

## Hueh Yin (LKK Auto)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Thursday, August 15, 2024 2:28 PM  
**To:** assignments; Florence Loh  
**Cc:** MT\_Claim\_SG  
**Subject:** FW: REF: 23/24/24/VC05/029691- Own Damage Claim - GT8883C (DOA: 12/08/2024)  
**Attachments:** est.pdf; GIA.pdf; ci.pdf; icdl.pdf

Lonpac External - Confidential

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REF: 23/24/24/VC05/029691 (Gerald's case)

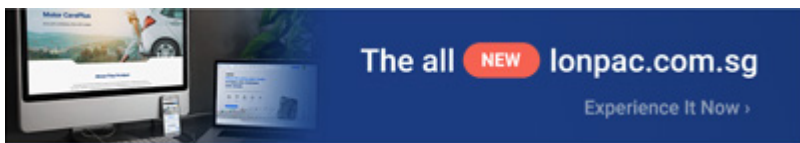
Dear Rajes,

Please arrange survey.

Excess:  
\$ 500.00 (SECTION 1)  
\$ 1000.00 DAMAGE TO BATTERY (ELECTRIC VEHICLE ONLY)

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Florence Loh <fa\_autoservices@falconair.com.sg>

**Sent:** Thursday, August 15, 2024 2:04 PM

**To:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Cc:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; ENG HUEY NI <hneng@lonpac.com>; CHARMAINE KONG <charmainekong@lonpac.com>; KENNY LIM CHING GHEE <kennylin@lonpac.com>; andy <andy@falconair.com.sg>; indran@falconair.com.sg

**Subject:** RE: Own Damage Claim - GT8883C (DOA: 12/08/2024)

Dear Sir/Madam,

Insured is making an OD claim.

Attach estimate and documents for your perusal.

Please arrange for vehicle survey at our Sin Ming w/shop. Vehicle is in.

Thank you.

Florence Loh  
Falcon Air Auto Services Pte Ltd  
176 Sin Ming Drive #01-06  
Sin Ming Autocare  
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

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