Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Thursday, 15 August 2024 10:49 AM

To: Wen Hong Ong; SUR

Cc: Derek Oh

Subject: RE: PC224R - OD CLAIM

Dear Wen Hong,

As instructed by our client, please proceed to repair the insured vehicle PC 224R. (Excess \$1,000.00).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com> Sent: Wednesday, August 14, 2024 11:48 AM

To: Wen Hong Ong < WenHong.Ong@inchcape.com.sg>; assignments < assignments@lkkauto.com>; SUR

<sur@lkkauto.com>

Cc: Derek Oh <derek.oh@inchcape.com.sg>; claims@ecics.com.sg

Subject: RE: PC224R - OD CLAIM

Dear Wen Hong,

Noted with thanks.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Wen Hong Ong < WenHong.Ong@inchcape.com.sg>

Sent: Wednesday, August 14, 2024 10:10 AM

To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>;

Meng Yan (LKK Auto) < mengyan@lkkauto.com >

Cc: Derek Oh < derek.oh@inchcape.com.sg >; claims@ecics.com.sg

Subject: RE: PC224R - OD CLAIM

Dear LKK,

Please find attached the documents for your perusal.

Kindly arrange for survey asap, car in workshop @ 17 Ubi Rd 4.

Thank you.

Regards, Wen Hong Ong

From: Wen Hong Ong

Sent: Tuesday, August 13, 2024 5:21 PM

To: claims@ecics.com.sg

Cc: Derek Oh < derek.oh@inchcape.com.sg>

Subject: PC224R - OD CLAIM

Dear ECICS,

Please find attached the documents for your perusal.

Kindly arrange for survey, car in workshop at UBI.

Thank you.

Regards, Wen Hong Ong

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