

## Yan (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, October 17, 2024 4:25 PM  
**To:** Yan (LKK Auto)  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: [SEEK MANDATE] RE: OREF 24/24/24/VC05/029721 - FW: [Pending Offer] 50116312 / SHA8617T / TP YP7203E / 19/08/2024 \*\*\* LKK REF: CD/LPC24080293/Rua3

## Lonpac External - General

## Lonpac External - General

Dear Yan,

Please proceed to negotiate from \$5,400.00 up to \$5,495.00

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Yan (LKK Auto) <yan@lkkauto.com>  
**Sent:** Thursday, 17 October 2024 2:51 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] RE: OREF 24/24/24/VC05/029721 - FW: [Pending Offer] 50116312 / SHA8617T / TP YP7203E / 19/08/2024 \*\*\* LKK REF: CD/LPC24080293/Rua3

## Lonpac External - General

Dear Gerald,

Attached file for your reference.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, October 14, 2024 4:35 PM

**To:** Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: [SEEK MANDATE] RE: OREF 24/24/24/VC05/029721 - FW: [Pending Offer] 50116312 / SHA8617T / TP YP7203E / 19/08/2024 \*\*\* LKK REF: CD/LPC24080293/Rua3

**Lonpac External - General**

**Lonpac External - General**

Dear Yan,

Please obtain a written confirmation that the hirer was not provided with any replacement taxi during the period the vehicle was in the workshop for repair.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Sent:** Monday, 14 October 2024 4:28 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** [SEEK MANDATE] RE: OREF 24/24/24/VC05/029721 - FW: [Pending Offer] 50116312 / SHA8617T / TP YP7203E / 19/08/2024 \*\*\* LKK REF: CD/LPC24080293/Rua3

# Lonpac External - General

Your ref: **24/24/24/VC05/029721**

Our ref : CD/LPC24080293/Rua3

Dear Sirs/Mdm,

## **ACCIDENT INVOLVING YP7203E(LONPAC) AND SHA8617T(TP) ON 19/08/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he moving out from carpark lot and collided onto third party parked vehicle.

We seek your approval to offer repairer **"DING AUTOMOTIVE PTE LTD"** at **\$5,495.70(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 9,489.03	\$ 4,360.00 (\$4,000.00 + 8%GST)
2. Loss of RENTAL (8days x \$91.69)	\$ 733.52	\$ 733.52 (8DAYS X \$91.69)
3. Loss of Income (8days x \$80.00)	\$ 640.00	\$ 400.00 (8days x \$50.00)
4. LTA/ GIA SEARCH FEE	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 10,864.73</b>	<b><u>\$ 5,495.70</u></b>

Surveyor recommended 7days for repair + 1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 19/08/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Yan (LKK Auto)

**Sent:** Friday, October 4, 2024 2:26 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OREF 24/24/24/VC05/029721 - FW: [Pending Offer] 50116312 / SHA8617T / TP YP7203E / 19/08/2024 \*\*\* LKK

REF: CD/LPC24080293/Rua3

Dear Sir/Madam,

We are preparing report to seek mandate.

Thank you.

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, October 3, 2024 6:00 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OREF 24/24/24/VC05/029721 - FW: [Pending Offer] 50116312 / SHA8617T / TP YP7203E / 19/08/2024 \*\*\* LKK  
REF: CD/LPC24080293/Rua3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Yan,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 3 October 2024 3:48 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)

**Subject:** RE: OREF 24/24/24/VC05/029721 - FW: [Pending Offer] 50116312 / SHA8617T / TP YP7203E / 19/08/2024

**Lonpac External - General**

## Lonpac External - General

Dear Hsiao Tong,

FYNA.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Sarah Ong <[sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)>  
**Sent:** Thursday, 3 October 2024 3:40 pm  
**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** [claims@dingautomotive.com](mailto:claims@dingautomotive.com); Kelly Ding <[kelly@dingautomotive.com](mailto:kelly@dingautomotive.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>  
**Subject:** [Pending Offer] 50116312 / SHA8617T / TP YP7203E / 19/08/2024

### Without Prejudice

Dear Charmaine

Kindly review our claim and provide your offer for an expeditious settlement.

**Please Cc:** [kelly@dingautomotive.com](mailto:kelly@dingautomotive.com); [claims@dingautomotive.com](mailto:claims@dingautomotive.com) in all correspondence.

Thanks & regards,

**Sarah**

Claims Dept.

Ding Automotive Pte Ltd

T: (+65) 9239 4128 | E: [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)

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On Thu, 12 Sept 2024 at 11:02, Sarah Ong <[sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)> wrote:

## Without Prejudice

Dear Charmaine

Kindly advise who is the OIC for this claim.

Please refer to the attached LOD and supporting documents for our claim against your insured. We have completed the repair, finalised the repair cost, and the vehicle has been discharged.

We would like to claim for our client as follows:

**Recommended Repair Days: 07**

**Sat, Sun, Public Holiday/etc: 02**

**Total Claims Days: 08**

**Cost Of Repair: \$4,360.00**

**Lta/Gia Fee: \$2.18**

**Loss Of Rental: \$733.52**

**Loss Of Income: \$640.00**

**Towing Fee: \$0.00**

**Surveyor Fee: \$0.00**

**Total: \$5,735.70**

Kindly look into our claim and provide an offer to close as soon as possible.

*Please Cc: [kelly@dingautomotive.com](mailto:kelly@dingautomotive.com); [claims@dingautomotive.com](mailto:claims@dingautomotive.com) in all correspondence.*

Thanks & regards,

**Sarah**

**Claims Dept.**

**Ding Automotive Pte Ltd**

T: (+65) 9239 4128 | E: [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)

On Mon, 9 Sept 2024 at 08:27, Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)> wrote:

Hi Guang,

We will be advising our principal a cost of repair L/S repair limit of \$4,000.00 /- with 07 days of repair before GST, subject to their approval.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Save the Earth. Print only when necessary.*

**From:** Taxis Customer Service <[taxiscs@stengg.com](mailto:taxiscs@stengg.com)>

**Sent:** Friday, 6 September 2024 9:51 pm

**To:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Cc:** [claims@dingautomotive.com](mailto:claims@dingautomotive.com) <[claims@dingautomotive.com](mailto:claims@dingautomotive.com)>; Kelly Ding <[kelly@dingautomotive.com](mailto:kelly@dingautomotive.com)>;  
[sarah@dingautomotive.com](mailto:sarah@dingautomotive.com) <[sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)>

**Subject:** 50116312 / SHA8617T - Finalize Amount & After Repair Photo . (DOA: 19/08/2024)

**Without Prejudice**

Dear Rasul,

Please see below for the finalize according to our conversation to finalize for [SHA8617T](#).

Please refer attachment Estimate & After Paint for [SHA8617T](#).

Lump Sum Repair

Total Repair – 07 Days

Labour = \$ 1,810.00

S/N = \$ 100.00

Parts = \$ 5,178.42

L+S+P = \$ 7,088.42 – 20% lump sum

Total Finalize Amount = **\$ 5,670.74**

**Agreed Repair Cost = \$4,000.00**

Thank You

Best Regards,

*Guang*

*Ding Automotive Pte Ltd*

*Hp : 93299929*

*Office : 62657130*

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