

Our Ref : SNH9562C / TP#2680
Your Ref : YP9145B / CD/CTI24080233/Kpa3

WITHOUT PREJUDICE

Date : 18th December 2024

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNH9562C & YP9145B ON 12/08/2024
ALONG PIONEER ROAD (NEAR THE GUL WAY)**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	3,676.37	
- Loss of Use	S\$	320.00	(\$80.00 X 04 Days)
- TP GIA Report (YP9145B)	S\$	31.00	
- LTA / GIA Search Fee	S\$	2.18	

Grand Total S\$ 4,029.55

If you have any enquiries, please contact our representative, Mr Joseph
at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/We(owner) Vincar Leasing And Rental Pte Ltd ('the third-party claimant') of
(Address) 1 Chang Ann Road #05-02 OC 5 (159630) registered owner of
(Vehicle Number) SNH 9562C hereby authorize ('the vehicle repairer workshop')
OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or
rental and/or loss of use for my/our vehicle number SNH 9562C that was
damaged pursuant to the accident which occurred on 12/08/2024 along Pioneer
Road (Near the Gul Way) involving vehicle number YP9145B.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 13 day of 08 year 2024.

Signature of Vehicle Registered Owner
Company's stamp (if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00042552406 Claim No : SNM24D204618/YP9145B/C02/CHEESC

Claimant : VINCAR LEASING AND RENTAL PTE LTD

Amount : **S\$3,829.55**
SINGAPORE DOLLARS THREE THOUSAND EIGHT HUNDRED TWENTY NINE
AND CENTS FIFTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SNH9562C
Insured Vehicle No. : YP9145B

Date of Loss : 12/08/2024
Place of Accident : PIONEER ROAD (NEAR THE GUL WAY)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : S YONG RECYCLING PTE LTD
Driver Name : LEOW CHU TEE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess /	S\$	3,676.37
(3) Loss of Use/ Rental	S\$	120.00
(4) Loss of Earning	S\$	
(5) CIA/Police Reports/ Investigation Results/Search Fees	S\$	33.18
(6) Medical Reports/Expenses	S\$	
(7) Survey Fees/P.T. Fees/Towing	S\$	
(8) Cost including Disbursement	S\$	
TOTAL		S\$ 3,829.55

Claimant Name: Vincar Leasing And Rental Pte Ltd

NRIC No : 2014/4828 K

Signature :




Date :

17/08/25

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Tel: 63896116
Fax: 62221033

INV NO. : 322303451
INVOICE DATE : 18/12/2024
REF : TP#2680
VEH NO. : SNH9562C
MAKE : PEUGEOT
CAR MODEL : 3008 1.2
CURRENT MILEAGE:
ADVISOR : LOONG GHIEEN YEE
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
REAR BUMPER	1	PCS	SR	1,350.64	1,350.64
REAR BUMPER OUTER MOULDING	1	PCS	SR	490.68	490.68
REAR BUMPER REINFORCEMENT	1	PCS	SR	706.50	706.50
REAR BUMPER CLIPS	1	PCS	SR	55.00	55.00
REAR REVERSE SENSOR MOUNTING BRACKET SET	1	PCS	SR	300.00	300.00
LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR & READJUST REAR ACCIDENT AREAS & ETC.	1	JOB	SR	200.00	200.00
LABOUR CHARGES FOR PAINTING & FURNISHING MATERIALS AT REAR ACCIDENT AREAS & ETC.	1	JOB	SR	220.00	220.00
LABOUR CHARGES TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR & ETC.	1	JOB	SR	50.00	50.00

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Tel: 63896116
Fax: 62221033

INV NO. : 322303451
INVOICE DATE : 18/12/2024
REF : TP#2680
VEH NO. : SNH9562C
MAKE : PEUGEOT
CAR MODEL : 3008 1.2
CURRENT MILEAGE:
ADVISOR : LOONG GHIEEN YEE
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
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Remarks: DOA: 12/08/2024 @ 12:19HRS
CLAIMANT: VINCAR LEASING AND RENTAL PTE LTD / TAN THAY SHI
TP VEHICLE: YP9145B

Singapore Dollars: Three Thousand Six Hundred Seventy-Six And Cent Thirty-Seven Only

SUB TOTAL	SGD	3,372.82
GST 9.00%	SGD	303.55
TOTAL	SGD	3,676.37
OUTSTANDING	SGD	3,676.37

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	3,372.82

- Optima Werkz guarantees new parts and labour for one (1) year or up to 30,000km, whichever occurs first. For recon parts, the warranty period is six (6) months or up to 10,000km, whichever comes first.
- Warranty claims must be submitted within the warranty period, starting from the date of invoice issued and are subject to verification and inspection by Optima Werkz.
- Warranty claims are only valid when there are no outstanding dues.
- Payment must be made upon completion of repairs and services. A monthly late interest fee of 2% will be applied to any outstanding balance.
- All goods and services sold are considered final and non-refundable.
- Deposits paid for the order of parts are non-refundable.



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

YP9145B

Date of Accident

12/08/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 06/08/2024 - 05/08/2025

Requested By MOHAMED NASHIK (OPTIMA W...

Requested Date 13/08/2024 10:18

Payment details

Request Amount: S\$2

GST Amount: S\$0.18

Total Amount Due (GST Inclusive): S\$2.18

General Insurance Association

Records Management Centre

GST Registration No: M400017735



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B

Singapore 038989

E-mail: gears-support@shift-technology.com

GST Registration: M400017735

TAX INVOICE

Date of Request: 13/09/2024

Your Ref No: SNH9562C

Dear Sir/Madam,

Date of Accident: 12/08/2024 11:20 (SGT)

Vehicle No: SNH9562C

Place of Accident: Pioneer Rd, Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
YP9145B	Pioneer Rd, Singapore	(31.00)	1	(28.44)
GST Amount				(2.56)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 25 October 2024 8:45 AM
To: 'SYONGRECYCLING@GMAIL.COM'
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING YP9145B(CHINA TAIPING) AND SNH9562C ALONG/AT PIONEER ROAD ON 12/08/2024

S YONG RECYCLING PTE. LTD.
DRIVER: LEOW CHU TEE

[By Email Only]

Dear Sir/Madam,

You Ref: YP9145B
Our Ref: CD/CTI24080233/Kpa3
ACCIDENT INVOLVING YP9145B(CHINA TAIPING) AND SNH9562C ALONG/AT PIONEER ROAD ON 12/08/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SNH9562C against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 17 February 2025 8:55 AM
To: Chee So Chow (CTPIS); Claims Dept of CTI
Cc: Admin A
Subject: RE: [SEEK MANDATE] - CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK
REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT
Attachments: DV_SNH9562C.pdf

Dear Sirs/mdm,

For an update, we have settled the matter at \$3,829.55(all-in) with third party.

1. Cost of Repair (w/GST)	\$ 3,676.37
2. Loss of Use (2days x \$60.00)	\$ 120.00
3. LTA/GIA Search Fee	\$ 33.18
Total	\$ 3,829.55

We are pending for signed DV from third party and will proceed to close file once DV received. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>
Sent: Sunday, 2 February 2025 2:51 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

[Confidential]

Hi Team

We agree to offer **\$ 3,889.55**as proposed

	Amount Revised
1. Cost of Repair (with GST)	\$ 3,676.37 (\$3,372.82 + 9%GST)
2. Loss of USE (4days x \$80.00)	\$ 180.00 (3days x \$60.00)

3. LTA/GIA Search Fee	\$ 2.18
4. 3 rd Party GIA REPORT SEARCH FEE	\$ 31.00
Total	<u>\$ 3,889.55</u>

Thank you.

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

*For survey matter, please email to claimsdept@sg.cntaiping.com

*For all LOD, please email to claimsdept@sg.cntaiping.com

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 19 December 2024 10:15 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

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[Internal]

Your ref: **SNM24D204618/YP9145B/C02/CHEESC**

LKK ref : CD/CTI24080233/Kpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP9145B(CHINA TAIPING) AND SNH9562C(TP) ON 12/08/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer "OPTIMA WERKZ PTE LTD" at **\$3,889.55 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 6,036.42	\$ 3,676.37 (\$3,372.82 + 9%GST)
2. Loss of USE (4days x \$80.00)	\$ 320.00	\$ 180.00 (3days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
4. 3 rd Party GIA REPORT SEARCH FEE	\$ 31.00	\$ 31.00
Total	\$ 6,389.60	<u>\$ 3,889.55</u>

Surveyor recommended 2days for repair + 1PRS = 3DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this report dated 19/12/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 24 October 2024 11:01 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

[Internal]

Hi Sir

Attached.

Pw sent separately

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Thursday, 24 October 2024 10:57

To: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Pauline,

Please refer to the below email.

Kindly assist on behalf of **So Chow**.

OIC: So Chow

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 24 October 2024 9:48 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

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[Internal]

Hi All,

Anyone can assist on this?

Third party repairer keep asking for update. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 21 October 2024 4:33 PM

To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

URGENT

Dear Sir / Madam,

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action as third party is chasing for update.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 16 October 2024 11:28 AM

To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

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Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 11 October 2024 10:16 AM

To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

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Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 9 October 2024 4:01 PM

To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

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If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, October 3, 2024 4:09 PM

To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir / Madam,

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Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 30 September 2024 5:28 PM

To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

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Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 25 September 2024 11:59 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sirs,

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 16 September 2024 11:54 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

URGENT

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 10 September 2024 4:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sirs,

Attached is a copy of third party video footage for your easy reference.

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 6 September 2024 5:13 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Please be informed that third party is asking for liability.
Kindly let us have a copy of your insured's GIA report for our necessary action.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 29 August 2024 12:13 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, August 27, 2024 9:25 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, August 22, 2024 5:09 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, August 20, 2024 4:28 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir / Madam,

Enclosed TP video.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, August 19, 2024 5:04 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, August 16, 2024 9:20 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, August 15, 2024 3:11 PM

To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

[Internal]

Dear **So Chow**,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **So Chow | DID: 6389 6176** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, August 15, 2024 2:46 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP9145B (OI : CTI - TBA) and SNH9562C (TP : LKK REF - CD/CTI24080233/Kpa3) on 12.08.2024

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SNH 9562C at M/s Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)