

CARSMITH PTE LTD

Email: claims@carsmith.biz / info@carsmith.biz

Date : 06 Sep 2024

Your Ref: CD/III24080231/Xua3

Our Ref: A2408-006-SNF266C

INDIA INTERNATIONAL INSURANCE

64 Cecil St
#04, #05 IOB Building
Singapore 049711

Attn: Motor Claims Department

Dear Sir/Madam,

CLAIMANT: ATOLL DISCOVERY PTE LTD

PROPERTY DAMAGES CLAIMS AS A RESULT OF A ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES NO. SNF266C AND SFG58B ALONG NEAR 48 EVANS RD, SCORE EVAN RD ON 06.08.2024.

1. We act for **ATOLL DISCOVERY PTE LTD**, the owner of vehicle No. **SNF266C** involved in the abovementioned road accident, in his claim for damages of the consequential property losses and expenses incurred as a result of the said accident.
2. We are instructed that the accident was caused solely or contributed by your / your authorized driver's / your insured's authorized driver's negligent driving, use and/or management of motor vehicle No. **SFG58B**.
3. Copies of the following supporting documents are enclosed herewith for your perusal: -

a.	Invoice Cost of Repair
b.	Invoice Rental Agreement / Loss of Use
c.	Invoice LTA Search

4. As a result of the accident, our client has been put to loss and expenses, particulars of which are as follows.

i.	Cost of Repair \$2,600.00 + GST \$234	S\$ 2,834.00
ii.	Pre-Inspection Days – 2 Days	S\$ 300.00
iii.	Rental Agreement / Loss of Use – 2 Days	S\$ 300.00
iv.	LTA Search	S\$ 27.25
v.	Total	S\$ 3,461.25

In compliance with the protocol, we have engaged your panel of surveyor for the damages claim to the said amount. Do refer to attachment and we hope to have an amicable settlement reply soon.

5. You may acknowledge receipt of this letter by email to: claims@carsmith.biz

Yours faithfully

CARSMITH PTE LTD

LETTER OF AUTHORISATION

To: CARSMITH PRIVATE LIMITED

RE: ACCIDENT INVOLVING VEHICLE NOS. SNF 266C & SFG 58B
ALONG Near 48 Evans Rd , Score Evan Rd . ON
06.08.2024

I/We Atoll Discovery Pte Ltd
NRIC / Passport No.: 2017 03064W the owner of vehicle no SNF 266C
hereby authorise you to commence repair to the said vehicle forthwith. In consideration of
you repairing my/our vehicle at my / our request: -

1. I/We hereby irrevocably authorise you to demand, claim, settle (in any manner you deem fit), receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc and to appoint any solicitor to act for me/us in respect of the claim and all or any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third-party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated directly to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.
2. If the third-party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim directly from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf.

3. If the own insurers' claim is not applicable and/or the third-party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.
4. I undertake to pay you the cost of repair of my vehicle and all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf, in the event the contents of my accident report is untrue or inaccurate or not believed by the court.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third-party/own insurer's claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third-party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third-party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third-party claim and in case the settlement monies is sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repair settled and related expenses, costs and disbursement incurred.

My/Our insurer is/are Singapore Life Ltd

Policy No. 20004681-45 Expiry Date: _____

Date: _____ Excess: _____



Owner's Signature/Co's Stamp (if applicable)



Witness Signature/Name

Date: 20/08/2024

EXPRESS SETTLEMENT

DISCHARGE VOUCHER **III-Direct Settlement (PODS)**

India Ref: MPC2024D0009377
Claimant Ref: SNF 266C

We/I, CARSMITH PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,834.00 (repair cost), S\$ 180.00 (loss of use/rental), S\$ 27.25 (search fee), vehicle no. SNF 266C, that was damaged pursuant to the accident which occurred on 06/08/2024 (date) at SCORE EVAN RD (location) involving vehicle no. SFG 58B (insured vehicle). This is pursuant to the inspection conducted on 20/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ATOLL DISCOVERY PTE LTD ("the third party claimant") of vehicle no. SNF 266C to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SNF 266C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,041.25 to CARSMITH PTE LTD.

Dated this 10 day of October, 2024

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by "the workshop" (with chop)

Carsmith Pte Ltd

201910097E

Premier 8 Kaki Bukit

Ave 4 #04-35 3(415875)

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

**Signed without prejudice for
any claim for personal injury**

**CARSMITH PRIVATE LIMITED**

PREMIER

8 KAKI BUKIT AVE 4 #04-34/35

Singapore 415875

+65 90910000

info@carsmith.biz

GST Registration No. : 201910097E

Tax Invoice

BILL TO
INDIA INTERNATIONAL INSURANCE PTE LTD
A2408-006-SNF266C

INVOICE 5522
DATE 06/09/2024
TERMS Due on receipt
DUE DATE 06/09/2024

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
	LUMP SUM FOR REPAIR		1	2,600.00	2,600.00

THANK YOU

SUBTOTAL 2,600.00

GST TOTAL 234.00

TOTAL 2,834.00

BALANCE DUE **S\$2,834.00****GST SUMMARY**

RATE	GST	NET
GST @ 9%	234.00	2,600.00



Company Registration No. 201910097E
Bank Account Details: DBS Bank : 07-2009261-9
PayNow:201910097E
All payments are transacted in Singapore dollars only.
All payments are non-refundable or exchangeable.
Thanks for your patronage.
Page 1 of 1



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 14 Aug 2024 / 14:19:32

Receipt Date/Time : 14 Aug 2024 / 14:19:22

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240814-002207

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SFG58B As at 06 Aug 2024/17:00:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SFG58B			
	Enquiry Fee	25.00	2.25	27.25
	20240814141817532232			
	Sub-Total	25.00	2.25	27.25
	Total Before Rounding	25.00	2.25	27.25
	Rounding Difference			0.00
	Total Amount Payable			27.25
Paid By				
	20240814141835155	Direct Debit: eNETS Debit (Internet Banking)		27.25
	Total			27.25
	Cash Change			0.00
	Tendered Amount			27.25
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	15 Aug 2024 14:08	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN	
2	15 Aug 2024 14:08	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN	
3	15 Aug 2024 14:08	Clm Created	Reg No: SNF266C. Acct Date: 2024/08/06. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Carsmith Private Limited (HQ)	[A] HOW MEI KWAN	
4	15 Aug 2024 14:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN	
5	15 Aug 2024 14:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/26	[A] HOW MEI KWAN	
6	15 Aug 2024 14:08	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN	
7	15 Aug 2024 14:08	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN	
8	15 Aug 2024 14:08	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN	
9	15 Aug 2024 14:56	Clm Dtl Modified	Claimant's Name: - -> ATOLL DISCOVERY PTE LTD. Claimant's ID: -> 201703064W.	[A] HOW MEI KWAN	
10	15 Aug 2024 14:56	Clm Registration Modified	Acct Time:00:00:00->17:00:00.	[A] HOW MEI KWAN	
11	15 Aug 2024 14:56	Clm Veh Model Changed	(204808) -> (207354) BYD E6 (ME-2) (A).	[A] HOW MEI KWAN	
12	23 Aug 2024 09:18	Clm Dtl Modified	Insured Name: -> ELON NEO GEE LENG. Insured ID: -> S1631500A.	[A] HOW MEI KWAN	
13	23 Aug 2024 09:23	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/08/26	[A] HOW MEI KWAN	
14	23 Aug 2024 15:46	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% - BOLA NIL Remark: Insured side swipe and hit onto third party vehicle front right portion.	[A] NA MENG YAN	
15	23 Aug 2024 15:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/26	[I] Zuhaidah Bte Samsuri	
16	23 Aug 2024 15:51	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri	
17	24 Sep 2024 09:23	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN	
18	24 Sep 2024 09:23	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN	
19	24 Sep 2024 09:23	Clm Dtl Modified	JPJ Reg. Date: -> 2022/04/26.	[A] JOANNE LEE KHANG MIN	
20	24 Sep 2024 09:23	Clm Details Notified		[A] JOANNE LEE KHANG MIN	
21	26 Sep 2024 12:58	Adj Mandate Request	Cur.Req:3101.25:Liability: 100% *Quantum: \$ 3,101.25 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN	
22	01 Oct 2024 00:23	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/08/26. Mandate Remarks: Please offer LOU @ \$70p/d, if possible.	[I] Zuhaidah Bte Samsuri	
23	01 Oct 2024 00:23	Adj Mandate Set	Approved:3101.25:Please offer LOU @ \$70p/d, if possible.	[I] Zuhaidah Bte Samsuri	

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3220059	19 Aug 2024 09:02:18	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SNF266C	SFG58B	12.00
3223283	23 Aug 2024 09:23:24	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNF266C	SFG58B	12.00