

Rajes (LKK Auto)

From: Chang Shi Qian <shiqian.chang@budgetdirect.com.sg>
Sent: Friday, August 16, 2024 2:44 PM
To: Rajes (LKK Auto); Claims; assignments; SUR
Cc: Derrick Quok; Kenneth Lim; Rick Teo; Chan Kian Chuan; Frauline Khoo; Claims
Subject: URGENT : REASSIGN || TPPD PRS : Claim Ref: C10031069/KC || OI-SKG4304E (GREY) TP-SNP8888C || Ets: \$0.00 || KAIZEN MOTORS PTE LTD
Attachments: image014.wmz; image016.wmz; C10031069 SNP8888C.zip
Importance: High

Dear Team,

So sorry to be informed you again, We would like to request TP PRS for SNP8888C. TP chose LKK to survey the vehicle.

Workshop:

Please be informed that the said vehicle can be inspected at:

Venue: KAIZEN MOTORS PTE LTD
68 Kaki Bukit Ave 6
#02-12 ARK@KB
Singapore 417896
Contact: Shawn Yap @ 8823 3366 (Please call before going)

Please confirm assignment.

Thank you.

Warmest Regards,

Chang Shi Qian
Executive, Claims Administration

T +65 6989 3707

E shiqian.chang@budgetdirect.com.sg



Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

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▪

From: Chang Shi Qian

Sent: Friday, August 16, 2024 12:40 PM

To: Rajes (LKK Auto) <rajes@lkkauto.com>; Claims <claims@budgetdirect.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Rick Teo <rick.teo@budgetdirect.com.sg>; Chan Kian Chuan <kianchuan.chan@budgetdirect.com.sg>; Frauleine Khoo <frauleine.khoo@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>

Subject: RQUEST TO CANCEL SURVEY || TPPD PRS : Claim Ref: C10031069/KC || OI-SKG4304E (GREY) TP-SNP8888C || Ests: \$0.00 || KAIZEN MOTORS PTE LTD

Dear Rajes,

Kindly take note that we would like to cancel the survey request.

Apologize for any inconvenience this may cause and ask for your understanding.

Thank you and have a great day!

Warmest Regards,

Chang Shi Qian
Executive, Claims Administration

T +65 6989 3707

E shiqian.chang@budgetdirect.com.sg

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From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Friday, August 16, 2024 10:28 AM
To: Chang Shi Qian <shiqian.chang@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Rick Teo <rick.teo@budgetdirect.com.sg>; Chan Kian Chuan <kianchuan.chan@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>
Subject: RE: TPPD PRS : Claim Ref: C10031069/KC || OI-SKG4304E (GREY) TP-SNP8888C || Ests: \$0.00 || KAIZEN MOTORS PTE LTD

Dear Chang Shi Qian,

Noted with thanks.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chang Shi Qian <shiqian.chang@budgetdirect.com.sg>
Sent: Thursday, August 15, 2024 5:17 PM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; Claims <claims@budgetdirect.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Rick Teo <rick.teo@budgetdirect.com.sg>; Chan Kian Chuan <kianchuan.chan@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>
Subject: RE: TPPD PRS : Claim Ref: C10031069/KC || OI-SKG4304E (GREY) TP-SNP8888C || Ests: \$0.00 || KAIZEN MOTORS PTE LTD

Dear Ms. Rajes,

As spoken,

Kindly on hold the case first. Will update you again.

Thank you.

Warmest Regards,

Chang Shi Qian
Executive, Claims Administration

T +65 6989 3707

E shiqian.chang@budgetdirect.com.sg



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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Thursday, August 15, 2024 5:00 PM

To: Claims <claims@budgetdirect.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Rick Teo <rick.teo@budgetdirect.com.sg>; Chan Kian Chuan <kianchuan.chan@budgetdirect.com.sg>

Subject: RE: TPPD PRS : Claim Ref: C10031069/KC || OI-SKG4304E (GREY) TP-SNP8888C || Ests: \$0.00 || KAIZEN MOTORS PTE LTD

Dear Chang Shi Qian,

Thank you for the assignment.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/
veronchen@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@budgetdirect.com.sg>

Sent: Thursday, August 15, 2024 4:06 PM

To: admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Rick Teo <rick.teo@budgetdirect.com.sg>; Chan Kian Chuan <kianchuan.chan@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>

Subject: TPPD PRS : Claim Ref: C10031069/KC || OI-SKG4304E (GREY) TP-SNP8888C || Ests: \$0.00 || KAIZEN MOTORS PTE LTD

Importance: High

Dear Team,

We would like to request TP PRS for SNP8888C. TP chose LKK to survey the vehicle.

Workshop:

Please be informed that the said vehicle can be inspected at:

Venue:	KAIZEN MOTORS PTE LTD 68 Kaki Bukit Ave 6 #02-12 ARK@KB Singapore 417896
Contact:	Shawn Yap @ 8823 3366 (Please call before going)

Please confirm assignment.

Thank you.

Warmest Regards,

Chang Shi Qian
Executive, Claims Administration

T +65 6989 3707

E shiqian.chang@budgetdirect.com.sg

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auto  general

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From: Elaine Toh <Elainetoh@visionlawllc.com>

Sent: Thursday, August 15, 2024 3:49 PM

To: Claims <claims@budgetdirect.com.sg>

Cc: yvonnelim@visionlawllc.com

Subject: RE: PRS REQUEST 15.08.2024 || AGI REF : C10031069/KC || ACCIDENT INVOLVING SNP 8888 C AND SKG 4304 E ON 8 AUGUST 2024 ALONG MOULMEIN ROAD TOWARDS BALESTIER ROAD AT ABOUT 2215 HOURS

Importance: High

Our Ref: SNP 8888 C (et)
WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email on even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **LKK AUTO CONSULTANTS PTE LTD – MARCUS** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: KAIZEN MOTORS PTE LTD
68 Kaki Bukit Ave 6
#02-12 ARK@KB
Singapore 417896

Contact: Shawn Yap @ 8823 3366 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards,
Elaine Toh (Secretary)
VISION LAW LLC
133 New Bridge Road
#25-03/04/05 Chinatown Point
Singapore 059413
Tel: 6534 2811 (Ext. 126) / Fax: 6535 6802



FOR SURVEYOR

Please initial here after completion of pre-repair inspection.
Thank you.

Appointed surveyor :
(Name & Signature)

Date & Time of Inspection :

From: Elaine Toh <Elainetoh@visionlawllc.com>

Sent: Thursday, August 15, 2024 2:37 PM

To: Claims <claims@budgetdirect.com.sg>

Cc: yvonnelim@visionlawllc.com

Subject: PRE-REPAIR SURVEY --- YOUR REF: SKG 4304 E --- ACCIDENT INVOLVING SNP 8888 C AND SKG 4304 E ON 8 AUGUST 2024 ALONG MOULMEIN ROAD TOWARDS BALESTIER ROAD AT ABOUT 2215 HOURS

Importance: High

Our Ref: SNP 8888 C (et)
WITHOUT PREJUDICE

Dear Sir/Madam,

We are instructed by **ONG HAO JIAN** to notify you of a road traffic accident on 8 August 2024 at about 2215 hours along Moulmein Road towards Balestier Road involving our client's motor vehicle registration number SNP 8888 C and motor vehicle registration SKG 4304 E driven by you/your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

Thank you.

Regards,
Elaine Toh (Secretary)
VISION LAW LLC
133 New Bridge Road
#25-03/04/05 Chinatown Point
Singapore 059413
Tel: 6534 2811 (Ext. 126) / Fax: 6535 6802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

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