

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 11 July 2024 4:41 PM
To: 'ROBIN.G.FERNANDES@GMAIL.COM'
Subject: ACCIDENT INVOLVING SML1965S(AIG) AND SJS3580D AT/ALONG TESSENSOHN ROAD JUNCTION ON 15/06/2024

LAVEENA ROBIN FERNANDES
DRIVER: ROBIN GREGORY FERNANDES

[By Email Only]

Dear Sir/Madam,

You Ref: SML1965S
Our Ref: CD/AIG24060111/Upa3
ACCIDENT INVOLVING SML1965S(AIG) AND SJS3580D AT/ALONG TESSENSOHN ROAD JUNCTION ON 15/06/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim notification from SJS3580D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)