 7379L - Finalize.pdf; SJY7379L FIN.pdf

Hi Ren,

We finalize \$9711.00 (P/P, before GST). 7 days. (Subject to insurance approval)

Thanks and regards,

#### **Steve Chen**

#### LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>stevechen@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Renemer Ramirez Bagang < renemer.bagang@cyclecarriage.com.sg>

Sent: Friday, 6 September 2024 5:47 pm

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: Kenneth Ong Chia Kwang <kenneth.ong@cyclecarriage.com.sg>

Subject: RE: Accident On 17/08/2024 Involving Our Insured SJY7379L And Your Insured SKP9844H, Oref:

SNM24D204665/C02 / Finalization

Dear Steve,

Please see attached files for your reference & finalization.

Kindly see the highlighted markings for the check item.

Repair Cost \$9,711.00 before gst and no. of total repair days – 7 days.

Thank you.

Ren Bagang Executive – Motor Claim



**Exceptional Journeys** 

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650 • DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg **From:** Pauline Tham (CTPIS) < <u>pauline.tham@sg.cntaiping.com</u>>

**Sent:** Monday, 26 August 2024 10:43 am

**To:** Renemer Ramirez Bagang < renemer.bagang@cyclecarriage.com.sg > **Cc:** Kenneth Ong Chia Kwang < kenneth.ong@cyclecarriage.com.sg >

Subject: RE: Accident On 17/08/2024 Involving Our Insured SJY7379L And Your Insured SKP9844H, Oref:

SNM24D204665/C02

This email was sent from outside of your organisation

[Internal]

### WITHOUT PREJUDICE

Hi Sir,

Our insured reported.

- 1.Based on the available information, we would like to explore a direct settlement for the sake of an amicable settlement and on a without any admission of liability basis.
- 2. Please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.
- 3. The claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.
- 4. This proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.
- 5. This proposal of direct settlement in paragraphs 1 to 4 above is CONDITIONAL upon China Taiping's Policy liability being engaged, and China Taiping Insurance Pte Ltd reserve any and all rights under our Policy to investigate further into the claim and to make a determination on our Policy coverage, including our rights to reject the claim should new evidence be available. In the event that we reject our Policy coverage, you will then have to look directly to our insured and /or insured motorist for recovery of any sums you may incur or may have incurred towards repairs for the vehicle.

Thanks.

## **Pauline Tham**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>

Sent: Monday, August 19, 2024 7:21 PM

To: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

**Cc:** Kenneth Ong Chia Kwang < kenneth.ong@cyclecarriage.com.sg >

Subject: Accident On 17/08/2024 Involving Our Insured SJY7379L And Your Insured SKP9844H

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

# Please arrange for pre-survey on 22/08/2024 Thursday at Cycle & Carriage Level 3 330 Ubi Road 3 S408650.

Thank you.

Ren Bagang Executive – Motor Claim



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Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650 • DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

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