

RE: [SEEK MANDATE] - CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK
REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

From Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Date Sun 2/2/2025 2:51 PM

To Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc Admin A <admin-a@lkkauto.com>

[Confidential]

Hi Team

We agree to offer \$ 3,889.55 as proposed

	Amount Revised
1. Cost of Repair (with GST)	\$ 3,676.37 (\$3,372.82 + 9%GST)
2. Loss of USE (4days x \$80.00)	\$ 180.00 (3days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.18
4. 3 rd Party GIA REPORT SEARCH FEE	\$ 31.00
Total	<u>\$ 3,889.55</u>

Thank you.

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

*For survey matter, please email to claimsdept@sg.cntaiping.com

*For all LOD, please email to claimsdept@sg.cntaiping.com

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 19 December 2024 10:15 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

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[Internal]

Your ref: **SNM24D204618/YP9145B/C02/CHEESC**
LKK ref : CD/CTI24080233/Kpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP9145B(CHINA TAIPING) AND SNH9562C(TP) ON 12/08/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer "OPTIMA WERKZ PTE LTD" at **\$3,889.55 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 6,036.42	\$ 3,676.37 (\$3,372.82 + 9%GST)
2. Loss of USE (4days x \$80.00)	\$ 320.00	\$ 180.00 (3days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
4. 3 rd Party GIA REPORT SEARCH FEE	\$ 31.00	\$ 31.00
Total	\$ 6,389.60	<u>\$ 3,889.55</u>

Surveyor recommended 2days for repair + 1PRS = 3DAYS.

Enclosed here with all the relevant documents for your perusal.
Kindly note that this report dated 19/12/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 24 October 2024 11:01 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS)

<sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C |
TPP DIRECT SETTLEMENT

[Internal]

Hi Sir

Attached.

Pw sent separately

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城
Taiping SG

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From: Claims Dept of CTI

Sent: Thursday, 24 October 2024 10:57

To: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C |
TPP DIRECT SETTLEMENT

Dear Pauline,

Please refer to the below email.

Kindly assist on behalf of **So Chow**.

OIC: So Chow

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 24 October 2024 9:48 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

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[Internal]

Hi All,

Anyone can assist on this?

Third party repairer keep asking for update. Thanks.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 21 October 2024 4:33 PM
To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

URGENT

Dear Sir / Madam,

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action as third party is chasing for update.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 16 October 2024 11:28 AM

To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

URGENT

Dear Sir / Madam,

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action as third party is chasing for update. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 11 October 2024 10:16 AM

To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir / Madam,

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action as third party is chasing for update. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 9 October 2024 4:01 PM
To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir / Madam,

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, October 3, 2024 4:09 PM
To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir / Madam,

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Monday, 30 September 2024 5:28 PM
To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sirs,

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 25 September 2024 11:59 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sirs,

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 16 September 2024 11:54 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

URGENT

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 10 September 2024 4:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sirs,

Attached is a copy of third party video footage for your easy reference.

Please advise if insured reported and whether we can proceed DS.

If insured reported, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 6 September 2024 5:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Please be informed that third party is asking for liability.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 29 August 2024 12:13 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, August 27, 2024 9:25 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, August 22, 2024 5:09 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, August 20, 2024 4:28 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP DIRECT SETTLEMENT

Dear Sir / Madam,

Enclosed TP video.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, August 19, 2024 5:04 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C |
TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, August 16, 2024 9:20 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow (CTPIS)
<sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C |
TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, August 15, 2024 3:11 PM

To: Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: CTI REF: SNM24D204618/YP9145B/C02/CHEESC - LKK REF:CD/CTI24080233/Kpa3, SNH9562C | TPP
DIRECT SETTLEMENT

[Internal]

Dear **So Chow**,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **So Chow | DID: 6389 6176** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, August 15, 2024 2:46 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP9145B (OI : CTI - TBA) and SNH9562C (TP : LKK REF - CD/CTI24080233/Kpa3) on 12.08.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SNH 9562C at M/s Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)