

# Performance Motors

BMW Dealer



India International Insurance Pte Ltd  
64 Cecil Street  
#04-05, IOB Building  
Singapore 049711

Attn: Motor Claims Dept.

Your ref: **SGM6338K**  
Our ref: **DS/ SKE2008J**

Without Prejudice

1 October 2024

## ACCIDENT INVOLVING VEHICLES SKE2008J (BMW) & SGM6338K AT CLEMENTI AVENUE 2 ON 13.08.2024

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair	: \$2,389.01 (INCLUDING GST)	Excess	: \$-
Loss of Use	: \$150.00 (\$50.00 X 3 DAYS)	GIA/LTA Search	: \$2.18
Loss of Rental	: \$-	Others	: \$ -
		<b>Total</b>	<b>: \$ 2,541.19</b>

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice / Excess Invoice / Rental Invoice
2. Copy of GIA Report / GIA Search Fee / LTA Search Fee
3. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please email to [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg).

Yours sincerely

Cresendo Lagman  
Customer Service Manager, Bodyshop

Bernard Wan  
Head of Bodyshop, Aftersales

Performance Motors Limited.  
Sime Darby Performance Centre, 303 Alexandra Road  
Sime Darby Business Centre, 315 Alexandra Road  
East Coast Centre, 280 Kampong Arang Road  
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269  
Co Reg No. 197401559W

# Performance Motors Limited

A member of the Sime Darby Group



## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SKE 2008J & SJM 6338K ON 13/8/24.

I, Lu Suat Jin owner of Vehicle Registration No. SKE 2008J  
hereby authorise Performance Motors Limited to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise Performance Motors Limited to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by Performance Motors Limited of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

Name: LU SUAT JUN (Date) 13/8/2024  
NRIC No.: 87712531J

In the presence of:

Chua Kee Sin  
Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 15994

13/8/2024

Name: \_\_\_\_\_ (Date)  
NRIC No.: \_\_\_\_\_



INDIA INTERNATIONAL INSURANCE PTE LTD  
 Co. Reg. No. 198703792k | GST Reg. No. M2-0078806-K  
 64 | Cecil Street | #04 | #05 | #06-02 | JOB Building | Singapore 049711  
 Office (65) 63476100 Email insure@iil.com.sg  
 Fax (65) 62244174 Website www.iil.com.sg

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MPC2024D0009476  
 Claimant Ref: SKE2008J

We/I, PERFORMANCE MOTORS LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,389.01 (repair cost), S\$ 150.00 (loss of use/rental), S\$ 2.18 (search fee), vehicle no. SKE2008J that was damaged pursuant to the accident which occurred on 13/08/2024 (date) at CLEMENTI AVENUE 2 (location) involving vehicle no. SGM6338K (insured vehicle). This is pursuant to the inspection conducted on 09/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LU SUAT JIN @ LOO SUAT JIN (LU XUEJUN) ("the third party claimant") of vehicle no. SKE2008J to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKE2008J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,541.19 to PERFORMANCE MOTORS LTD.

Dated this 25 day of Nov 2024

**CLAIMANT:**

Signature: \_\_\_\_\_  
 Signed by "the workshop" (with chop)  
 Name: \_\_\_\_\_  
 NRIC: Chua Kee Sin  
 Address: Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
 Nationality: \_\_\_\_\_  
 Occupation: \_\_\_\_\_

**WITNESS:**

Signature: \_\_\_\_\_  
 Signed by appointed Surveyor  
 Name: LKK Auto Consultants Pte Ltd  
 NRIC: 199607198R  
 Address: 51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)  
 Nationality: \_\_\_\_\_  
 Occupation: \_\_\_\_\_



# Performance Motors Limited

A Sime Darby Motors Company  
 Co. Reg No. 197401559W GST Reg. No M2-0020081-x  
 Toll-Free Number (1800-2255269)

303, Alexandra Road  
 Sime Darby Performance Centre  
 Singapore 159941  
 Fax: 64747770

280, Kampong Arang Road  
 East Coast Centre  
 Singapore 438180  
 Fax: 63449773

315, Alexandra Road  
 Sime Darby Business Centre  
 Singapore 159944  
 Fax: 64796601 (AfterSales)  
 64796624 (Motortrad)



## SERVICE TAX INVOICE

Repair Order No. : <b>B1 1902306</b>	Page No. : <b>1 of 2</b>
Date IN : <b>09/09/2024</b>	Invoice Number : <b>2846779 / WSB</b>
Motor Claim Advisor: <b>Chua Kee Sin</b>	Invoice Date : <b>24/09/2024</b>
	Payment Terms : <b>30 Days From Invoice</b>
	Invoice By : <b>Wai Ming Hui</b>

<b>- CUSTOMER INFORMATION -</b>	<b>- INVOICE TO - 219</b>
Dr Lu Suat Jin@Loo Suat Jin (Lu XueJun) 30 West Coast Terrace West Coast Gardens  Singapore 127239	India Int'L Insurance Pte Ltd 64 Cecil Street #04-05 IOB Building Singapore 049711

REGN. NO. <b>SKE2008J</b>	CHASSIS NO. <b>WBA6V120905S54983</b>	REGN. DATE <b>28/12/2020</b>	MODEL <b>216I GRAN TOURER</b>	MILEAGE <b>43602</b>
------------------------------	---	---------------------------------	----------------------------------	-------------------------

- - - - L A B O U R 1 - - - -		NETT
To replace rear bumper trim strip including make good the rear bumper and carry out other necessary repairs caused by the accident.		850.00
To respray rear bumper.		1,038.00
To check electrical wiring system and lighting at the rear section for proper function.		177.00
Sundries.		40.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.		0.00
DATE OF ACCIDENT : 13.08.2024. 3RD PARTY CAR : SGM6338K.		
YOUR REF NO : NIL.		
VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON 09.09.2024. AUTHORISED REPAIR BY MS YAN FROM LKK AUTO ON 22.08.2024 VIA EMAIL.		
PROPOSE LOSS OF USE = \$50X3. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.		0.00
GIA SEARCH FEE = \$2.18.		0.00
Total Labour 1:		<b>2,105.00</b>
- - - - P A R T S - - - -		
	Retail Qty Price	NETT
REAR BUMPER TRIM STRIP (BLACK)	1 86.75	86.75
Total Parts :		<b>86.75</b>

**Performance Motors Limited**

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x  
Toll-Free Number (1800-2255269)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 436180  
Fax: 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601 (AfterSales)  
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : <b>B1 1902306</b>	Page No. : <b>2 of 2</b>
Date IN : <b>09/09/2024</b>	Invoice Number : <b>2846779 / WSB</b>
Motor Claim Advisor: <b>Chua Kee Sin</b>	Invoice Date : <b>24/09/2024</b>
	Payment Terms : <b>30 Days From Invoice</b>
	Invoice By : <b>Wai Ming Hui</b>

Labour Charges : <b>2,065.00</b>	Total Labour & Parts Charges : <b>S\$ 2,191.75</b>
Parts Charges : <b>86.75</b>	Less Insurance Excess : <b>S\$ 0.00</b>
Lubricant/Misc : <b>40.00</b>	Invoice Total Amount Exclude GST : <b>S\$ 2,191.75</b>
	GST @ 9% : <b>S\$ 197.26</b>
	Invoice Total Amount Include GST : <b>S\$ 2,389.01</b>

Computer generated invoice. No signature is required.	<b>Amount Payable Include GST : S\$ 2,389.01</b>
---	--

All amounts are in Singapore Dollars.  
Work was carried out subject to the Company's Terms and Conditions of Service.  
No complaints will be entertained unless reported within seven (7) days of the date of this invoice.  
For credit purchases, interest @1% per month will be debited on overdue amounts.



INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

SGM6338K

Date of Accident

13/08/2024 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **India International Insurance ...**

Period of Insurance ..... **30/05/2024 - 29/05/2025**

Requested By ..... **Wong Hui Min (Performance M...**

Requested Date ..... **13/08/2024 12:09**

#### Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Aug 2024 17:01	<b>Clm Dtl Modified</b>	Claimant's Name: -> LU SUAT JIN @ LOO SUAT JIN (LU XUEJUN). Claimant's ID: -> SXXXX 531J.	[A] HOW MEI KWAN
2	15 Aug 2024 17:01	<b>Clm Veh Model Changed</b>	(206765) BMW 216I 1.5 GRAN TOURER (A).	[A] HOW MEI KWAN
3	15 Aug 2024 17:01	<b>Clm Created</b>	Reg No: SKE2008J. Acct Date: 2024/08/13. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Performance Motors Limited (HQ)	[A] HOW MEI KWAN
4	15 Aug 2024 17:01	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ);	[A] HOW MEI KWAN
5	15 Aug 2024 17:01	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/08/26	[A] HOW MEI KWAN
6	15 Aug 2024 17:01	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	15 Aug 2024 17:01	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	15 Aug 2024 17:01	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	16 Aug 2024 14:07	<b>Clm Dtl Modified</b>	Insured Name: -> YU NANA BONITA. Insured ID: -> S8730295D.	[A] HOW MEI KWAN
10	19 Aug 2024 16:37	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% - BOLA 27 Remark: Insured rear-ended third party.	[A] NA MENG YAN
11	19 Aug 2024 16:52	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/08/26	[I] Zuhaidah Bte Samsuri
12	19 Aug 2024 16:52	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Zuhaidah Bte Samsuri
13	13 Sep 2024 11:48	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2024/08/26	[A] HOW MEI KWAN
14	22 Oct 2024 15:51	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	22 Oct 2024 15:51	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	22 Oct 2024 15:51	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2020/12/28.	[A] JOANNE LEE KHANG MIN
17	22 Oct 2024 15:51	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	29 Oct 2024 15:48	<b>Adj Mandate Request</b>	Cur.Req:2541.19:Liability: 100% *Quantum: \$ 2,541.19(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
19	04 Nov 2024 19:13	<b>Adj Mandate Set</b>	Approved:2541.19.	[I] Zuhaidah Bte Samsuri

Date From     Date To     Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3219262	16 Aug 2024 08:55:55	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SKE2008J	SGM6338K	12.00
3235587	13 Sep 2024 11:48:04	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKE2008J	SGM6338K	12.00