

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12/14 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

Ref : SBQ2688P

Date : 12/08/2024

Motor Claims Dept
AIG Asia Pacific Insurance Pte Ltd
BLK 78 Shenton Way
#07-16
SINGAPORE 079120
Fax : 68357416

Dear Sir/Mdm

DIRECT SETTLEMENT - Accident Involving vehicle no SBQ2688P and SJJ1516B On 12/06/2024 Along PIE TOWARDS JURONG

We refer to the above matter.

We are instructed by our clients, LIM KOK WENG of vehicle number SBQ2688P to claim damages against your insured SJJ1516B in connection with a road traffic accident on 12/06/2024 11:55:07am

We are instructed that the accident was caused by your insured's negligent driving and /or management of this vehicle. As a result, our client's vehicle was damaged and our clients have to put to loss and expenses. particulars of which are as follows:

Cost Of Repair				\$	4,469.00
Loss of Use				\$	0.00
Car Rental Fee	4	Days X \$	120.00	\$	480.00
LTA Search Fee				\$	2.18
Survey Fee				\$	0.00
GIA Fees				\$	0.00
Total				\$	4,951.18

Please revert within the next **SEVEN (7) Days** so that we can advise out third party claimant for the next course of action.

We/I support our/my claim with documents enclosed.

Yours truly,

Anysia



Motor Claims Dept

Anysia Foo
motor@hockwah.com.sg

LETTER OF AUTHORISATION

I/We, LIM KOK WENG (name) S1485421E (NRIC/Company Reg)
the owner of vehicle no SBQ2688P hereby authorizes M/s Hock Wah Motor Workshop Pte
Ltd to submit corresponds, negotiate and settle my claim for repair costs and/or rental and/or loss of use
arising from the accident which occurred on 12/06/2024 (date) along _____
PIE TOWARDS JURONG involving vehicle no/s SJJ1516B (third party).

I further authorize M/s Hock Wah Motor Workshop to accept and receive any payment due to me in respect to my claim above. I further permit payment of the settlement sum to be made in the name of M/s Hock Wah Motor Workshop Pte Ltd.

Dated this 13 day of JUNE 2024.

CLIENT:

Signature:

Name : LIM KOK WENG

NRIC : S1485421E

Address : 237 COMPASSVALE WALK # 12-524
540237

Company Chop:

(If applicable) _____

WITNESS:

Signature : _____

Name : _____

NRIC : _____

Address : ~~HOCK WAH MOTOR WORKSHOP PTE LTD~~

Blk 3011 Bedok Industrial Park E,

#01-2008/2010/2012

Singapore 489977

Company Chop: Tel: 6441 5655 (3 Lines) Fax: 6441 5355
Email: motor@hockwah.com.sg

(If applicable _____)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **HOCK WAH MOTOR WORKSHOP PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,469.00** (Repair Cost), **S\$400.00** (Loss of Use/Rental), **S\$2.18** (Disbursement) for vehicle no. **SBO 2688P** that was damaged pursuant to the accident which occurred on **12/06/2024** (date) at/along **PIE TOWARDS JURONG** (location) involving vehicle no/s **SJJ 1516B**. This is pursuant to the inspection conducted on **01/07/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LIM KOK WENG** (the third party claimant”) of vehicle no. **SBO 2688P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SBO 2688P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of SEPT (month) 2024 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

HOCK WAH MOTOR WORKSHOP PTE LTD

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BEDOK NORTH AVE 4,
#01-2008/10/12/14 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : 97800322

AIG Asia Pacific Insurance Pte Ltd
BLK 78 Shenton Way
#07-16
SINGAPORE 079120
TEL : 1800 4193000 FAX : 68357416
PH :
ATTN :

TAX INVOICE

Number : IV00085016
Date : 12/08/2024
Case No :
Vehicle No : SBQ2688P
Chassis: MR053REH104540792
Year of Mfr 2015
Policy No 5127506688-01
Model : TOYOTA COROLLA
ALTIS 1.6 A

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	LUMPSUM REPAIR	1.0	4,100.00	0	4,100.00
	Sub Total				4,100.00
	Parts Total				4,100.00
SINGAPORE DOLLARS : FOUR THOUSAND FOUR HUNDRED SIXTY-NINE AND CENTS ZERO ONLY			Less Excess		0.00
			SUBTOTAL		4,100.00
			GST 9.00%		369.00
			TOTAL		4,469.00

Date of accident : 12/06/2024 11:55 AM. Place : PIE TOWARDS JURONG

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

Anysia



KOH CAR HO PTE LTD

UEN: 201422857D

3011 Bedok North Avenue 4
#01-2010 Singapore 489977
Tel: 6441 5655 / 8339 6888

R. Vehicle No. SBA 2688 P.

PRA# – 100524

RENTAL AGREEMENT

Hirer's Particulars

Name: Lim Kok WENG NRIC No.: S1485421E

Address: 237 Compassvale walk #12-524 S(520237)

Contact No: 97800322

Birth Date: 15 / 11 / 1981

Licence Date: 24 / 11 / 1983

Rental Vehicle

Vehicle No.: SLR 5878 P Rate (Per day): \$ _____

Start Date: 1 / 7 / 2024 Time: 9:15am Petrol Level: _____

End Date: 5 / 7 / 2024 Time: 15:00 hrs Petrol Level: _____

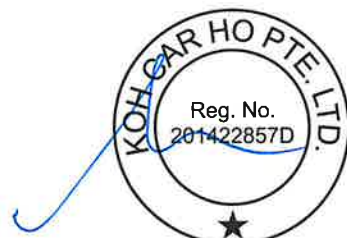
The Hirer agreed to the Rental Agreement as followed: -

- ☐ Rental vehicle is restricted to SINGAPORE use only, check water and engine oil daily.
- ☐ No refund if vehicle return early.
- ☐ Hirer is liable to pay all fines, summons, claims, excess within rental period.
- ☐ Hirer shall bear the responsibility if any damages found on/in vehicle.
- ☐ Extension: One day in advance notice is required otherwise no extension will be allowed.
- ☐ Car collection and return shall be within the office operating hour.
- ☐ Excess: In the event when accident occurred, the Hirer is liable to bear the excess of at least S\$4,000 / S\$8,000 (Young, Inexperience Driver) in cash plus loss of earnings.

Any problem arises to vehicle within rental period, Hirer must inform 6441 5655 immediately.
Hirer acknowledges all T&C and signifies acceptance upon signing.



Hirer Signature



Authorized Signature

KOH CAR HO PTE LTD

UEN: 201422857D

3011 Bedok North Avenue 4
#01-2010 Singapore 489977
Tel: 6441 5655 / 8339 6888

R. Vehicle No. SDQ 2688 P

PINV – 100524

INVOICE

Refer to Rental Agreement: PRA 100524

Date: 1/7/2024

Customer Information

Name: Lim Kok WENG

NRIC No.: S1485421E

Contact No.: 97800322

Rental Car Information

Vehicle No.: SLR 5878P

Make & Model: TOYOTA VIOS

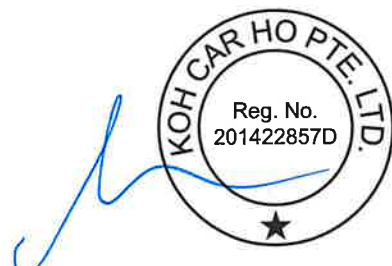
Start Date: 1 / 7 / 2024

End Date: 5 / 7 / 2024

Rental Rate:	No. of Days:	Total Amount:
<u>\$120.00</u>	<u>4</u>	<u>\$ 480.00</u>

[Signature]

Hirer Signature



Authorized Signature


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SJJ1516B

Date of Accident

13/06/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance AIG Asia Pacific Insurance Pte....

Period of Insurance 15/11/2023 - 14/11/2024

Requested By Hue Lee Yan (Hock Wah Motor ...

Requested Date 13/06/2024 11:57

Payment details

Request Amount: **S\$2**
GST Amount: **S\$0.18**
Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Monday, June 24, 2024 10:40 AM
To: 'gurub@singnet.com.sg'
Cc: Hsiao Tong (LKKAuto)
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SJJ1516B(AIG) AND SBQ2688P AT/ALONG PIE TOWARDS TUAS ON 12/06/2024

Our Ref: CD/AIG24060106/Uua3

24 June 2024

Dear Sir/Madam,

ACCIDENT INVOLVING SJJ1516B(AIG) AND SBQ2688P AT/ALONG PIE TOWARDS TUAS ON 12/06/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SBQ2688P against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Thank you.

Best Regards,








Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Jun 2024 15:46	Clm Dtl Modified	Claimant's Name: -> LIM KOK WENG. Claimant's ID: -> SXXXX421E.	[A] HOW MEI KWAN
2	14 Jun 2024 15:46	Clm Veh Model Changed	(204763) TOYOTA COROLLA ALTIS 1.6 L CVT (A).	[A] HOW MEI KWAN
3	14 Jun 2024 15:46	Clm Created	Reg No: SBQ2688P, Acct Date: 2024/06/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Hock Wah Motor Workshop Pte Ltd (Bedok)	[A] HOW MEI KWAN
4	14 Jun 2024 15:46	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Jun 2024 15:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/06/26	[A] HOW MEI KWAN
6	14 Jun 2024 15:46	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Jun 2024 15:46	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Jun 2024 15:46	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Jun 2024 15:49	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	14 Jun 2024 15:49	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	20 Jun 2024 16:48	Clm Registration Modified	Acct Time:11:00:00->12:05:00.	[I] AIG OneClaim Integration User
12	29 Jun 2024 08:56	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
13	25 Jul 2024 11:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	25 Jul 2024 11:09	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	25 Jul 2024 11:09	Clm Dtl Modified	JPJ Reg. Date: -> 2015/11/24.	[A] JOANNE LEE KHANG MIN
16	25 Jul 2024 11:09	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	13 Aug 2024 11:00	Adj Mandate Request	Cur.Reg:4871.18:Liability: 100% (BOLA 28 ; ASS:0%) *Quantum: \$ 4,871.18 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
18	13 Aug 2024 14:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/06/26. Mandate Remarks: Mandate approved. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX
19	13 Aug 2024 14:02	Adj Mandate Set	Approved:4871.18:Mandate approved. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX
20	13 Aug 2024 14:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/06/26. Mandate Remarks: please upload LOD	[I] Goh, Jeremy-CX
21	13 Aug 2024 14:03	Adj Mandate Set	Approved:4871.18:please upload LOD	[I] Goh, Jeremy-CX
22	14 Aug 2024 10:54	Adj Adjuster Assigned	MARCUS CHUA -> NA MENG YAN	[A] CHEW HSIAO TONG

Date From   
 Date To   
 Audit Type  Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3183146	14 Jun 2024 15:54:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SBQ2688P	SJJ1516B	12.00
3185136	19 Jun 2024 14:17:47	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SBQ2688P	Goh, Jeremy-CX	xx.xx
3185137	19 Jun 2024 14:17:58	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SBQ2688P	Goh, Jeremy-CX	xx.xx
3206985	25 Jul 2024 11:09:54	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SBQ2688P	SJJ1516B	12.00