# **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 19 December 2024 10:14 AM

To: claimsdept@sg.cntaiping.com
Cc: Chee So Chow; Admin A

Subject: [SEEK MANDATE] - CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK

REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Attachments: LETTER TO OI.pdf; LKK SURVEY REPORT & PHOTOS\_SNH9562C.pdf; SNH9562C

LOD.pdf

Your ref: SNM24D204618/YP9145B/C02/CHEESC

LKK ref: CD/CTI24080233/Kpa3

Dear Sirs/Mdm,

### ACCIDENT INVOLVING YP9145B(CHINA TAIPING) AND SNH9562C(TP) ON 12/08/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer "OPTIMA WERKZ PTE LTD" at \$3,889.55 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 6,036.42	\$ 3,676.37 (\$3,372.82 + 9%GST)
2. Loss of USE (4days x \$80.00)	\$ 320.00	\$ 180.00 (3days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
4. 3 <sup>rd</sup> Party GIA REPORT SEARCH FEE	\$ 31.00	\$ 31.00
Total	\$ 6,389.60	<u>\$ 3,889.55</u>

Surveyor recommended 2days for repair + 1PRS = 3DAYS.

Enclosed here with all the relevant documents for your perusal. Kindly note that this report dated 19/12/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Cheers to a Wonderful Christmas and a Happy New Year 2025!

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 24 October 2024 11:01 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>;

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

**DIRECT SETTLEMENT** 

## [Internal]

Hi Sir

Attached.

Pw sent separately

Thanks.

#### **Pauline Tham**

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI

**Sent:** Thursday, 24 October 2024 10:57

To: Pauline Tham (CTPIS) pauline.tham@sg.cntaiping.com; Chee So Chow (CTPIS)

<sochow.chee@sg.cntaiping.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; Mei Kwan (LKKAuto)

< Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

**DIRECT SETTLEMENT** 

Dear Pauline,

Please refer to the below email.

Kindly assist on behalf of So Chow.

### OIC: So Chow

### **Belinder Ng**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 24 October 2024 9:48 am

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Chee So Chow (CTPIS) < sochow.chee@sg.cntaiping.com >;

Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

**DIRECT SETTLEMENT** 

#### [Internal]

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### [Internal]

Hi All,

Anyone can assist on this?

Third party repairer keep asking for update. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 21 October 2024 4:33 PM

To: Chee So Chow (CTPIS) < sochow.chee@sg.cntaiping.com >; Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

**DIRECT SETTLEMENT** 

## **URGENT**

Dear Sir / Madam,

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action as third party is chasing for update.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Sent: Wednesday, 16 October 2024 11:28 AM

To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

**DIRECT SETTLEMENT** 

### **URGENT**

Dear Sir / Madam,

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action as third party is chasing for update. Thanks.

Best Regards,

**Hsiao Tong, Chew** | Team Lead Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 11 October 2024 10:16 AM

**To:** Chee So Chow (CTPIS) < <a href="mailto:sochow.chee@sg.cntaiping.com">sochow.chee@sg.cntaiping.com</a>>; Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Cc: Admin A < admin-a@lkkauto.com >

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

**DIRECT SETTLEMENT** 

Dear Sir / Madam,

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action as third party is chasing for update. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead Third Party Direct Settlement LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, 9 October 2024 4:01 PM

To: Chee So Chow (CTPIS) < sochow.chee@sg.cntaiping.com >; Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

**DIRECT SETTLEMENT** 

Dear Sir / Madam,

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, October 3, 2024 4:09 PM

To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

DIRECT SETTLEMENT

Dear Sir / Madam,

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 30 September 2024 5:28 PM

To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

**DIRECT SETTLEMENT** 

Dear Sirs,

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> Sent: Wednesday, 25 September 2024 11:59 AM

To: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">com</a>; Chee So Chow (CTPIS) < <a href="mailto:sochow.chee@sg.cntaiping.com">sochow.chee@sg.cntaiping.com</a>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

**DIRECT SETTLEMENT** 

Dear Sirs,

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Team Lead Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 16 September 2024 11:54 AM

To: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Chee So Chow (CTPIS) <<u>sochow.chee@sg.cntaiping.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

**DIRECT SETTLEMENT** 

#### **URGENT**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Tuesday, 10 September 2024 4:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

**DIRECT SETTLEMENT** 

Dear Sirs,

Attached is a copy of third party video footage for your easy reference.

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 6 September 2024 5:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Please be informed that third party is asking for liability.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 29 August 2024 12:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

**DIRECT SETTLEMENT** 

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, August 27, 2024 9:25 AM

To: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">com</a>; Chee So Chow (CTPIS) < <a href="mailto:sochow.chee@sg.cntaiping.com">sochow.chee@sg.cntaiping.com</a>>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

**DIRECT SETTLEMENT** 

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, August 22, 2024 5:09 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Hsiao Tong (LKKAuto) <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

**DIRECT SETTLEMENT** 

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, August 20, 2024 4:28 PM

To: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">com</a>; Chee So Chow (CTPIS) < <a href="mailto:sochow.chee@sg.cntaiping.com">sochow.chee@sg.cntaiping.com</a>>

Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Hsiao Tong (LKKAuto) <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

**DIRECT SETTLEMENT** 

Dear Sir / Madam,

Enclosed TP video.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, August 19, 2024 5:04 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, August 16, 2024 9:20 AM

To: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Chee So Chow (CTPIS) <<u>sochow.chee@sg.cntaiping.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP

**DIRECT SETTLEMENT** 

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, August 15, 2024 3:11 PM

To: Chee So Chow (CTPIS) < sochow.chee@sg.cntaiping.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT

**SETTLEMENT** 

[Internal]

Dear So Chow,

Please refer to the above subject.

Kindly assist LKK Auto on D.S. soonest possible.

Please contact our claims department **So Chow | DID: 6389 6176** the officer in charge or **6389 6116** should you require our assistance or clarification.

### \*Kindly quote our claim reference number when replying.

## **Belinder Ng**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, August 15, 2024 2:46 PM

**To:** Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP9145B (OI: CTI - TBA) and SNH9562C (TP: LKK REF -

CD/CTI24080233/Kpa3) on 12.08.2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SNH 9562C at M/s Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)