

**DING AUTOMOTIVE PTE LTD**

30 Kallang Place, #05-05  
Singapore 339159

Without Prejudice to our  
driver's Injury claims

OUR REF: 50116312/SHA8617T/DOA/19/08/2024/SO  
YOUR REF: -/YP7203E

12 September 2024

To: MOTOR CLAIMS DEPARTMENT  
LONPAC INSURANCE BHD  
300 BEACH ROAD #17-04/07  
THE CONCOURSE SINGAPORE 199555

ACCIDENT INVOLVING : SHA8617T AND YP7203E ON 19/08/2024  
LOCATION ALONG : JURONG WEST AVE 1, BLK 469 OPEN SPACE, SINGAPORE

We refer to the above mentioned incident with cost of repair and losses outlined as follows:

	Rate Per Day	Repair/ Claims Day	Amount Before GST	GST 9%	Amount After GST
Cost of Repair	\$ -	8	\$ 4,000.00	\$ 360.00	\$ 4,360.00
Loss Of Rental	\$ 91.69	8	\$ 733.52	\$ -	\$ 733.52
Loss Of Income	\$ 80.00	8	\$ 640.00	\$ -	\$ 640.00
LTA/GIA Search Fee	\$ -	0	\$ 2.00	\$ 0.18	\$ 2.18
Towing Fee	\$ -	0	\$ -	\$ -	\$ -
Surveyor Fee	\$ -	0	\$ -	\$ -	\$ -
Total	\$ 171.69	8	\$ 5,375.52	\$ 360.18	\$ 5,735.70

The accident was caused solely by the negligence of your insured/driver, which resulted in the above costs of repair and losses.

Enclosed herewith the relevant documents (where applicable) for your perusal:

✓	Letter of Demand	✓	Mileage Record
✓	Repair Bill	✓	Rental Invoice
✓	Finalised Report	✓	Letter of Authority
✓	Repair Estimate	✓	Satisfaction Voucher
✓	Accident Report / Police Report	✓	Certificate of Insurance
✓	3 <sup>rd</sup> Party Search Fee	✓	Towing

City Cab has authorised DING AUTOMOTIVE PTE LTD to claim, correspond, and receive payment on behalf of our client against any Third Party pertaining to the total sum stated above.  
Please look into our client's claim and revert with your Liability/Offer within 14 days upon receipt of this Letter of Demand.

Your Sincerely,  
MOTOR CLAIMS DEPT  
DING AUTOMOTIVE PTE LTD  
TEL: +65 9239 4128



# LETTER OF AUTHORITY

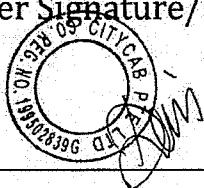
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Accident involving SHA 8617 T & YP 7203 E on 19/08/24  
along 496 Jurong West Ave 1 Carpark.

I/We, City Cab Pte Ltd NRIC/ Co.Reg Number 199502839G registered owner of vehicle No. SHA 8617 T which was rented to Hirer/Driver Mr/Ms Lim Poh Hiap NRIC SXXXX 897 E, hereby authorize **Ding Automotive Pte Ltd** on this date 19/08/24 to submit, correspond, negotiate and settle my/our claim for cost of repair and uninsured losses arising from the above accident and without prejudice of our driver's injury claim.

I/We further authorize that agreed settlement amount by third party with **Ding Automotive Pte Ltd** should be made in favour of **Ding Automotive Pte Ltd** and that the said payment be forwarded to them as full and final discharge of my/our claims.

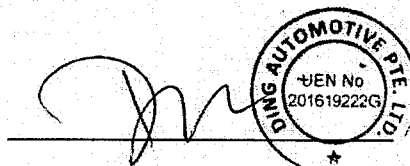
Owner Signature/Co.Chop



Hirer/Driver Signature

Lu

Authorized Workshop





# LONPAC INSURANCE BHD

CLAIM NO : 24/24/24/VC05/029721  
DATE : 24 OCT 2024

## DISCHARGE VOUCHER

I/We, CITYCAB PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YP 7203E the sum of Singapore Dollar Five Thousand Four Hundred Fifty Only **(\$5,450.00)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving YP 7203E and SHA 8617T on 19/08/2024 along/at JURONG WEST AVE 1.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ DIAN HUANG ENTERPRISE PTE LTD/ LUAN YI**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**DING AUTOMOTIVE PTE LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....  
Signature of vehicle owner/Date

.....  
CITYCAB PTE LTD / 29.11.2024  
Name of vehicle owner /Date

# DING AUTOMOTIVE PTE LTD

Business Reg. No : 201619222G  
30 KALLANG PLACE, #05-05, SINGAPORE 339159.  
Tel: 9239 4128

## TAX INVOICE

### LONPAC INSURANCE BHD

300 BEACH ROAD  
#17-04/07 THE CONCOURSE  
SINGAPORE 199555

ATTN :  
TEL : FAX :

INVOICE : I-002609  
DATE : 11/11/2024  
GST REG NO : 201619222G  
TERMS : C.O.D.  
PO NO : YP 7203E  
OUR REF : SHA 8617T  
PAGE : 1 of 1

ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1.	Cost Of Repair - SHA8617T	1	5,000.00	5,000.00

### REMARKS :

Job Card : 50116312  
Your Ref : YP7203E  
OIC : Yan (LKK Auto Consultants Pte Ltd)  
DOA : 19/08/2024  
Settlement @ Global Sum \$5,450.00 (all-in)

SUB TOTAL : 5,000.00  
GST 9% : 450.00  
TOTAL SGD : 5,450.00  
DEPOSIT :  
O/S BALANCE :

### PAYMENT DETAILS

BANK ACCOUNT NAME: **DING AUTOMOTIVE PTE LTD**  
BANK TRANSFER: **UOB BANK 348-307-6922**  
PAYNOW TO UEN: **201619222G**



Authorised Signature

Without Prejudice  
to our driver's Injury claim

Customer Signature

I have inspected and hereby confirmed that  
the job done and the amount due herein  
are entire to my satisfaction

Our Ref: CC24080338



Date: 20 August 2024

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 19/08/2024 @ 02:00 hrs  
ALONG JURONG WEST AVE 1, BLK 469 OPEN SPACE  
CARPARK  
INVOLVING YP7203E

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA8617T** (the "Taxi"). The Taxi was hired to **LIM POH HIAP (LIN BAOXIE) IC NO SXXXX897E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$99.94** per day (inclusive of GST).

*\$91.69 (w/o GST)*

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team  
Asset Management

This is a computer generated letter. No signature is required.




## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

YP7203E

Date of Accident

19/08/2024 

Reset

**% RESULT & RECEIPT****TP Insurer Enquiry**Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **10/08/2024 - 09/08/2025**Requested By ..... **Hashim (Ding Auto Pte Ltd)**Requested Date ..... **19/08/2024 08:59****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

# LONPAC INSURANCE BHD (SINGAPORE BRANCH)

## GIRO AUTHORISATION FORM

Company Name: Citycab Pte Ltd

### Bank Account Details

Beneficiary Name: Ding Automotive Pte Ltd

Bank Name / Branch Name: UOB Bedok

Bank Account No.: 201619222G

Bank Code / Branch Code: 7375/027

Swift Code: UOVBSGSG

Email Address: kelly@dingautomotive.com  
(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:  
Kelly Ding / Director / 9239 4128

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.

**Authorised Signature and Company Stamp**

Date:



**Acknowledged by :**



Name / Date: Sarah / 24/10/2024



## Yan (LKK Auto)

**From:** Yan (LKK Auto)  
**Sent:** Monday, October 14, 2024 4:28 PM  
**To:** 'GERALD POH WEE BIN'; MT\_Claim\_SG  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** [SEEK MANDATE] RE: OREF 24/24/24/VC05/029721 - FW: [Pending Offer] 50116312 / SHA8617T / TP YP7203E / 19/08/2024 \*\*\* LKK REF: CD/LPC24080293/Rua3  
**Attachments:** SHA8617T LOD & DOCS.pdf; TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS.pdf

Your ref: **24/24/24/VC05/029721**  
Our ref : CD/LPC24080293/Rua3

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING YP7203E(LONPAC) AND SHA8617T(TP) ON 19/08/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he moving out from carpark lot and collided onto third party parked vehicle.

We seek your approval to offer repairer **"DING AUTOMOTIVE PTE LTD"** at **\$5,495.70(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 9,489.03	\$ 4,360.00 (\$4,000.00 + 8%GST)
2. Loss of RENTAL (8days x \$91.69)	\$ 733.52	\$ 733.52 (8DAYS X \$91.69)
3. Loss of Income (8days x \$80.00)	\$ 640.00	\$ 400.00 (8days x \$50.00)
4. LTA/ GIA SEARCH FEE	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 10,864.73</b>	<b><u>\$ 5,495.70</u></b>

Surveyor recommended 7days for repair + 1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.  
Kindly note that this inspection report dated 19/08/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Yan (LKK Auto)  
**Sent:** Friday, October 4, 2024 2:26 PM  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** sarah@dingautomotive.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: OREF 24/24/24/VC05/029721 - FW: [Pending Offer] 50116312 / SHA8617T / TP YP7203E / 19/08/2024 \*\*\* LKK REF: CD/LPC24080293/Rua3

Dear Sir/Madam,

We are preparing report to seek mandate.

Thank you.

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, October 3, 2024 6:00 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OREF 24/24/24/VC05/029721 - FW: [Pending Offer] 50116312 / SHA8617T / TP YP7203E / 19/08/2024 \*\*\* LKK  
REF: CD/LPC24080293/Rua3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Yan,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 3 October 2024 3:48 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)

**Subject:** RE: OREF 24/24/24/VC05/029721 - FW: [Pending Offer] 50116312 / SHA8617T / TP YP7203E / 19/08/2024

**Lonpac External - General**

# Lonpac External - General

Dear Hsiao Tong,

FYNA.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Sarah Ong <[sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)>  
**Sent:** Thursday, 3 October 2024 3:40 pm  
**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** [claims@dingautomotive.com](mailto:claims@dingautomotive.com); Kelly Ding <[kelly@dingautomotive.com](mailto:kelly@dingautomotive.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>  
**Subject:** [Pending Offer] 50116312 / SHA8617T / TP YP7203E / 19/08/2024

## Without Prejudice

Dear Charmaine

Kindly review our claim and provide your offer for an expeditious settlement.

*Please Cc: [kelly@dingautomotive.com](mailto:kelly@dingautomotive.com); [claims@dingautomotive.com](mailto:claims@dingautomotive.com) in all correspondence.*

Thanks & regards,

**Sarah**

Claims Dept.

Ding Automotive Pte Ltd

T: (+65) 9239 4128 | E: [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

On Thu, 12 Sept 2024 at 11:02, Sarah Ong <[sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)> wrote:

## Without Prejudice

Dear Charmaine

Kindly advise who is the OIC for this claim.

Please refer to the attached LOD and supporting documents for our claim against your insured. We have completed the repair, finalised the repair cost, and the vehicle has been discharged.

We would like to claim for our client as follows:

**Recommended Repair Days: 07**

**Sat, Sun, Public Holiday/etc: 02**

**Total Claims Days: 08**

**Cost Of Repair: \$4,360.00**

**Lta/Gia Fee: \$2.18**

**Loss Of Rental: \$733.52**

**Loss Of Income: \$640.00**

**Towing Fee: \$0.00**

**Surveyor Fee: \$0.00**

**Total: \$5,735.70**

Kindly look into our claim and provide an offer to close as soon as possible.

*Please Cc: [kelly@dingautomotive.com](mailto:kelly@dingautomotive.com); [claims@dingautomotive.com](mailto:claims@dingautomotive.com) in all correspondence.*

Thanks & regards,

**Sarah**

**Claims Dept.**

**Ding Automotive Pte Ltd**

T: (+65) 9239 4128 | E: [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)

On Mon, 9 Sept 2024 at 08:27, Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)> wrote:

Hi Guang,

We will be advising our principal a cost of repair L/S repair limit of \$4,000.00 /- with 07 days of repair before GST, subject to their approval.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Save the Earth. Print only when necessary.*

**From:** Taxis Customer Service <[taxiscs@stengg.com](mailto:taxiscs@stengg.com)>

**Sent:** Friday, 6 September 2024 9:51 pm

**To:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Cc:** [claims@dingautomotive.com](mailto:claims@dingautomotive.com) <[claims@dingautomotive.com](mailto:claims@dingautomotive.com)>; Kelly Ding <[kelly@dingautomotive.com](mailto:kelly@dingautomotive.com)>;  
[sarah@dingautomotive.com](mailto:sarah@dingautomotive.com) <[sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)>

**Subject:** 50116312 / SHA8617T - Finalize Amount & After Repair Photo . (DOA: 19/08/2024)

**Without Prejudice**

Dear Rasul,

Please see below for the finalize according to our conversation to finalize for [SHA8617T](#).

Please refer attachment Estimate & After Paint for [SHA8617T](#).

Lump Sum Repair

Total Repair – 07 Days

Labour = \$ 1,810.00

S/N = \$ 100.00

Parts = \$ 5,178.42

L+S+P = \$ 7,088.42 – 20% lump sum

Total Finalize Amount = **\$ 5,670.74**

**Agreed Repair Cost = \$4,000.00**

Thank You

Best Regards,

*Guang*

*Ding Automotive Pte Ltd*

*Hp : 93299929*

*Office : 62657130*

This email is confidential and may also be privileged. If this email has been sent to you in error, please delete it immediately and notify us. Please do not copy, distribute, or disseminate part or whole of this email if you are not the intended recipient or if you have not been authorized to do so. We reserve the right, to the extent and under circumstances permitted by applicable laws, to retain, monitor, and intercept email messages to and from our systems. Thank you.