

TwinCar AUTOMOTIVE PTE LTD

Company Registration and GST No. 200714616M

2 Kaki Bukit Avenue 2 #01-17/#01-18 /Heavy Vehicle #01-08/Spray Painting #02-27

Kaki Bukit Autohub Singapore 417921

Tel: 67440510

Fax: 67410510

P.I.C - Sandy

Reply to :claim@twincar.com.sg

25 October 2024

Our Ref :

CLM16395 / SLG381X / AUG-16/2024

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET

#04-00 & #05-00 IOB BUILDING

SINGAPORE 049711

ATTN: MOTOR CLAIMS DEPARTMENT

Dear Sir @ Madam,

RE: ACCIDENT INVOLVING SLG381X & SKT7042Y ON 15/08/2024

ALONG ORCHARD TURN TWDS ORCHARD BLVD OUTSIDE TAKASHIMAYA TOWER A EXIT

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **SKT7042Y** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following EXCLUDE personal injury in respect of claim arising out of the above mentioned accident.

Cost of repairs	\$	8,611.00	(Include 9% GST)
Loss of use	\$	1,440.00	(\$180 X 8 Days)
Additional 2 days loss of use for pre repair	\$	360.00	(\$180 X 2 Days)
Towing fee	\$	360.00	
LTA search fee	\$	27.25	
	S	<u>\$ 10,798.25</u>	

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Bill No: CLM16395
- 2) Autobay Towing - SLG381X (receipt attached)
- 3) LTA search
- 4) Letter of Authorisation
- 5) GIA report of SLG381X

We look forward to your prompt reply.

Yours faithfully,



Twincar Automotive Pte Ltd

S.Y.NEO

Director

LETTER OF AUTHORISATION

To: M/s Twincar Automotive Pte Ltd
Singapore

RE: ACCIDENT INVOLVING VEHICLE NOS:

SLG 381 X &

SK7 7042 Y

ALONG ORCHARD TURN TWDS ORCHARD BLVD OUTSIDE TABASHIMAYA TOWER ON
A EXIT

15/08/2024

I/We

MUHAMMAD FARHAN BIN SAIN

NRIC/Passport No:

S 8534459 E

of

159 YONG PING RD #02-09 (610159)

the owner of vehicle no.

SLG 381 X

hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request.

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident' claim and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.

Date:

19/08/2024

Owner's Signature/Co's stamp (if applicable)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

India Ref: MFL2024D0009622
Claimant Ref : SLG381X

We/I, TWINCAR AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 8,990.00 (Global Sum), S\$ (cost of repair/rental), S\$ (search fee), vehicle no. SLG381X that was damaged pursuant to the accident which occurred on 15/08/2024 (date) at ORCHARD TURN (location) involving vehicle no. SKT7042Y (insured vehicle). This is pursuant to the inspection conducted on 19/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MUHAMMAD FARHAN BIN SAIN ("the third party claimant") of vehicle no. SLG381X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLG381X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 8,990.00 to TWINCAR AUTOMOTIVE PTE LTD

Dated this 25 day of FEB 20 25

CLAIMANT:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Signed by "the workshop" (with chop)

TWINCAR AUTOMOTIVE PTE LTD

200616038C

2 KAKI BUKIT AVE 2 #01-17

KAKI BUKIT AUTOMOB SINGAPORE

WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@n51.com.sg
Company Reg. No. : 200714616M
GST Registration No. : 200714616M

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET
#04-00 & #05-00 IOB BUILDING
SINGAPORE 049711

TAX INVOICE

Date : 25/10/2024
Date in : 16/08/2024
Vehicle Num. : SLG381X
Make/Model : VOLKSWAGEN JETTA 1.4 TSI 1633G5 HID SR NAV-2015
Chassis/Eng# : WVVZZZ16ZFM046549/CAXF55661
Accident Date : 15/08/2024
Claim No : CLM16395
Reference : AUG-16/2024
Policy No. : DMPPHQ23-008246 (18/09/2024)

LUMPSUM REPAIR BILL
REF : CLM16395-TWINCAR DATED 19/08/2024
BY DIRECT

Amount S\$
7,900.00

E. & O.E.	Sub S\$:	7,900.00
	Add GST (9%) S\$:	711.00
	Total Amount S\$:	8,611.00



for TWINCAR AUTOMOTIVE PTE LTD

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 16 Aug 2024 / 15:00:20
Receipt Date/Time : 16 Aug 2024 / 15:00:20

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240816-002545
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKT7042Y As at 15 Aug 2024/17:50:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SKT7042Y Enquiry Fee 20240816150005450150	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
d6k90etd			Credit Card	27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Aug 2024 16:05	Clim Dtl Modified	Claimant's Name: -> MUHAMMAD FARHANBIN SAIN. Claimant's ID: -> S8534459E.	[A] HOW MEI KWAN
2	19 Aug 2024 16:05	Clim Veh Model Changed	(205211) VOLKSWAGEN JETTA 1.4 TSI (A).	[A] HOW MEI KWAN
3	19 Aug 2024 16:05	Clim Created	Reg No: SLG381X. Acct Date: 2024/08/15. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: EQ Insurance Company Ltd (HQ). Workshop: Twincar Automotive Pte Ltd (HQ)	[A] HOW MEI KWAN
4	19 Aug 2024 16:05	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Aug 2024 16:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/28	[A] HOW MEI KWAN
6	19 Aug 2024 16:05	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Aug 2024 16:06	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	19 Aug 2024 16:06	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	22 Aug 2024 13:31	Clim Dtl Modified	Insured Name: -> KH LEASING PTE LTD. Insured ID: -> 201611813C.	[A] HOW MEI KWAN
10	26 Aug 2024 14:10	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/08/28	[A] HOW MEI KWAN
11	28 Oct 2024 17:26	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 9 applicable. OID turning into main road hit onto TP going straight.	[A] Daphne Lee Mooi Ngiuk
12	04 Nov 2024 16:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/28	[I] Sherini Pillai
13	04 Nov 2024 16:10	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
14	22 Nov 2024 14:51	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	22 Nov 2024 14:51	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	22 Nov 2024 14:51	Clim Dtl Modified	JPJ Reg. Date: -> 2016/09/19.	[A] JOANNE LEE KHANG MIN
17	22 Nov 2024 14:51	Clim Details Notified		[A] JOANNE LEE KHANG MIN
18	28 Nov 2024 12:54	Adj Mandate Request	Cur.Req:9178.25:Liability: 100% (BOLA 9) *Quantum: \$9,178.25(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
19	28 Nov 2024 17:51	Adj Mandate Set	Approved:9178.25.	[I] Sherini Pillai

Date FromDate ToAudit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3221772	21 Aug 2024 09:09:46	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLG381X	SKT7042Y	12.00
3224407	26 Aug 2024 14:10:50	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLG381X	SKT7042Y	12.00