

Our Ref: TP 0824-8194

09.10.2024

INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street #04/#05

IOB Building

Singapore 049711

Attn: Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING VEHICLE: SFW121S & SLT6671B ON 14.08.2024

We are the authorized repair workshop for the owner of motor vehicle no: **SFW121S** which was involved in the above captioned accident with your insured vehicle: **SLT6671B**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair (incl gst)	\$	11,227.00
02)	LTA search fee	\$	27.25
03)	Reimbursement - Loss of Rental (12days x \$180/day)	\$	2,160.00
		\$	<u>13,414.25</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / Car rental No 8729 / LTA search fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

Annie
For Progressive Car Care Pte Ltd
Email : claims@procarcare.com.sg



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd

(Co. Reg. No. 201006949C)

Blk 3022A Ubi Road 1 #01-45/46 S408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

Date

: 15/8/23

Our Ref

: 7P0824

I/We Heng Li Gek Juliet Nric No S8021228C

Residing at Blk 761 Bedok Reservoir View #13-315 S(470761) owner of

Vehicle No SFW121S hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

14/08/2024 Along / at PTE will be full and

Final discharge of the claims inclusive of damages, loss of use etc.


SIGNATURE OF OWNER

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0009672
Claimant Ref: SFW121S

We/I, PROGRESSIVE CAR CARE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 12,450.00 (Global Sum), (12,450.00) (local sum), (12,450.00) (local sum), (12,450.00) (local sum), vehicle no. SFW121S that was damaged pursuant to the accident which occurred on 14/08/2024 (date) at PIE TOWARDS AIRPORT NEARBY TOA PAYOH AREA (location) involving vehicle no. SLT6671B (insured vehicle). This is pursuant to the inspection conducted on 16/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HENG LI GEK, JULIET (WANG LIYU, JULIET) ("the third party claimant") of vehicle no. SFW121S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SFW121S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 12,450.00 to PROGRESSIVE CAR CARE PTE LTD

Dated this 12th day of Dec. 2024

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:

PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408718
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg


LKK
Lup
Name: LKK Auto Consultants Pte Ltd
NRIC: 199607198R
Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

TEL: 6741 5336 FAX: 6741 7208

Email: claims@procarcare.com.sg

GST REG NO: 201006949C Company Reg No: 201006949C

INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street

IOB Building #04-05

Singapore 049711

Tel: 63476100

Attn: Motor Claim Department

Fax: 62244174 , 62257743

Your Ref No: TP 0824-8194

Claim Type: Third Party

Accident Date: 14 August 2024

TP Veh Reg No: SLT6671B

Claim No: EST1511654

No: PS1508880

Date: 09 Oct 2024

Policy No: 1900010776-05

Veh Reg No: SFW121S

Make/Model: TOYOTA CAMRY
HYBRID 2.5G CVT

Chassis No: AXVH701024713

Engine No: A25A0124626

Reg. Date: 24 Jan 2019

Final Repair Bill: SFW121S

Description	Unit Price	Quantity	List Price SGD	Amount SGD
Others				
1 COST OF REPAIR-	10,300.00	1 UNIT	10,300.00	10,300.00

Total 10,300.00

Add GST @ 9% 927.00

Total Amount Payable SGD 11,227.00

SINGAPORE DOLLAR ELEVEN THOUSAND TWO HUNDRED TWENTY SEVEN ONLY

PROGRESSIVE CAR CARE PTE LTD

Blk 3022A Ubi Road 1 # 01-45/46

Singapore 408716

Tel: 6741 5336 Fax: 6741 7208

Email: claims@procarcare.com.sg

AUTHORISED SIGNATURE



EXPRESS RENTAL

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6741 5336 Fax: 6741 7208

TP 0824-8194
SPW121S

RENTAL AGREEMENT NO: 8729

HIRER'S PARTICULAR		GUARANTOR / ADD. DRIVER	
Name :	HENG LIGEK JULIET	Name :	
Address :	BLK 761 BEDOK RESERVOIR VIEW #13-315 S(40761)	Address :	
NRIC No :	S8021228C	NRIC No :	
Tel (R) :	9107 1762	Tel (R) :	
H/P :	9107 1762	H/P :	
Off :		Off :	
Licence Pass Date :	Class : 3	Licence Pass Date :	Class :
Birth Date :	Age :	Birth Date :	Age :
Co. Name/ Address :		Co. Name/ Address :	
Occupation :		Occupation :	
Make :	TOYOTA CAMRY	Vehicle No :	SKM3445G
RENTAL CHARGES		METHODS OF PAYMENT	
Hourly @\$	per hour	Cash :	
7 Daily @\$ 180	per day	Cheque No.:	
12 Weekly @\$	per week	Credit Card Type:	
Monthly @\$	per month	Bill to Company:	
SUB-TOTAL		Date Payment Collected:	
Deposit		Payment Collected By:	
TOTAL CHARGE 2160			
INSURANCE EXCESS CLAUSE			
Hirer is responsible for the first S\$ 3000 (I.e. EXPRESS RENTAL'S) vehicle and also first S\$ party's vehicle for each and every accident / damage.		excess for collision / damage / fire & theft for the first party excess for collision / damage / fire & theft to third	
CHECK OUT		CHECK IN	
Date Out 15/08/2024	Time Out 0930	Date In 27/08/2024	Time In 1630

HIRER'S DECLARATION

I have read the terms & conditions on overleaf of this rental agreement. I acknowledge receipt of vehicle in good condition plus accessories and if I opt to pay by credit/charge card, my signature here is to deemed to have been made on the application credit card charge slip. I am aware that Express Rental may have to take necessary steps to contact my employer in order to qualify me as a hirer.

HIRER'S SIGNATURE

EXPRESS RENTAL

**EXPRESS RENTAL**

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6741 5336 (2 Lines) Fax: 6741 7208

OFFICIAL RECEIPTNo: **6710**Date: 27/08/2024Received from HENG LI GEK JULIETthe sum of Dollars TWO THOUSAND ONE HUNDRED AND
SIXTY ONLYbeing payment of RA 8729 / SKM34469

\$

2160Cash/Cheque No. 7*All receipts subject to the clearance of cheque.***EXPRESS RENTAL**

Authorized Signature

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 15 Aug 2024 / 09:28:09

Receipt Date/Time : 15 Aug 2024 / 09:28:09

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240815-000595

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLT6671B As at 14 Aug 2024/19:00:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLT6671B Enquiry Fee 20240815092711559281	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
81qzyppy		Credit Card		27.25
Total		27.25		
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Aug 2024 17:09	Clm Dtl Modified	Claimant's Name: -> HENG LI GEK, JULIET (WANG LIYU, JULIET). Claimant's ID: -> SXXXX 228C.	[A] HOW MEI KWAN
2	15 Aug 2024 17:09	Clm Veh Model Changed	(206933) TOYOTA CAMRY 2.5 G HYBRID CVT (A).	[A] HOW MEI KWAN
3	15 Aug 2024 17:09	Clm Created	Reg No: SFW121S. Acct Date: 2024/08/14. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Progressive Car Care Pte Ltd (HQ)	[A] HOW MEI KWAN
4	15 Aug 2024 17:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	15 Aug 2024 17:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/26	[A] HOW MEI KWAN
6	15 Aug 2024 17:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	15 Aug 2024 17:10	Assignment 1st Accessed		[A] HOW MEI KWAN
8	15 Aug 2024 17:10	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
9	15 Aug 2024 17:10	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
10	19 Aug 2024 15:24	Clm Dtl Modified	Insured Name: -> KINETIC LOCOMOTIVE PTE LTD. Insured ID: -> 202223119G.	[A] HOW MEI KWAN
11	19 Aug 2024 15:33	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100% Remark: BOLA 27 applicable. OID hit onto rear TP.	[A] Daphne Lee Mooi Ngiuk
12	19 Aug 2024 15:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/26	[I] Zuhaidah Bte Samsuri
13	19 Aug 2024 15:58	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
14	25 Nov 2024 10:07	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	25 Nov 2024 10:07	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	25 Nov 2024 10:07	Clm Dtl Modified	JPJ Reg. Date: -> 2019/01/24.	[A] JOANNE LEE KHANG MIN
17	25 Nov 2024 10:07	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	28 Nov 2024 17:08	Adj Mandate Request	Cur Req:12574.25:PODS Liability: 100% *Quantum: \$12,574.25. Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
19	09 Dec 2024 20:48	Adj Mandate Set	Approved:12574.25.	[I] Zuhaidah Bte Samsuri

Date From

Date To

Audit Type

None

Go

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3219264	16 Aug 2024 08:56:38	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SFW121S	SLT6671B	12.00
3278349	25 Nov 2024 10:07:12	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFW121S	SLT6671B	12.00