

Veron Chen (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Wednesday, 21 August 2024 5:24 PM
To: Veron Chen (LKKAUTO)
Cc: MT_Claim_SG; SUR
Subject: ORef: 24/24/24/VC05/029713 - URGENT REMINDER - NOTICE OF PRE-REPAIR INSPECTION - YOUR REF: XD8666X & OUR REF: TCL.VV,an.50479.24.jdm- ACCIDENT INVOLVING SKV1480U & XD8666X ON 15/08/24 @20:15 HRS ALONG SELETAR WEST ROAD
Attachments: WhatsApp Video 2024-08-16 at 16.06.47.mp4

Lonpac External - Confidential

Lonpac External - Confidential

Hi Veron,

We attach video footage of accident from OI for your perusal.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, August 20, 2024 1:58 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: REF: 24/24/24/VC05/029713 - URGENT REMINDER - NOTICE OF PRE-REPAIR INSPECTION - YOUR REF: XD8666X & OUR REF: TCL.VV,an.50479.24.jdm- ACCIDENT INVOLVING SKV1480U & XD8666X ON 15/08/24 @20:15 HRS ALONG SELETAR WEST ROAD

Lonpac External - General

Dear Charmaine,

Enclosed preliminary revised of vehicle SKV 1480U
Date of survey: 19/8/2024
Number of days (estimated) : 6 days

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, August 19, 2024 10:44 AM

To: CHARMAINE KONG <charmainekong@lonpac.com>; Anil Kumar <anil@htapartners.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Vinodh Visvanathan <Vinodh@htapartners.com.sg>; Vellina Chan Cheng Yee <vellina.chan@htapartners.com.sg>

Subject: RE: REF: 24/24/24/VC05/029713 - URGENT REMINDER - NOTICE OF PRE-REPAIR INSPECTION - YOUR REF: XD8666X & OUR REF: TCL.VV,an.50479.24.jdm- ACCIDENT INVOLVING SKV1480U & XD8666X ON 15/08/24 @20:15 HRS ALONG SELETAR WEST ROAD

Dear Charmaine,

Thank you for the assignment.

We will arrange accordingly.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/
veronchen@lkkauto.com

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, August 19, 2024 10:29 AM

To: Anil Kumar <anil@htapartners.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Cc: Vinodh Visvanathan <Vinodh@htapartners.com.sg>; Vellina Chan Cheng Yee <vellina.chan@htapartners.com.sg>

Subject: RE: REF: 24/24/24/VC05/029713 - URGENT REMINDER - NOTICE OF PRE-REPAIR INSPECTION - YOUR REF:

Lonpac External - General

Lonpac External - General

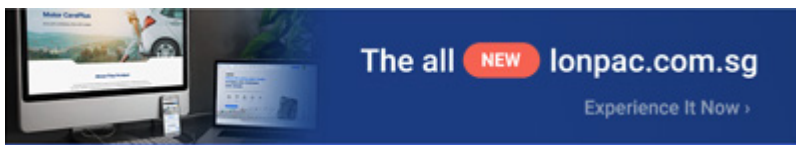
REF: 24/24/24/VC05/029713 (Huey Ni's case)

Dear Huey Yon (LKK),

Kindly arrange.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Anil Kumar <anil@htapartners.com.sg>

Sent: Monday, August 19, 2024 9:32 AM

To: CHARMINE KONG <charmainekong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Vinodh Visvanathan <Vinodh@htapartners.com.sg>; Vellina Chan Cheng Yee <vellina.chan@htapartners.com.sg>

Subject: URGENT REMINDER - NOTICE OF PRE-REPAIR INSPECTION - YOUR REF: XD8666X & OUR REF: TCL.VV,an.50479.24.jdm- ACCIDENT INVOLVING SKV1480U & XD8666X ON 15/08/24 @20:15 HRS ALONG SELETAR WEST ROAD

Lonpac External - General

Urgent Reminder

Dear Sirs,

We refer to your email dated even date.

Our client agrees to appoint **Mr Kenneth Kong Seng Cheong from M/s LKK Auto Consultants Pte Ltd** to be appointed as the Single Joint Expert (SJE) to finalize the Cost of Repairs in respect of our clients vehicle SKV1480X for the above matter.

Kindly contact the person-in-charge to arrange for the inspection of the vehicle. Please be informed that the said vehicle can be inspected at: -

Venue : **JD Motorsports Pte Ltd**
c/o Blk 5034 Ang Mo Kio Industrial Park 2
#01-341
Singapore 569537
Contact Person : Richard : 90234180

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Kind Regards,

Anil Kumar
Secretary
For and on behalf of Mr. Vinodh Visvanathan
M/S HIN TAT AUGUSTINE & PARTNERS
20 Upper Circular Road
#02-10/12, The Riverwalk
Singapore 058416
Tel: 6533 0212 | Fax: 6533 0163 | www.htapartners.com.sg

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Anil Kumar
Sent: Friday, August 16, 2024 5:12 PM
To: 'CHARMAINE KONG' <charmainekong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Vinodh Visvanathan <Vinodh@htapartners.com.sg>; Vellina Chan Cheng Yee <vellina.chan@htapartners.com.sg>
Subject: RE: NOTICE OF PRE-REPAIR INSPECTION - YOUR REF: XD8666X & OUR REF: TCL.VV,an.50479.24.jdm- ACCIDENT INVOLVING SKV1480U & XD8666X ON 15/08/24 @20:15 HRS ALONG SELETAR WEST ROAD
Importance: High

Dear Sirs,

We refer to your email dated even date.

Our client agrees to appoint **Mr Kenneth Kong Seng Cheong from M/s LKK Auto Consultants Pte Ltd** to be appointed as the Single Joint Expert (SJE) to finalize the Cost of Repairs in respect of our clients vehicle SKV1480X for the above matter.

Kindly contact the person-in-charge to arrange for the inspection of the vehicle. Please be informed that the said vehicle can be inspected at: -

Venue : **JD Motorsports Pte Ltd**
c/o Blk 5034 Ang Mo Kio Industrial Park 2
#01-341
Singapore 569537
Contact Person : Richard : 90234180

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Kind Regards,

Anil Kumar
Secretary
For and on behalf of Mr. Vinodh Visvanathan
M/S HIN TAT AUGUSTINE & PARTNERS
20 Upper Circular Road
#02-10/12, The Riverwalk
Singapore 058416
Tel: 6533 0212 | Fax: 6533 0163 | www.htapartners.com.sg

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Friday, August 16, 2024 5:02 PM
To: Anil Kumar <anil@htapartners.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Vinodh Visvanathan <Vinodh@htapartners.com.sg>; Vellina Chan Cheng Yee <vellina.chan@htapartners.com.sg>
Subject: RE: NOTICE OF PRE-REPAIR INSPECTION - YOUR REF: XD8666X & OUR REF: TCL.VV,an.50479.24.jdm-
ACCIDENT INVOLVING SKV1480U & XD8666X ON 15/08/24 @20:15 HRS ALONG SELETAR WEST ROAD

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

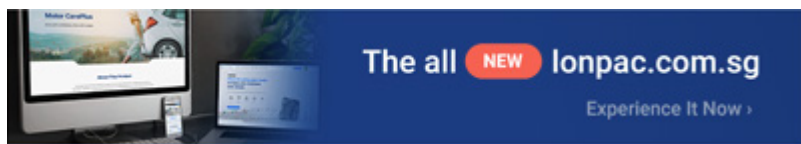
We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

1. Appraisal Associates Pte Ltd
2. FormTeam Adjusters Pte Ltd
3. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Anil Kumar <anil@htapartners.com.sg>

Sent: Friday, August 16, 2024 4:50 PM

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Vinodh Visvanathan <Vinodh@htapartners.com.sg>; Vellina Chan Cheng Yee <vellina.chan@htapartners.com.sg>

Subject: NOTICE OF PRE-REPAIR INSPECTION - YOUR REF: XD8666X & OUR REF: TCL.VV,an.50479.24.jdm- ACCIDENT INVOLVING SKV1480U & XD8666X ON 15/08/24 @20:15 HRS ALONG SELETAR WEST ROAD

Importance: High

Lonpac External - General

Dear Sirs ,

NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING SKV1480U & XD8666X ON 15/08/24 @20:15 HRS ALONG SELETAR WEST ROAD

We are instructed by our client to notify your end with a road traffic accident involving our client's vehicle registration number SKV1480U and vehicle registration number XD8666X driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Kind Regards,

Anil Kumar

Secretary

For and on behalf of Mr. Vinodh Visvanathan

M/S HIN TAT AUGUSTINE & PARTNERS

20 Upper Circular Road

#02-10/12, The Riverwalk

Singapore 058416

Tel: 6533 0212 | Fax: 6533 0163 | www.htapartners.com.sg

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.