

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 3 December 2024 11:20 AM
To: claimsdept@sg.cntaiping.com
Cc: Jenny Lew; Admin A
Subject: [SEEK MANDATE] - CTI REF: SNM24D203618/SKZ2740S/C02/LEWLC - LKK REF: CD/CTI24080276/Tpa3, SMB5890A | DOA: 21.06.2024 - TPP DIRECT SETTLEMENT
Attachments: EMAIL TO OI DD 041124.pdf; SMB5890A VIDEO.mp4; SMB5890A LOD.pdf; LKK SURVEY REPORT & PHOTOS_SMB5890A.pdf

Your ref: **SNM24D203618/SKZ2740S/C02/LEWLC**
LKK ref : CD/CTI24080276/Tpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKZ2740S(CHINA TAIPING) AND SMB5890A(TP) ON 21/06/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he cut into third party's lane and collided with third party's bus.

We seek your approval to offer repairer **"STRIDES PREMIER AUTOMOTIVE SERVICES PTE LTD"** at **\$2,251.60(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 11,828.90	\$ 1,349.42 (\$1,238.00 + 9%GST)
2. Loss of Use (4days x \$350.00)	\$ 1,400.00	\$ 900.00 (3days X \$300.00)
3. LTA/ GIA Search Fee	\$ 2.18	\$ 2.18
Total	\$ 13,231.08	<u>\$ 2,251.60</u>

Surveyor recommended 2days for repair + 1PRS = 3DAYS.

Enclosed here with all the relevant documents for your perusal.
Kindly note that this inspection report dated 29/10/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 10 September 2024 2:26 PM
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D203618/SKZ2740S/C02/LEWLC - LKK REF: CD/CTI24080276/Tpa3, SMB5890A | DOA: 21.06.2024 - TPP DIRECT SETTLEMENT

Dear Jenny,

Attached third party video footage for your easy reference.
Liability is not in our driver's favour as he cut into third party's lane and collided with third party's bus.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, 23 August 2024 12:17 PM
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D203618/SKZ2740S/C02/LEWLC - LKK REF: CD/CTI24080276/Tpa3, SMB5890A | DOA: 21.06.2024 - TPP DIRECT SETTLEMENT

Dear Jenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, August 20, 2024 4:40 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D203618/SKZ2740S/C02/LEWLC - LKK REF: CD/CTI24080276/Tpa3, SMB5890A | DOA:

21.06.2024 - TPP DIRECT SETTLEMENT

Importance: High

[Confidential]

Hi Mei Kwan / Hsiao Tong

Attached herewith the insured SAS  [SNM24D203618](#)

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, August 20, 2024 3:29 PM

To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: CTI REF: SNM24D203618/SKZ2740S/C02/LEWLC - LKK REF: CD/CTI24080276/Tpa3, SMB5890A | DOA:
21.06.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear **Jenny**,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jenny Lew** | **DID: 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, August 19, 2024 5:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKZ2740S (OI : CTI - TBA) and SMB5890A (TP : LKK REF - CD/CTI24080276/Tpa3) on 21.06.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Strides Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)