

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Monday, 4 August 2025 11:26 am
To: Claims Dept of CTI
Cc: Alfred Toh (CTPIS); CS A Team
Subject: [SEEK MANDATE] RE: CTI REF: SNM24D204643/C02/XE9131K/TOHHS - LKK REF: CD/CTI24080287/Aua3, SNG6516L | DOA: 15.08.2024 - TPP DIRECT SETTLEMENT
Attachments: LKK SURVEY REPORT & PHOTOS_6516.pdf; LOD-SNG6516L.pdf; LETTER TO OI.pdf

Your ref: **SNM24D204643/C02/XE9131K/TOHHS**
LKK ref : CD/CTI24080287/Aua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE 9131K(CHINA TAIPING) / SNG 6516L(TP)/ OTHERS ON 15/08/2024

We refer to the above matter.

Both parties had given a conflict of report and there was no video/ substantial evidence from both parties to support either version. In view is this, we would like to propose to settle the matter at 50/50.

We are of the view that liability should share equally as both parties should exercise caution on merging lane.

We seek your approval to offer repairer "**KANG CAR REPAIRERS PTE LTD**" at **\$4,116.50(all-in)**.

The summary is as follows: -

		Amount Revised	
1. Cost of Repair	\$ 14,739.30		\$ 7,630.00 (\$ 7,000.00+ 9%GST)
2. Loss of Use (6days x \$100.00)	\$ 600.00		\$ 480.00 (6days x \$80.00)
	\$ 15,339.30		\$ 8,110.00
	\$ 7,669.65	@ 50%	\$ 4,055.00
3. Medical fee	\$ 34.25		\$ 34.25
4. LTA/GIA Search Fee	\$ 27.25		\$ 27.25

Total	\$ 7,731.15		\$ 4,116.50
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Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/06/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh (CTPIS) <alfred.toh@sg.cntaiping.com>

Sent: Tuesday, August 20, 2024 4:18 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Yan (LKK Auto) <yan@lkkauto.com>; Alfred Toh (CTPIS) <alfred.toh@sg.cntaiping.com>

Subject: RE: CTI REF: SNM24D204643/C02/XE9131K/TOHHS - LKK REF: CD/CTI24080287/Xua3, SNG6516L | DOA: 15.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

p.s. password to open zip file: **9131**

Best Regards

Alfred Toh
Assistant Manager

Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, August 20, 2024 3:25 PM
To: Alfred Toh (CTPIS) <alfred.toh@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: CTI REF: SNM24D204643/XE9131K/C02/TOHHS - LKK REF: CD/CTI24080287/Xua3, SNG6516L | DOA: 15.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Alfred,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Alfred Toh** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, August 19, 2024 5:34 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: Direct Settlement - Accident Involving XE9131K (OI : CTI - TBA) AND SNG6516L (TP : LKK REF - CD/CTI24080287/Xua3) on 15.08.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Kang Car Repairers Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **GIA report**

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)