



Auto
Consultants
Pte Ltd

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Our Ref: CD/AIG24080207/Ema3
AIG Ref: 1779446989SG

26 August 2024

KHOO BOON SENG
BLK 942 HOUGANG STREET 92
#12-105
SINGAPORE 530942

Dear Sir/ Mdm,

ACCIDENT INVOLVING SMT 8519J(AIG) AND SHB 1915Z AT/ALONG SERVICE ROAD @ BLK 945 HOUGANG ST 92 ON 13/08/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SHB 1915Z** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

Daphne Lee
Case Handler
DID: 6841 2157
Email: daphnelee@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)