

Yan (LKK Auto)

**From:** Anikka Lai SK <anikka.lai.sk@eurokars.com.sg>  
**Sent:** Saturday, November 9, 2024 2:04 PM  
**To:** Yan (LKK Auto)  
**Cc:** ESPL Claims Admin  
**Subject:** LOD//TP - SNK3677D TP CLAIMS AGAINST GBJ2646Y - DOA: 15/08/2024  
**Attachments:** LOD - SNK3677D.pdf

Without Prejudice

Dear Yan,

The repair of **SNK3677D** has been completed. We submit the claims with the supporting documents for your reference.

1) COR Invoice No. <b>50600364</b>	\$ 5,647.13
2) Loss of Use @ \$100 x 5 days (4 working days + 1 PRI)	\$ 500.00
3) LTA/GIA Search Fees	\$ 27.25
4) Admin Fees	\$ 350.00
5) Letter Of Authorization	ATTACHED
6) Discharge Voucher	ATTACHED
7) Please pay to <b>Eurokars Auto Pte Ltd</b>	\$ 6,524.38

We look forward to receiving your offer/Discharge Voucher soon.

Thank you.

Warmest Regards.

**Anikka Lai (Ms)**  
Claim Assistant Manager | Body & Paint



27A Tanjong Penjuru, Singapore 609042  
Tel. +65 63310680 | DID +65 63310693 | Anikka.lai.sk@eurokars.com.sg



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**From:** Rasul (LKKAuto) <Rasul@lkkauto.com>  
**Sent:** 11 September 2024 8:59 AM  
**To:** Oh Hui Wen <huiwen.oh@eurokars.com.sg>  
**Cc:** ESPL Claims Admin <claims.espl@eurokars.com.sg>; Moo Wen Zheng <wenzheng.moo@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Alvin Lee YP <alvin.lee.yp@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Manojj Baloo <manojj.baloo@porsche.com.sg>; Yan (LKK Auto) <yan@lkkauto.com>; Edwin Alegre (Eurokars)

# LETTER OF AUTHORISATION



In the matter of an accident involving motor vehicles SNK3677D and GBJ2646Y on 15/08/2024 along 120 ANG MO KIO AVE 3, BLOCK 120, SINGAPORE  
560120 (CARPARK)  
I/We, CHAN TZUN WENG the owner of vehicle registration number SNK3677D at the material time of accident hereby appoint Eurokars Auto Pte Ltd to proceed with the repairs to the damages caused to my/our vehicle in the above accident in accordance with the recommendations and advice of the licensed motor surveyor appointed by the insurers or on my/our behalf.

I/ We authorise Eurokars Auto Pte Ltd and/or its representative to submit and make any claims which I/ We may have against the other party/parties or alternatively under the insurance policy taken up by me/ us in respect of the cost of repair suffered by me/us arising from the accident, and to receive payment (such payment to be made by way of Cheque or online bank transfer in favour of Eurokars Auto Pte Ltd) due to me/us in connection with and arising out of the above claim.

Eurokars Auto Pte Ltd and/or its representative are hereby authorised as my attorney to execute and/or sign any documents/discharge vouchers regarding the above claim.

I/ We further confirm that the acceptance by Eurokars Auto Pte Ltd of the settlement amount in respect of such claim shall constitute full discharge of my/ our claim in respect of such loss and damage.

I/ We hereby declare that all acts and documents done by virtue of this Letter of Authorization on my/ our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me/us in person.

Dated 15 of 8 2024.

Insured/Owner Name & Signature

NRIC No.:

67181943X

Witness Name & Signature

NRIC No.:

674L

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER

#### III-Direct Settlement (PODS)

India Ref: MFL2024D0009638

Claimant Ref: SNK3677D

We/I, Eurokars Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 6,000.00 <sup>(GLOBAL SUM)</sup> ~~(repair cost), S\$~~ ~~(loss of~~ ~~vehicle), S\$~~ ~~(search fee)~~ vehicle no. SNK3677D that was damaged pursuant to the accident which occurred on 15/08/2024 (date) at 120 ANG MO KIO 3 (location) involving vehicle no. GBJ2646Y (insured vehicle). This is pursuant to the inspection conducted on 19/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHAN TZUN WENG ("the third party claimant") of vehicle no. SNK3677D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SNK3677D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,000.00 to Eurokars Auto Pte Ltd.

Dated this 20 day of January 2025

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

Moo Wen Zheng

GXXXX081 U

27A Tanjong Pagar  
Singapore 09042

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)



# Eurokars Auto Pte. Ltd.



BMW Dealer

BMW Eurokars Auto Showroom: 11 Leng Kee Road, Singapore 159091 | 6269 8833

BMW Eurokars Authorised Service Centre & Office: 29 Leng Kee Road, Singapore 159099 | 6219 8388

BMW Eurokars Experience Centre & Authorised Service Centre: 11 Kung Chong Road, Singapore 159147 | 6269 8833

BMW Eurokars Fast Lane Service Centre & Certified Body & Paint Shop: 27A Tanjong Penjuru, Singapore 609042 | 6331 0600

UEN No. 198403740N | GST No. M90364005A | www.bmweurokars.com.sg

## TAX INVOICE

CODE: 10007  
CUSTOMER: India International Insurance Pt  
ADDRESS: 6 Raffles Quay, #22-00,  
Singapore 048580

PAGE NO.: 1  
INVOICE NO.: 50600364  
DOCUMENT DATE: 08/10/2024  
POS ID: BW  
PRINTED BY: Manojj Baloo/698  
SERVICE ADV: Manojj Baloo/698

CONTACT NO.: 6347 6100  
MODEL: 216I ACTIVE TOURER / F45  
CHASSIS NO.: WBA2X920107H34174  
ENGINE NO.: 38156251  
REG NO.: SNK3677D  
REGN DATE: 27/01/2021

DEPT: W  
WIP NO.: 26713  
REF. NO.: DS/SNK3677D/0439  
DATE IN: 02/09/2024  
EXT. WTY:  
MILEAGE: 57,211

DESCRIPTION: Body repair

Item	Description	Qty.	Unit Price	Disc.	Con	Gross amount	GST Code
			SGD	%	%	SGD	
NOTES	THIRD PARTY CLAIM - INDIA INSURANCE	0.00	0.00	0.00		0.00	O
SUB	TO REMOVE /REPLACE FRONT BUMPER AND ALL RELATED DAMAGED BODY PARTS. TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.	850.00	1.00	0.00		850.00	S
SUB	TO RESPRAY FRONT BUMPER.	1,000.00	1.00	0.00		1,000.00	S
SUB	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	150.00	1.00	0.00		150.00	S
SUB	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	500.00	1.00	0.00		500.00	S
SUB	SUNDRIES	20.00	1.00	0.00		20.00	S
51.11.7.460.191	240943/Mount for PM	1.00	23.65	0.00		23.65	S
51.11.7.474.259	240943/LEFT FINISHE	1.00	55.45	0.00		55.45	S
61.13.7.856.714	240943/Clip retaine	4.00	4.75	0.00		19.00	S
63.11.5.A32.E01	240943/Headlight, L	1.00	2,503.55	0.00		2,503.55	S
63.11.7.391.394	240943/Set of repai	1.00	59.20	0.00		59.20	S

		*	GST Code	Rate	Service/Goods	GST	Before GST		GST	Total
Parts	2,660.85		O	-		-	Gross	5,180.85	466.28	5,647.13
Surcharge	0.00		S	9.00%	5,180.85	466.28	Less: Deposit *	0.00	0.00	0.00
Labour	2,520.00						Amount Due **	5,180.85	466.28	5,647.13
Menus	0.00									

All major repaired parts stated above are covered under a 24 months' warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Replaced parts that are removed from cars are to be collected within 5 working days failing which EUROKARS AUTO PTE. LTD. reserved the rights to dispose of these parts without further notice.

\*\* Deposit tax invoice No.:

Proof of Payment is only valid if invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER / CHEQUE  
No.

Customer signature

Authorised signature

Date:



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 15 Aug 2024 / 16:37:35

Receipt Date/Time : 15 Aug 2024 / 16:37:21

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-240815-003158

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBJ2646Y As at 15 Aug 2024/07:00:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - GBJ2646Y			
	Enquiry Fee	25.00	2.25	27.25
	20240815163543453194			
	<b>Sub-Total</b>	25.00	2.25	27.25
	<b>Total Before Rounding</b>	25.00	2.25	27.25
	<b>Rounding Difference</b>			0.00
	<b>Total Amount Payable</b>			27.25
	<b>Paid By</b>			
	DICNV20240815163543903445	SGQR(PayNow)		27.25
	<b>Total</b>			27.25
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			27.25
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!



Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

SNK3677D


## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Aug 2024 14:38	<b>Clm Dtl Modified</b>	Claimant's Name: -> CHAN TZUN WENG. Claimant's ID: -> GXXXXX943X.	[A] HOW MEI KWAN
2	16 Aug 2024 14:38	<b>Clm Veh Model Changed</b>	(206280) BMW 216I 1.5 ACTIVE TOURER (A).	[A] HOW MEI KWAN
3	16 Aug 2024 14:38	<b>Clm Created</b>	Reg No: SNK3677D. Acct Date: 2024/08/15. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (HQ). Workshop: Trans Eurokars Pte Ltd - Tanjong Penjuru (HQ)	[A] HOW MEI KWAN
4	16 Aug 2024 14:38	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Aug 2024 14:38	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/08/27	[A] HOW MEI KWAN
6	16 Aug 2024 14:38	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Aug 2024 14:43	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	16 Aug 2024 14:43	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	20 Aug 2024 17:20	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% - BOLA 23 Remark: Insured reverse into the car park lot and hit onto third party parked vehicle.	[A] NA MENG YAN
10	21 Aug 2024 09:25	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/08/27. Mandate Remarks: Liability is clear.	[I] Gabriel Wee
11	21 Aug 2024 09:25	<b>Adj Mandate Set</b>	Approved:0.00:Liability is clear.	[I] Gabriel Wee
12	23 Aug 2024 10:34	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2024/08/27	[A] HOW MEI KWAN
13	09 Oct 2024 15:10	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	09 Oct 2024 15:10	<b>Clm Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	09 Oct 2024 15:10	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2021/01/27.	[A] JOANNE LEE KHANG MIN
16	09 Oct 2024 15:10	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	16 Dec 2024 13:46	<b>Adj Mandate Request</b>	Cur.Req:6074.38:Liability: 100% *Quantum: \$ 6,074.38(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
18	16 Dec 2024 15:02	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2024/08/27. Mandate Remarks: Please confirm the DOA	[I] Gabriel Wee
19	16 Dec 2024 15:02	<b>Adj Mandate Set</b>	Maintained:Please confirm the DOA	[I] Gabriel Wee
20	18 Dec 2024 15:40	<b>Adj Mandate Request</b>	Cur.Req:6074.38:ADDENDUM TP GIA REPORT UPLOADED ; FOR YOUR APPROVAL PLS.	[A] NA MENG YAN
21	18 Dec 2024 16:47	<b>Adj Mandate Set</b>	Approved:6074.38.	[I] Gabriel Wee
22	18 Dec 2024 16:48	<b>Clm Registration Modified</b>	Acct Date:2024/08/15->2024/08/14.	[I] Gabriel Wee
23	03 Jan 2025 16:51	<b>Clm Registration Modified</b>	Acct Date:2024/08/14->2024/08/15.	[I] Gabriel Wee

Date From




Date To



Audit Type

None



Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3220061	19 Aug 2024 09:05:23	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SNK3677D	GBJ2646Y	12.00
3223399	23 Aug 2024 10:34:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNK3677D	GBJ2646Y	12.00