

Progressive Car Care Pte Ltd

(Co. Reg. No. 201006949C)
Blk 3022A Ubi Road 1 #01-45/ 46 S408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www. procarcare.com.sg

Our Ref: TP 0824-8194

09.10.2024

#### INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street #04/#05 IOB Building Singapore 049711

Attn: Motor Claims Department

Dear Sir,

# ACCIDENT INVOLVING VEHICLE: SFW121S & SLT6671B ON 14.08.2024

We are the authorized repair workshop for the owner of motor vehicle no: **SFW121S** which was involved in the above captioned accident with your insured vehicle: **SLT6671B**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

		\$ 13,414.25
03)	Reimbursement - Loss of Rental (12days x \$180/day)	\$ 2,160.00
02)	LTA search fee	\$ 27.25
01)	Cost of Repair (incl gst)	\$ 11,227.00

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / Car rental No 8729 / LTA search fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you

Yours faithfully

Annie

For Progressive Car Care Pte Ltd

Email: claims@procarcare.com.sg



SIGNATURE OF OWNER

Progressive Car Care Pte Ltd (Co. Reg. No. 201006949C) Blk 3022A Ubi Road 1 #01-45/ 46 \$408716 T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg W: www. procarcare.com.sg

Date :  5   8   23
Date : $15/8/3$ Our Ref : $190824$
Nric No_ S8021228C  Residing at BIK 761 Bedok Reservar View #13-315 5(470761) owner of
Residing at BIK 761 Bedok Reservar View #13-315 5(470761)
Vehicle Nohereby authorize PROGRESSIVE CAR CARE PTE LTD at
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.
In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them
and also agreed that all Payments include Loss of Use to make in favour of
PROGRESSIVE CAR CARE PTE LTD.
I / We am/are fully aware that all settlement made in respect of the accident occurred on
4 / 08 / 202 4   17 Ewill be full and
Final discharge of the claims inclusive of damages, loss of use etc.



### India International Insurance Pte Ltd

Co. Reg. No. 198703792k | GST. Reg. No. M2-0078806-X 64 | Cecil Street | #04 | #05 | #06-02 | IOB Building | Singapore 049711 Office (65) 63476100 Email insure@iii.com.sg Fax (65) 62244174 Website www.iii.com.sg

7954

# **EXPRESS SETTLEMENT**

**DISCHARGE VOUCHER** III-Direct Settlement (PODS)

India Ref: MFL2024D0009672 Claimant Ref : SFW121S

We/I, PROGRESSIVE CAR CARE PTE LTD ("to with the appointed Surveyor of India International Insur		we/I have reached an agreement onsultants Pte Ltd (name
of Surveyor) with respect to the amount claimed for		(loss of
SEV	M1219 that was demand numbers	ant to the accident which occurred
on 14/08/2024 (date) at PIE TOWARDS AIRPORT	IEARBY TOA PAYOH AREA (location) involv	ving vehicle no. <u>SLT6671B</u> (insured
vehicle). This is pursuant to the inspection conducted on _1	6/08/2024 (date) at "the workshop	o".
We/l confirm that we/l are/am authorized by the own	N.P. 24.	
claimant") of vehicle no. <u>SFW121S</u> to make the claim		
the matter on his/her behalf in a manner that we/l departy claimant".	eem tit. We/i enclose herein the le	etter of authority given by the third
party Gairmant .		
We/l further confirm that we/l will indemnify India Inte	rnational Insurance Pte Ltd for all	damages, loss and/or expense that
they will or have already incurred in the event that		T T T T T T T T T T T T T T T T T T T
further claim against the former for any loss and exp	enses suffered pertaining to cost	of repairs and/or rental and/or loss
of use pursuant to the damage to <u>SFW121S</u> (vehicle	no.) as a result of the accident.	
We/l confirm that the agreement reached above is		
pursuant to the accident and that further this settleme		
basis.	017 21 8410	12941243 (77.41)
This agreement is subject to the application of Singapor	ore law and the Singapore Courts I	have exclusive jurisdiction over any
dispute arising out of the same.		
Tel: 6741 8386 Fax: 6741 7208		
We/I authorize you to pay the total amount of S\$ 12	450.00 to PROGRESSIVE C	AR CARE PTE LTD
12th Doc.	14	
Dated this day of20		
		((,xx))
CLAIMANT:	WITNESS:	LUP
Signature:  Signed by "the workshob" (with cho	Signature:	Signed by appointed Surveyor
PROGRESSIVE CAR CARE PTE	Name:	LKK Auto Consultants Pte Ltd
NRIC: BIK 3022A UDI ROMA	NRIC:	199607198R
		51 Ubi Avenue 1
Tel: 6741 5336 Fax. 074 Fax. 6741 5336 Fax. 074 Fax. 6741 5336 Fax	9	#01-25 Paya Ubi Ind. Park S(408933)
-	and a second distance	
Nationality:	Nationality:	
Occupation:	Occupation:	

# **Progressive Car Care Pte Ltd**

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg

GST REG NO: 201006949C Company Reg No: 201006949C

INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street IOB Building #04-05 Singapore 049711

Tel: 63476100 Attn:

Motor Claim Department

Your Ref No: Claim Type: Accident Date:

Third Party 14 August 2024 TP Veh Reg No: SLT6671B

TP 0824-8194

Fax: 62244174, 62257743

Claim No:

EST1511654 No: PS1508880

Date: Policy No: 09 Oct 2024 1900010776-05

Veh Reg No: Make/Model:

SFW121S TOYOTA CAMRY

Chassis No: Engine No:

HYBRID 2.5G CVT AXVH701024713 A25A0124626

Reg. Date: 24 Jan 2019

_	<u>Fin</u>	al Repair Bill: SFW121S			
	Description	Unit Price	Quantity	List Price	Amount
1	Others COST OF REPAIR-	10,300.00	1 UNIT	10,300.00	SGD
					10,300.00
SING	APORE DOLLAR ELEVEN THOUSAND TWO HUI	NDRED TWENTY SEVEN ONLY	T 1 1 A	Total Add GST @ 9% unt Payable SGD	10,300.00 927.00 11,227.00

PROGRESSIVE CAR CARE PTE LTD Blk 3022A Ubi Road 1 # 01-45,46

Singapor progressive Car Care Pte Ltd Tel: 6741 5338 Fax: 6741 7208 Email: claims procarcare.com

**AUTHORISED SIGNATURE** 



## **EXPRESS RENTAL**

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6741 5336 Fax: 6741 7208

RENTAL AGREEMENT NO: 8729

HIRER'S PARTICULAR		GUARANTOR / ADD. DRIVER		
Name : HENG LIGER 30		Cating interests believe and not send three literis one altered gluberics and his believes what will be one also with no consmission literia paid.  Name  Indian		
Address : BUC 761 BEDOR	c Rese	The Here shall pay to this (owner the rental for the blin of the Vallada displained at the rate specific that any bit address of the Here Here and the Here and t		
VIEW #13-315 SI	41076	The Hire Rental or any part thereof shall not be refundable under any olecuminances incept as oliparwise proyided in City		
polity the Owner of any diminises surefact filled by with livery in the east Vertice. If the Hire Talle Its. ZODIEN: end Tully equipped with endo equipment, filled Consecutives, hole and space light.	volts, and shall flightwish proper and safe working	collection of the Vehicle, the Files shall immediately examine the static and condition of the Vehicle including the paint and base are shall be deemed to have accepted and agreed that the Vehicle is in all respects this good privates boundary more shall be deemed to have accepted and agreed that the Vehicle is in all respects this good privates boundary many the private accepted and agreed that the Vehicle is in all respects this good private accepted and agreed that the vehicle is in all respects the vehicle in the vehicle is a second or the vehicle in the vehicle is a vehicle in the vehicle in the vehicle is a vehicle in the vehicle in the vehicle is a vehicle in the vehicle in the vehicle is a vehicle in the vehicle in the vehicle is a vehicle in the vehicle in the vehicle is a vehicle in the vehicle in the vehicle in the vehicle is a vehicle in the vehicle in the vehicle is a vehicle in the vehicle in the vehicle in the vehicle is a vehicle in the vehicle in the vehicle in the vehicle is a vehicle in the vehicle in the vehicle in the vehicle is a vehicle in the veh		
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NRIC No : 9107 1762		R of the Vehicle or any part treared being leadily, unusuable, out of eligier or defaultive.  In ON ORIGINAL OR		
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H/P 910+1762	many belook fine belong	The Vehicle shall not be taken outside of Singapore except with the prior written consent of the Owner. The First agrees to take proser our of the Vehicle during the partial of his and to ensure that the Vehicle is at all thru PHF.		
Off :	pnaeritor the Owner, my other person.	we were continued by the carety in the version of a province of the province o		
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Pass Date: Class:	3	Pass Date: Class: : 06 for SS to cape and managed on		
Birth Date : Age :		Birth Date: Specified and produce to the production of the product		
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TRIS BLT SAME ERMINISTER OF STATE FORMS OF SHARE AND STATE OF SHARE OF SHAR	AGUANO DELE HERE TOTEL EL	and comprehensive for the read of one of the series desiring and period of reinflatteristics requires equation by The Africa shall been for the time to consider in this Agreement if it is impact of insurince claim.  Or The Africa understandated that the measurement of one council account in the electrical and the addition.		
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Occupation:	nistorni Plarit to nolluciuse	Occupation:		
TOYOUT CAN	rry	Vehicle No:		
RENTAL CHARGES	S\$	METHODS OF PAYMENT		
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/ \ \ \ \ = /	PARTITION OF THE PARTIT	XCESS CLAUSE		
Hirer is responsible for the first S\$ 300(I.e.EXPRESS RENTAL'S) vehicle and also fir party's vehicle for each and every accident / da	st S\$	excess for collision / damage / fire & theft for the first party excess for collision / damage / fire & theft to third		
CHECK OUT	itend to the loving or rega	CHECK IN Section 18 to record with any section of the party setting below your bedought to be below that and must be a financial and the setting of the section of the party setting the section of the s		
and the shortest and to the state of the short stat	30 ni ballinaga a	Date In 17/08/2014 Time In 1630		
eria de la come per la company de la company	HIRER'S DE	CLARATION of Justice to Interminate and the arritered as additional tool of editory and report your oil 1.1.1.1.5		

I have read the terms & conditions on overleaf of this rental agreement. I acknowledge receipt of vehicle in good condition plus accessories and if I opt to pay by credit/charge card, my signature here is to deemed to have been made on the application credit card charge slip. I am aware that Express Rental may have to take necessary steps to contact my employer in order to qualify me as a hirer.

LIDED'S SIGNATURE

EVADECC DENITAL



# **EXPRESS RENTAL**

# OFFICIAL RECEIPT

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6741 5336 (2 Lines) Fax:6741 7208

No: 6710

Date: 37 08 2624

Received from HENG LI GEK JULIET

the sum of Dollars TWO THOUSAND ONE HUNDRED AND

SIXTY ONLY

being payment of RA 8729 S

SKM34469

\$ 2160 d

All receipts subject to the clearance of cheque.

EXPRESS RENTAL

Authorised Signature



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time: 15 Aug 2024 / 09:28:09

Receipt Date/Time: 15 Aug 2024 / 09:28:09

#### Tax Invoice/Receipt

Receipt No.: ITNET-00000-240815-000595

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLT6671B As at 14 Aug 2024/19:00:00 Insurance Co: INDIA INT'L INS PTE LTD 1 Insurance Enquiry - SLT6671B Enquiry Fee		25.00	2.25	27.25
20240815092711559281		20.00	2.20	27.20
	Sub-Total	25.00	2.25	27.25
	Total Before Rounding	25.00	2.25	27.25
	Rounding Difference			0.00
	Total Amount Payable			27.25
	Paid By			
	81qzyypy	С	redit Card	27.25
	Total			27.25
	Cash Change			0.00
	Tendered Amount			27.25
	Excess Refundable Amount			0.00

### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

# **Claim Audit**

AUDIT TRAIL						
۱o.		Audit	Remarks	Ву		
	15 Aug 2024 17:09	Clm Dtl Modified	Claimant's Name: -> HENG LI GEK, JULIET (WANG LIYU, JULIET). Claimant's ID: -> SXXXX 228C.	[A] HOW MEI KWAN		
	15 Aug 2024 17:09	Clm Veh Model Changed	(206933) TOYOTA CAMRY 2.5 G HYBRID CVT (A).	[A] HOW MEI KWAN		
3	15 Aug 2024 17:09	Clm Created	Reg No: SFW121S. Acct Date: 2024/08/14. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Progressive Car Care Pte Ltd (HQ)	[A] HOW MEI KWAN		
	15 Aug 2024 17:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN		
5	15 Aug 2024 17:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/26	[A] HOW MEI KWAN		
	15 Aug 2024 17:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN		
7	15 Aug 2024 17:10	Assignment 1st Accessed		[A] HOW MEI KWAN		
8	15 Aug 2024 17:10	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN		
	15 Aug 2024 17:10	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN		
10	19 Aug 2024 15:24	Clm Dtl Modified	Insured Name: -> KINETIC LOCOMOTIVE PTE LTD. Insured ID: -> 202223119G.	[A] HOW MEI KWAN		
11	19 Aug 2024 15:33	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 27 applicable. OID hit onto rear TP.	[A] Daphne Le Mooi Ngiuk		
12	19 Aug 2024 15:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/26	[I] Zuhaidah Bt Samsuri		
13	19 Aug 2024 15:58	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bi Samsuri		
	25 Nov 2024 10:07	Adj Rpt Initiated		[A] JOANNE LE KHANG MIN		
	25 Nov 2024 10:07	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LE KHANG MIN		
	25 Nov 2024 10:07	Clm Dtl Modified	JPJ Reg. Date: -> 2019/01/24.	[A] JOANNE LE KHANG MIN		
17	25 Nov 2024 10:07	Clm Details Notified		[A] JOANNE LE KHANG MIN		
18	28 Nov 2024 17:08	Adj Mandate Request	Cur.Req:12574.25:PODS Liability: 100% *Quantum: $$12,574.25$ . Please refer to adjuster r eport for details. *For your approval please.	[A] Daphne Le Mooi Ngiuk		
19	09 Dec 2024 20:48	Adj Mandate Set	Approved:12574.25.	[I] Zuhaidah B Samsuri		

### ACTIVITY

No record

Merimen Billi	Merimen Billing for this case - Transaction History									
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount		
3219264	16 Aug 2024 08:56:38	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SFW121S	SLT6671B	12.00		
3278349	25 Nov 2024 10:07:12	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFW121S	SLT6671B	12.00		