

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12/14 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

Ref : SMN2800S

Date : 21/10/2024

Motor Claims Dept
India International Insurance Pte Ltd
BLK 6 RAFFLES QUAY
#22-00
SINGAPORE 048580
Fax : 62244174 , 62257743

Dear Sir/Mdm

DIRECT SETTLEMENT - Accident Involving vehicle no SMN2800S and GBM1824R On 14/08/2024 Along BLK116 SIMEI STREET 1 OSCP

We refer to the above matter.

We are instructed by our clients, MILNER ANDREW MARK of vehicle number SMN2800S to claim damages against your insured GBM1824R in connection with a road traffic accident on 14/08/2024 12:16:30pm

We are instructed that the accident was caused by your insured's negligent driving and /or management of this vehicle. As a result, our client's vehicle was damaged and our clients have to put to loss and expenses. particulars of which are as follows:

Cost Of Repair	\$	1,744.00
Loss of Use	\$	0.00
Car Rental Fee (Inc. 1 SUN) 4 Days X \$ 120.00	\$	480.00
LTA Search Fee	\$	27.25
Survey Fee	\$	0.00
GIA Fees	\$	0.00
Total	\$	2,251.25

Please revert within the next **SEVEN (7) Days** so that we can advise out third party claimant for the next course of action.

We/I support our/my claim with documents enclosed.

Yours truly,



Motor Claims Dept
Anyisia Foo
motor@hockwah.com.sg

LETTER OF AUTHORISATION

I/We, MILNER ANDREW MARK (name) S8945208B (NRIC/Company Reg)
the owner of vehicle no SMN2800S hereby authorizes M/s Hock Wah Motor Workshop Pte
Ltd to submit corresponds, negotiate and settle my claim for repair costs and/or rental and/or loss of use
arising from the accident which occurred on 14/08/2024 (date) along BLK116 SIMEI STREET 1 OSCP
involving vehicle no/s GBM1824R (third party).

I further authorize M/s Hock Wah Motor Workshop to accept and receive any payment due to me in
respect to my claim above. I further permit payment of the settlement sum to be made in the name of
M/s Hock Wah Motor Workshop Pte Ltd.

Dated this 15 day of AUG 2024.

CLIENT:

Signature: 

Name : MILNER ANDREW MARK

NRIC : S8945208B

Address : BLK 114 SIMEI STREET 1 07-618 SINGAPORE 520114

Company Chop:

(If applicable) _____

WITNESS:

Signature : 

Name : _____

NRIC : _____

Address : HOCK WAH MOTOR WORKSHOP PTE LTD

Blk 3011 Bedok Industrial Park E,

#01-2008/2010/2012

Singapore 489977

Tel: 6441 5655 (3 Lines) Fax: 6441 5355

Email: motor@hockwah.com.sg

Company Chop:

(If applicable) _____

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2024D0009498
Claimant Ref: SMN2800S

We/I, HOCK WAH MOTOR WORKSHOP PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,744.00 (repair cost), S\$ 400.00 (loss of use/rental), S\$ 27.25 (search fee), vehicle no. SMN2800S that was damaged pursuant to the accident which occurred on 14/08/2024 (date) at BLK116 SIMEI STREET 1 OSCP (location) involving vehicle no. GBM1824R (insured vehicle). This is pursuant to the inspection conducted on 19/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MILNER ANDREW MARK ("the third party claimant") of vehicle no. SMN2800S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMN2800S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.


This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,171.25 to HOCK WAH MOTOR WORKSHOP PTE LTD.

Dated this 03 day of DEC 2024

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

ANYSIA FOO

NRIC:

Address:

HOCK WAH MOTOR WORKSHOP PTE LTD
Blk 3011 Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977

Nationality:

Tel: 6441 5655 (3 Lines) Fax: 6441 5355
Email: motor@hockwah.com.sg

Occupation:

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#02-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12/14 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : 81284687

India International Insurance Pte Ltd

BLK 6 RAFFLES QUAY

#22-00

SINGAPORE 048580

TEL : 62238122 , 63476100 FAX : 62244174 , 62257743

PH :

ATTN :

Term:

TAX INVOICE

Number : IV00085761

Date : 21/10/2024

Case No :

Vehicle No : SMN2800S

Chassis: MNTBBAB17Z0020858

Year of Mfr 2014

Policy No 5113513406

Model : NISSAN SYLPHY 1.6
CVT ABS D

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	LUMPSUM REPAIR	1.0	1,600.00	0	1,600.00
	Sub Total				1,600.00
	Parts Total				1,600.00
SINGAPORE DOLLARS : ONE THOUSAND SEVEN HUNDRED FORTY-FOUR AND CENTS ZERO ONLY			Less Excess		0.00
			SUBTOTAL		1,600.00
			GST 9.00%		144.00
			TOTAL		1,744.00

Date of accident : 14/08/2024 12:16 PM. Place : BLK116 SIMEI STREET 1 OSCP

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

Anysia



CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

H W CAR RENTAL

Registration no.: 52902602C
3011 Bedok Industrial Park E
#01-2010 Singapore 489977
Tel: 6441 5655 / 8339 6888

KOH CAR HO PTE.LTD.
Reg No: 201422857D
3011 BEDOK INDUSTRIAL PARK E
#01-2010 SINGAPORE 489977

CINV - 200304

INVOICE

Refer to Rental Agreement: CRA 200304

Reference Vehicle: SMN 2800S

Date: 23/09/2024

Customer Information

Name: MILNER ANDREW MARK NRIC No.: S 8945 208B

Address: BLK 114 SIMEI STREET | # 07-618

S (520 114)

Contact No: 8023 6615

Rental Car Information

Vehicle No.: SFE 6157 U

Make & Model: TOYOTA ALIS.

Start Date: 19 / 09 / 2024

End Date: 23 / 09 / 2024

Rent for (No. of Days) 4

Rate at (Per Day) \$120.00

Total Amount \$ 480.00



Customer Signature



Authorized Signature

H W CAR RENTAL

Registration no.: 52902602C
3011 Bedok Industrial Park E
#01-2010 Singapore 489977
Tel: 6441 5655 / 8339 6888

KOH CAR HO PTE.LTD.
Reg No: 201422857D
3011 BEDOK INDUSTRIAL PARK E
#01-2010 SINGAPORE 489977

R.Vehicle No. SMN 2800 S

CRA# -200304

RENTAL AGREEMENT - CLAIM

Hirer's Particulars

Name: MILNER ANREW MARK NRIC No.: S 8945208B
Address: BLK 114 SIMEI STREET 1 # 07-618
S (520114) Contact No: 8023 6615
Licence Date: 15 / 10 / 2019 Birth Date: 20 / 12 / 1989

Additional Driver's Particulars

Name: _____ NRIC No.: _____
Licence Date: ____ / ____ / ____ Contact No: _____

Rental Vehicle

Vehicle No.: 8FE 61574 Start Date: 19 / 09 / 2024
Rate (Per day): _____ No. of days: _____ End Date: 23 / 09 / 2024
PL (Out): Full PL (In): OK / Time out/in: 2.30 p.m 4.00 p.m

The Hirer agreed to the Rental Agreement as followed: -

- ☐ Rental vehicle is restricted to SINGAPORE use only, check water and engine oil daily.
- ☐ No refund if vehicle return early.
- ☐ Hirer is liable to pay all fines, summons, claims, excess within rental period.
- ☐ Hirer shall bear the responsibility if any damages found on/in vehicle.
- ☐ Extension: One day in advance notice is required otherwise no extension will be allowed.
- ☐ Car collection and return shall be within the office operating hour.
- ☐ Excess: In the event when accident occurred, the Hirer is liable to bear the excess of at least S\$4,000 / S\$8,000 (Young, Inexperience Driver) in cash plus loss of earnings.

Any problem arises to vehicle within rental period, Hirer must inform 6441 5655 immediately.

Hirer acknowledges all T&C and signifies acceptance upon signing.

Hirer and Driver Signature

Date & Company Stamp (if any)

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 15 Aug 2024 / 12:55:00
Receipt Date/Time : 15 Aug 2024 / 12:55:00

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240815-001835

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBM1824R As at 14 Aug 2024/12:12:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - GBM1824R Enquiry Fee 20240815125333770145	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
20240815125344158		Direct Debit: eNETS Debit (Internet Banking)		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Aug 2024 16:25	Clm Dtl Modified	Claimant's Name: -> MILNER ANDREW MARK. Claimant's ID: -> S8945208B.	[A] HOW MEI KWAN
2	19 Aug 2024 16:25	Clm Veh Model Changed	(204820) NISSAN SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR (A).	[A] HOW MEI KWAN
3	19 Aug 2024 16:25	Clm Created	Reg No: SMN2800S. Acct Date: 2024/08/14. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Hock Wah Motor Workshop Pte Ltd (Bedok)	[A] HOW MEI KWAN
4	19 Aug 2024 16:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Aug 2024 16:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/28	[A] HOW MEI KWAN
6	19 Aug 2024 16:25	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Aug 2024 16:25	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	19 Aug 2024 16:25	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	02 Sep 2024 13:22	Label Removed	(30650):Non-Reporting.	[A] HOW MEI KWAN
10	02 Sep 2024 13:22	Clm Dtl Modified	Insured Name: -> PAN PACIFIC VAN & TRUCK LEASING PTE LTD. Insured ID: -> 20151163 5R.	[A] HOW MEI KWAN
11	02 Sep 2024 15:11	Video Downloaded	Downloaded Video - Accident-front-tp	[A] CHEW HSIAO TONG
12	02 Sep 2024 15:11	Video Downloaded	Downloaded Video - Accident-front -tp	[A] CHEW HSIAO TONG
13	02 Sep 2024 15:14	Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 100% ID REVERSE & HIT 3RD PARTY.	[A] CHEW HSIAO TONG
14	03 Sep 2024 12:14	Video Downloaded	Downloaded Video - Accident-front-tp	[I] Priya
15	03 Sep 2024 12:14	Video Downloaded	Downloaded Video - Accident-front -tp	[I] Priya
16	03 Sep 2024 12:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/28	[I] Priya
17	03 Sep 2024 12:15	Adj Mandate Set	Approved:0.00.	[I] Priya
18	04 Sep 2024 11:37	Video Downloaded	Downloaded Video - Accident-front-tp	[I] Priya
19	21 Sep 2024 12:57	Video Downloaded	Downloaded Video - Accident-front -tp	[A] MARCUS CHUA
20	23 Sep 2024 17:19	Video Downloaded	Downloaded Video - Accident-front-tp	[A] MARCUS CHUA
21	24 Sep 2024 09:56	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/08/28	[A] CHEW HSIAO TONG
22	11 Nov 2024 16:33	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
23	11 Nov 2024 16:33	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
24	11 Nov 2024 16:33	Clm Dtl Modified	JPJ Reg. Date: -> 2015/01/23.	[A] JOANNE LEE KHANG MIN
25	11 Nov 2024 16:33	Clm Details Notified		[A] JOANNE LEE KHANG MIN
26	12 Nov 2024 10:13	Adj Mandate Request	Cur.Req:2171.25:Liability: 100% *Quantum: \$2,171.25(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	12 Nov 2024 15:20	Adj Mandate Set	Approved:2171.25.	[I] Priya

Date From

Date To

Audit Type

None

Go

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3221770	21 Aug 2024 09:07:45	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMN2800S	GBM1824R	12.00
3223380	23 Aug 2024 10:23:49	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMN2800S	Priya	xx.xx
3223381	23 Aug 2024 10:23:52	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMN2800S	Priya	xx.xx
3241127	24 Sep 2024 09:56:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMN2800S	GBM1824R	12.00