

CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

07 JUN 2025

Your Ref :

THE MOTOR CLAIMS DEPT
AIG ASIA PACIFIC INSURANCE PTE LTD
Singapore

WITHOUT PREJUDICE

Dear Sir / Madam

**T/ACCIDENT INVOLVING M/V SLC3016C & SMV9033B ON 15/08/2024
ALONG T/JUNCTION OF SEMBAWANG CRESCENT & SEMBAWANG DRIVE.**

We are authorized by the owner of SLC3016C for his/her/their above claims.

As you are the insurer of SMV9033B, we therefore wish to seek your compensation.
Quantum of the claims as follow:-

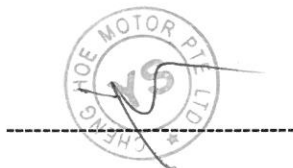
COST OF REPAIR	: S\$	2452.50	(As recommended by your appointed surveyor)
LOSS OF USE (4 x \$80/day)	: S\$	320.00	
HIRE OF VEHICLE	: S\$	0.00	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	2.18	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	
	S\$	2774.68	

Copies of all the relevant documents are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours faithfully,



LETTER OF AUTHORISATION
(FOR PROPERTY DAMAGE CLAIM ONLY)

Re: Motor Insurance Claim SLC 3016C
in respect of the traffic accident on 15/8/24 @ 1700 hrs
at/along T/Junction of Sembawang Crescent & Sembawang Dr

I/We, Goh Hui Siang
NRIC S8978127B of Blk 338 Sembawang Crescent
#08-150 S(750338)


owner of motor vehicle SMV 9033B, insured by Income Insurance Limited
under policy no. 5122573518-02

hereby authorise **M/s CHENG HOE MOTOR PTE LTD** on Blk 1019 Yishun Industrial Park A #01-374 Singapore 768761, to act as my/our representative in my/our claim against the owner /driver of motor vehicle SMV 9033B in respect of the above-mentioned accident.

I/We further authorise that any payment due to me/us from the aforesaid claim is to be directed to my/our abovenamed representative.

And I/We hereby indemnify my/our abovenamed representative against any claim and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed : 
Date : 16/8/2024

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **CHENG HOE MOTOR PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,452.50** (Repair Cost), **S\$320.00** (Loss of Use/Rental), **S\$2.18** (Disbursement) for vehicle no. **SLC3016C** that was damaged pursuant to the accident which occurred on **15/08/2024** (date) at/along **JUNCTION OF SEMBAWANG CRESCENT** (location) involving vehicle no/s **SMV9033B**. This is pursuant to the inspection conducted on **28/08/2024** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **GOH HUI SIANG** (the third party claimant") of vehicle no. **SLC3016C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLC3016C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of **02 DEC 2025** (month) **20** (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

This Discharge Voucher applies strictly for Claimant's claim for property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.
This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120
TEL: 64193000 FAX: 64153727
ATTN: Motor Claim Department
WS Ref: TP/AIG
Claim Type: Third Party
Accident Date: 15/08/2024
TP Veh Reg No: SMV9033B

NO: CL8241022
Date: 28 Dec 2024
Policy No: 51225735118-02
Veh Reg No: SLC3016C
Make/Model: LEXUS NX200T
Job No: JC1609616

Description	Quantity	List Price	PAGE:1
			Amount
To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges. (As recommended by your appointed surveyor)	1 PC	<u>S\$</u> S\$ 2,250.00	<u>S\$</u> S\$ 2,250.00

Total	S\$ 2,250.00
Add GST @ 9%	202.50
Total Amount payable	S\$ 2,452.50

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMV9033B

Date of Accident

15/08/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **27/10/2023 - 26/10/2024**

Requested By **PHUA LIAN HUA (CHENG HOE ...**

Requested Date **16/08/2024 14:16**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Tuesday, August 20, 2024 7:10 PM
To: clarencelew39@gmail.com
Cc: Hsiao Tong (LKKAuto)
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SMV9033B(AIG) AND SLC3016C AT/ALONG SEMBAWANG CRESCENT ON 15/08/2024

Our Ref: CD/AIG24080254/Xua3

AIG Ref: 3267812115SG

20 AUGUST 2024

LEW POH SIANG CLARENCE

ACCIDENT INVOLVING SMV9033B(AIG) AND SLC3016C AT/ALONG SEMBAWANG CRESCENT ON 15/08/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLC3016C** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Aug 2024 14:49	Clm Dtl Modified	Claimant's Name: -> GOH HUI SIANG. Claimant's ID: -> SXXXX127B.	[A] HOW MEI KWAN
2	16 Aug 2024 14:49	Clm Veh Model Changed	(206668) LEXUS NX200T 2.0 F SPORT (A).	[A] HOW MEI KWAN
3	16 Aug 2024 14:49	Clm Created	Reg No: SLC3016C. Acct Date: 2024/08/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Cheng Hoe Motor Pte Ltd (Yishun)	[A] HOW MEI KWAN
4	16 Aug 2024 14:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Aug 2024 14:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/27	[A] HOW MEI KWAN
6	16 Aug 2024 14:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Aug 2024 14:49	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	16 Aug 2024 14:49	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	16 Aug 2024 14:50	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	16 Aug 2024 14:50	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	22 Aug 2024 10:16	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
12	21 Oct 2024 10:07	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	21 Oct 2024 10:07	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
14	21 Oct 2024 10:07	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	21 Oct 2024 10:07	Clm Dtl Modified	JPJ Reg. Date: -> 2016/05/10.	[A] JOANNE LEE KHANG MIN
16	21 Oct 2024 10:07	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	26 Dec 2024 12:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/27. Mandate Remarks: <file review> please provide update on case.	[I] Goh, Jeremy-CX
18	26 Dec 2024 12:08	Adj Mandate Set	Approved:0.00:<file review> please provide update on case.	[I] Goh, Jeremy-CX
19	09 Jun 2025 14:22	Clm Dtl Modified	Insured Address 1: -> APT BLK 419. Insured Address 2: -> SERANGOON CENTRAL #09-420. Insured PostCode: -> 550419. Insured City: -> 1277. Driver Name: -> LEW POH SIAN NG CLARENCE (LIU BOXIAN).	[A] NA MENG YAN
20	09 Jun 2025 14:23	Adj Mandate Request	Cur.Req:2774.68:Liability: 100% (BOLA 27) *Quantum: \$ 2,774.68(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
21	17 Jun 2025 08:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2025/07/01. Mandate Remarks: <file review> please provide update on case.	[I] Ng, Hai-Chuan
22	17 Jun 2025 08:48	Adj Mandate Set	Approved:2774.68:<file review> please provide update on case.	[I] Ng, Hai-Chuan

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3220555	19 Aug 2024 14:50:34	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLC3016C	SMV9033B	12.00
3257065	21 Oct 2024 10:07:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLC3016C	SMV9033B	12.00