

TNG ENG LOON

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 16-09-2024

INDIA INTERNATIONAL INSURANCE PTE LTD

MOTOR CLAIMS DEPT.

6 RAFFLES QUAY

#122-00

Singapore 068580

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SMS 4219G AND SH110Z
ALONG SUNGEI ROAD ON 13-08-2024

I / We, the owner of Vehicle No. SMS 4219G which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | |
|------------------------------------------|---|-------------------|
| 1. Costs of repair | - | \$13502.61 |
| 2. Loss of Use/Rental fees <u>4 Days</u> | - | \$520.00 |
| 3. Police / GIA report / LTA fees | - | \$2.18 |
| 4. Surveyor report fees | - | |
| 5. Others | - | |
| Total: | | <u>\$14024.79</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SMS 4219 G AND SH1102
ALONG SUNGEI ROAD
ON 13-08-2024

BY THE LETTER OF AUTHORITY, I / We, TNG ENG LOON
NRIC NO. S 8030 864 G The owner of Vehicle No. SMS 4219 G

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 13 (day) 08 (month) 2024 (year)



Acknowledged by Owner
(company stamp if applicable)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER **III-Direct Settlement (PODS)**

India Ref: MFL2024D0010670
Claimant Ref: SMS4219G

We/I, ALAN'S UNITED AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,502.61 (repair cost), S\$ 400.00 (loss of use/rental), S\$ 2.18 (search fee), vehicle no. SMS4219G that was damaged pursuant to the accident which occurred on 13/08/2024 (date) at SUNGEI RD BEFORE JALAN BESAR JUNCTION (location) involving vehicle no. SH110Z (insured vehicle). This is pursuant to the inspection conducted on 22/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TNG ENG LOON ("the third party claimant") of vehicle no. SMS4219G to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMS4219G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,904.79 to ALAN'S UNITED AUTO PTE LTD.

Dated this 20 day of Feb 2025

CLAIMANT:

Signature:

Signed by "the workshop" (with shop)

Name:

NRIC:

Address:

Nationality:

Occupation:

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

ALAN'S UNITED AUTO PTE. LTD.
Company Reg. No.: 201113667N
Blk 7 Sin Ming Industrial Estate Sector C
#01-76 Singapore 575642
Tel: 6453 8686 Fax: 6459 6550

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SH110Z
Accident Date : 13-Aug-2024

Our Ref : 024158 (III) / CHAN

No. : 16812

Date : 09-Sep-2024

PAGE : 1

INDIA INTERNATIONAL INSURANCE PL

64 CECIL STREET
#05-02 IOB BUILDING
SINGAPORE 049711

FINAL REPAIR COST FOR MAZDA 3 SMS4219G

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1 pc	Front bumper fascia	995.00
1 pc	Front n/s bumper side retainer	24.00
1 pc	Front n/s fender	477.00
1 pc	Front n/s sport rim	1,265.00
1 pc	N/s side mirror cover	87.00

2,848.00

Less 20% : 569.60

2,278.40

To transfer sport rim 20.00

To check and adjust wheel alignment 65.00

To putty and spray replaced parts 450.00

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts 400.00

3,213.40

Add 9% GST : 289.21

Total : S\$ 3,502.61

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Singapore Dollars Three Thousand Five Hundred
and Two and Cents Sixty One Only



CHIN HUI CAR RENTAL

REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

CUSTOMER

TNG ENG LOON
C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.

MR. ALAN KHONG

INVOICE NO : **C24267**

DATE : 16.09.2024

TERM : CASH

RENTAL FEES FOR :-

S/N	VEHICLE NO.	VRA NO.	REFERENCE	NO. OF DAYS	UNIT PRICE (\$)	AMOUNT (\$)
1	SDJ 6138Y	9870	SMS 4219G	4	\$ 130.00	\$ 520.00
		**	***	*****	***	
TOTAL:						<u>\$ 520.00</u>

PAYMENT MODE:

BY CHEQUE: CHIN HUI CAR RENTAL
BANK TRANSFER: OCBC 531-709517-001
PAYNOW TO UEN: 53090791K

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.


CHIN HUI CAR RENTAL

CHIN HUI CAR RENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,
SINGAPORE 575642. TEL: 6453 4680
REGN. NO.: 53090791K

VEHICLE RENTAL AGREEMENT

NO: 09870

HIRER'S PARTICULAR		Vehicle No: SDJ6138Y	Mileage Out: 26948
Hirer: TNG ENG LOON	Make & Model: VW GOLF	Auto Manual Group: <input checked="" type="radio"/> Auto <input type="radio"/> Manual	
NRIC / Passport No: S8030864G	Date of Birth: 07.10.1980	OUT : Date 02/09/24	OUT : Time 12.55pm
Address: BLK 25 SHELFORD ROAD #03-02 S(288415)	Replace Veh No:	Mileage Out:	
Driving Licence No: S8030864G	Pass Date: 91707844	OUT : Date	OUT : Time
Contact Number: 05.06.2001			
DRIVERS PARTICULARS (if different from Hirer)		CHARGES	
Appointed Driver:	Weekly @ \$ 130/- per day	520.	00
NRIC / Passport No:	Monthly @ \$ per week		
Address:	Hours @ \$ per month		
Driving Licence No:	Others @ \$ per hour		
Contact Number:			
Terms & Conditions		SUB-TOTAL \$ 520. 00	
ADDITIONAL S\$3000.00 EXCESS For Hirer / Driver Age 23 years old & below. Age 70 years old & above. Less than Two (2) years Driving Experience. Malaysia Excess (Exclude Towing Fees and Any Charges in Malaysia) - \$3,500.00		PETROL LEVEL	
		Out E 1/4 1/2 3/4 F	
		In E 1/4 1/2 3/4 F	
		TOTAL CHARGES \$ 520. 00	
REMARKS		IMPORTANT! FOR SINGAPORE USE ONLY	
Sms4219G		Excess Liability: S\$2500.00	
		Malaysia Excess (With Prior Consent): NOT ALLOWED	
PAYMENT METHOD:		Hirer's Signature	
BANK TRANSFER : OCBC 531-709517-001		Addition Driver's Signature	
PAYNOW : 53090791K			

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
06.09.24	4.45pm	27028		

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SH110Z

Date of Accident

13/08/2024



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance India International Insurance ...

Period of Insurance 01/01/2024 - 31/12/2024

Requested By KHONG SHI JIE (ALAN'S UNITE...

Requested Date 13/08/2024 13:51

Payment details

Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	15 Aug 2024 16:51	Clim Dtl Modified	Insured Name: -> SINGAPORE-JOHORE EXPRESS (PTE) LTD. Insured ID: -> 1XXXXX108 D. Claimant's Name: -> TNG ENG LOON. Claimant's ID: -> SXXXX864G.	[A] HOW MEI KWAN	
2	15 Aug 2024 16:51	Clim Veh Model Changed	(206428) MAZDA 3 1.5 4DR M-HYBRID ELEGANCE (A).	[A] HOW MEI KWAN	
3	15 Aug 2024 16:51	Clim Created	Reg No: SMS4219G. Acct Date: 2024/08/13. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: HL Assurance Pte Ltd (HQ). Workshop: Alan's United A uto Pte Ltd (HQ)	[A] HOW MEI KWAN	
4	15 Aug 2024 16:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN	
5	15 Aug 2024 16:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/26	[A] HOW MEI KWAN	
6	15 Aug 2024 16:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN	
7	15 Aug 2024 16:51	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN	
8	15 Aug 2024 16:51	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN	
9	16 Aug 2024 14:10	Clim Dtl Modified	Insured Name: SINGAPORE-JOHORE EXPRESS (PTE) LTD -> THE SINGAPORE-JOHORE EX PRESS (PRIVATE) LIMITED. Insured ID: 1XXXXX108D -> 194700108D.	[A] HOW MEI KWAN	
10	23 Aug 2024 11:39	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/08/26	[A] HOW MEI KWAN	
11	28 Aug 2024 09:23	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 15 applicable. OID changing lane collid ed with TP vehicle.	[A] Daphne Lee Mooi Ngiuk	
12	28 Aug 2024 09:30	Video Downloaded	Downloaded Video - Accident (TP)	[I] Gabriel Wee	
13	28 Aug 2024 09:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/26. Mandate Remarks: Liability is clear.	[I] Gabriel Wee	
14	28 Aug 2024 09:31	Adj Mandate Set	Approved:0.00:Liability is clear.	[I] Gabriel Wee	
15	07 Oct 2024 16:19	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN	
16	07 Oct 2024 16:19	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN	
17	07 Oct 2024 16:19	Clim Dtl Modified	JPJ Reg. Date: -> 2020/02/26.	[A] JOANNE LEE KHANG MIN	
18	07 Oct 2024 16:19	Clim Details Notified		[A] JOANNE LEE KHANG MIN	
19	10 Oct 2024 10:33	Adj Mandate Request	Cur.Req:3904.79:PODS Liability: 100% *Quantum: \$3,904.79. Please refer to adjuster re port for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk	
20	10 Oct 2024 10:46	Video Downloaded	Downloaded Video - Accident (TP)	[I] Gabriel Wee	
21	10 Oct 2024 10:49	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/08/26. Mandate Remarks: Unable to do Lumpsum r epairs?	[I] Gabriel Wee	
22	10 Oct 2024 10:49	Adj Mandate Set	Maintained:Unable to do Lumpsum repairs?	[I] Gabriel Wee	
23	17 Oct 2024 12:57	Adj Mandate Request	Cur.Req:3904.79:Due to unable to get 2nd hand parts. Workshop request for part by part for this vehicle.	[A] Daphne Lee Mooi Ngiuk	
24	17 Oct 2024 14:43	Adj Mandate Set	Approved:3904.79.	[I] Gabriel Wee	

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3219260	16 Aug 2024 08:53:44	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMS4219G	SH110Z	12.00
3223491	23 Aug 2024 11:39:07	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMS4219G	SH110Z	12.00
3224948	27 Aug 2024 10:51:19	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMS4219G	Gabriel Wee	xx.xx