



**BAN HOCK HIN**  
Co., Pte Ltd

Rev 11

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE  
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL  
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

15 OCT 2024

Your Ref : SGE707K  
Our Ref : TP/12556/AK2460Y/SGE707K

BY EMAIL

AIG Asia Pacific Insurance Pte Ltd  
Chartis Building  
78 Shenton Way  
#07-16  
Singapore 79120

**ATTN: Motor Claims Dept**

Dear Sir/Madam,

**Accident Involving AK2460Y & SGE707K on 27/07/2024**

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 9% GST)	\$1,417.00
2. Loss of Use (4 days x \$20)	\$ 80.00
3. GIA Vehicle Insurance Search Fee	\$ 2.18
<b>TOTAL</b>	<b><u>\$1,499.18</u></b>

We attached our Tax Invoice and GIA Search Invoice for your perusal.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220

Thank you.

**BAN HOCK HIN CO PTE LTD**

.....  
Raymond Tan  
Manager/Insurance Dept



LETTER OF AUTHORISATION

Your Ref : SGE707K  
Our Ref : TP/12556/AK2460Y/SGE707K

BY EMAIL

AIG Asia Pacific Insurance Pte Ltd  
Chartis Building  
78 Shenton Way  
#07-16  
Singapore 79120

ATTN: Motor Claims Dept

Dear Sir/Madam,

Accident Involving AK2460Y & SGE707K on 27/07/2024

AUTHORIZATION LETTER

I / We refer to the above-mentioned matter.

I / We, WONG CHUN KIONG (HUANG JUNQIANG) hereby irrevocably authorize Ban Hock Hin Co., Pte Ltd to act on our behalf to file a 3<sup>rd</sup> Party Claim against your insured SGE707K.

I / We further authorize M/s AIG Asia Pacific Insurance Pte Ltd to release the claim and payment to M/s Ban Hock Hin Co., Pte Ltd in consideration of their allowing me to take possession of my motorcycle AK2460Y upon completion of repairs.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully

Witness



.....  
Claimant (Signature & Company Stamp)

WONG CHUN KIONG (HUANG JUNQIANG)  
..... S7411888G  
Name & NRIC No



.....  
Witness Signature

TAN CHOK LOK / G7715235G  
.....  
Name & NRIC No

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, BAN HOCK HIN CO. PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,450.00 (Global Sum) for vehicle no. AK 2460Y at was damaged pursuant to the accident which occurred on 27/07/2024 (date) along GARDENIA ROAD (location) involving vehicle no/s SGE 707K.

This is pursuant to the inspection conducted on 16/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner WONG CHUN KIONG (HUANG JUNQIANG) (the third party claimant") of vehicle no. AK 2460Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to AK 2460Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10<sup>th</sup> (day) of March (month) 2025 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



**BAN HOCK HIN**  
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE  
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## TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

AIG ASIA PACIFIC INSURANCE PTE LTD  
CHARTIS BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120  
MOTOR CLAIMS DEPT

Invoice No. : **DLCR40122074-I12556**  
Invoice Date : 15/10/2024  
Payment Due Date : 14/11/2024

CLAIM NO. : 12556  
POLICY NO. : 5121777941  
VEHICLE NO. : AK2460Y  
MAKE/MODEL : VESPA / SPRINTSPORTS150

S/N	Description	Amount
1	LUMPSUM REPAIR	\$1,300.00
SUB TOTAL		\$1,300.00
GST @ 9 %		\$117.00
GRAND TOTAL (SGD)		<b>\$1,417.00</b>

Validity: 30 days

For & on Behalf of  
**BAN HOCK HIN CO PTE LTD**



UEN: 197000288K

For Bank Transfer:  
Name of bank account (Beneficiary): BAN HOCK HIN CO. PTE LTD  
Name of Bank: DBS BANK LTD  
Bank Account Number: 025 008 566 3 (Current Account)  
Bank Code: 7171 Branch Code: 025 Swift Code: DBSSSGSG  
Branch: TOWNER ROAD BRANCH  
Address: BLK 101 TOWNER ROAD #01-238 SINGAPORE 322101

Printed by : RAYMOND




INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SGE707K

Date of Accident

27/07/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **21/10/2023 - 20/10/2024**

Requested By ..... **Tan Chok Lok (Ban Hock Hin C...**

Requested Date ..... **15/08/2024 11:56**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 19 August 2024 1:11 PM  
**To:** richardtanjoosan@yahoo.com.sg  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING SGE707K(AIG) AND AK2460Y AT/ALONG GARDENIA ROAD IN FRONT BLK22 NEAR A FIRE HYDRANT ON 27/07/2024

**Tan Joo San Richard** [By Email Only]

Dear Sir/Madam,

**You Ref: SGE707K**

**Our Ref: CD/AIG24080246/Upa3**

**ACCIDENT INVOLVING SGE707K(AIG) AND AK2460Y AT/ALONG GARDENIA ROAD IN FRONT BLK22 NEAR A FIRE HYDRANT ON 27/07/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from AK2460Y against your insurance policy. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

**We would like to request for a copy of your car video footage for our further review.**

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Aug 2024 18:10	Clm Dtl Modified	Claimant's Name: -> WONG CHUN KIONG (HUANG JUNQIANG). Claimant's ID: -> S741 1888G.	[A] HOW MEI KWAN
2	15 Aug 2024 18:10	Clm Veh Model Changed	(204068) VESPA T5 150cc.	[A] HOW MEI KWAN
3	15 Aug 2024 18:10	Clm Created	Reg No: AK2460Y. Acct Date: 2024/07/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Ban Hock Hin Co. Pte Ltd (HQ)	[A] HOW MEI KWAN
4	15 Aug 2024 18:10	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	15 Aug 2024 18:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/26	[A] HOW MEI KWAN
6	15 Aug 2024 18:10	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	15 Aug 2024 18:10	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	15 Aug 2024 18:10	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	15 Aug 2024 18:11	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	15 Aug 2024 18:11	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	16 Aug 2024 08:32	Clm Veh Model Changed	(204068) -> (208600) VESPA VESPA 150cc.	[ ] Merimen Administrator
12	16 Aug 2024 12:17	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	04 Sep 2024 16:03	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/08/26	[A] CHEW HSIAO TONG
14	21 Nov 2024 16:49	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	21 Nov 2024 16:49	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
16	21 Nov 2024 16:49	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	21 Nov 2024 16:49	Clm Dtl Modified	JPJ Reg. Date: -> 1968/07/01.	[A] JOANNE LEE KHANG MIN
18	21 Nov 2024 16:49	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	06 Jan 2025 09:59	Adj Mandate Request	Cur.Reg:1499.18:Liability: 100%B22 *Quantum: \$1,499.18 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
20	07 Jan 2025 14:04	Video Downloaded	Downloaded Video - Accident	[I] Pang, Nicole-xs
21	07 Jan 2025 14:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/26. Mandate Remarks: please proceed	[I] Pang, Nicole-xs
22	07 Jan 2025 14:10	Adj Mandate Set	Approved:1499.18:please proceed	[I] Pang, Nicole-xs

Date FromDate ToAudit Type

None

Go

ACTIVITY

[10/09/2024 11:43] CHEW HSIAO TONG:  
CALLED OI, MR TAN AT 98311135. NOT PICK UP.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3219179	15 Aug 2024 18:12:19	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	AK2460Y	HOW MEI KWAN	xx.xx
3219381	16 Aug 2024 10:32:47	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	AK2460Y	SGE707K	12.00
3230644	04 Sep 2024 16:03:00	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	AK2460Y	SGE707K	12.00