

Veron Chen (LKKAuto)

From: Rasul (LKKAuto)
Sent: Tuesday, 24 September 2024 2:37 PM
To: Ryan Cheng WT
Cc: Veron Chen (LKKAuto)
Subject: Re: SCX60P - OD CLAIM - Ref : DMPC2400953H/CT - OD CLAIM - FINALISE

Hi Ryan,

We will be advising our principal a cost of repair of \$23,407.65 /- with 11 days of repair before GST, subject to their approval.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth. Print only when necessary.

From: Ryan Cheng WT <Ryan.ChengWT@inchcape.com.sg>
Sent: Friday, 20 September 2024 6:02 pm
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: SCX60P - OD CLAIM - Ref : DMPC2400953H/CT - OD CLAIM - FINALISE

Dear Rasul,

Attached finalise estimate and photo before paint for your kind approval.

Thanks.

Best Regards

Ryan Cheng Wei Ting (MOTOR CLAIM ASSESSOR)

MAIN LINE +65 6631 1500 | DIRECT LINE +65 6631 1859 | MOBILE + 65 8143 2820

Borneo Motors (Singapore) Pte Ltd

Mailing Address: Inchcape Centre, 2 Pandan Crescent, Level 4, Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.suzukicar.com.sg



From: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>
Sent: Wednesday, August 14, 2024 4:31 PM
To: Ryan Cheng WT <Ryan.ChengWT@inchcape.com.sg>; assignments <assignments@lkkauto.com>

Cc: Derek Oh <derek.oh@inchcape.com.sg>; ECICS Claims <claims@ecics.com.sg>
Subject: RE: SCX60P - OD CLAIM - Ref : DMPC2400953H/CT

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Dear Ryan

Policy covers Loss of use benefit.

Best regards

Crystabelle Tan

Senior Associate | Claims



Tel (65) DID: 6734 3710 ext 190

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Ryan Cheng WT <Ryan.ChengWT@inchcape.com.sg>
Sent: Wednesday, August 14, 2024 12:02 PM
To: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>; assignments <assignments@lkkauto.com>
Cc: Derek Oh <derek.oh@inchcape.com.sg>; ECICS Claims <claims@ecics.com.sg>
Subject: RE: SCX60P - OD CLAIM - Ref : DMPC2400953H/CT

Dear Crystabelle,

Does this policy cover LOR? Can we activate it from BKW?
Or its cover under LOU?

Thanks.

Best Regards

Ryan Cheng Wei Ting (MOTOR CLAIM ASSESSOR)

MAIN LINE +65 6631 1500 | DIRECT LINE +65 6631 1859 | MOBILE + 65 8143 2820

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From: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>
Sent: Tuesday, August 13, 2024 3:16 PM
To: Ryan Cheng WT <Ryan.ChengWT@inchcape.com.sg>; assignments <assignments@lkkauto.com>
Cc: Derek Oh <derek.oh@inchcape.com.sg>; ECICS Claims <claims@ecics.com.sg>
Subject: RE: SCX60P - OD CLAIM - Ref : DMPC2400953H/CT

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Dear Ryan

Please re-submit your estimate via merimen to proceed.
Thanks.

Best regards

Crystabelle Tan

Senior Associate | Claims



Tel (65) DID: 6734 3710 ext 190

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Ryan Cheng WT <Ryan.ChengWT@inchcape.com.sg>
Sent: Tuesday, August 13, 2024 2:54 PM
To: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>; assignments <assignments@lkkauto.com>
Cc: Derek Oh <derek.oh@inchcape.com.sg>; ECICS Claims <claims@ecics.com.sg>
Subject: RE: SCX60P - OD CLAIM - Ref : DMPC2400953H/CT

Dear Crystabelle,

No. Third party did not and will not disclose it to us as per their email attached below.



Thanks.

Best Regards

Ryan Cheng Wei Ting (MOTOR CLAIM ASSESSOR)

MAIN LINE +65 6631 1500 | DIRECT LINE +65 6631 1859 | MOBILE + 65 8143 2820

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From: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>
Sent: Tuesday, August 13, 2024 2:51 PM
To: Ryan Cheng WT <Ryan.ChengWT@inchcape.com.sg>; assignments <assignments@lkkauto.com>
Cc: Derek Oh <derek.oh@inchcape.com.sg>; ECICS Claims <claims@ecics.com.sg>
Subject: RE: SCX60P - OD CLAIM - Ref : DMPC2400953H/CT

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Dear Ryan

Did TP provide reason for repudiation?

Best regards

Crystabelle Tan

Senior Associate | Claims



Tel (65) DID: 6734 3710 ext 190

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Ryan Cheng WT <Ryan.ChengWT@inchcape.com.sg>
Sent: Tuesday, August 13, 2024 2:48 PM
To: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>; assignments <assignments@lkkauto.com>
Cc: Derek Oh <derek.oh@inchcape.com.sg>; ECICS Claims <claims@ecics.com.sg>
Subject: RE: SCX60P - OD CLAIM - Ref : DMPC2400953H/CT

Dear Crystabelle,

Third party side repudiate.

So, owner decide to revert OD. This case still within 14 working days.

Thanks.

Best Regards

Ryan Cheng Wei Ting (MOTOR CLAIM ASSESSOR)

MAIN LINE +65 6631 1500 | DIRECT LINE +65 6631 1859 | MOBILE + 65 8143 2820

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From: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>
Sent: Tuesday, August 13, 2024 2:45 PM
To: Ryan Cheng WT <Ryan.ChengWT@inchcape.com.sg>; assignments <assignments@lkkauto.com>
Cc: Derek Oh <derek.oh@inchcape.com.sg>; ECICS Claims <claims@ecics.com.sg>
Subject: RE: SCX60P - OD CLAIM - Ref : DMPC2400953H/CT

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Dear Ryan

OD claim has to be submitted within 14days.

Since this case TP is at fault, you may proceed TP's claim for Insured.

Thank you.

Best regards

Crystabelle Tan

Senior Associate | Claims



Tel (65) DID: 6734 3710 ext 190

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Ryan Cheng WT <Ryan.ChengWT@inchcape.com.sg>
Sent: Tuesday, August 13, 2024 11:12 AM
To: ECICS Claims <claims@ecics.com.sg>
Cc: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>; assignments <assignments@lkkauto.com>; Derek Oh <derek.oh@inchcape.com.sg>
Subject: SCX60P - OD CLAIM

Dear ECICS,

Attached accident report and estimate for OD claim.

Merimem done submitted. Understand that this month survey firm will be LKK, will arrange accordingly.

Aside to LKK,

Appreciate if we could arrange the survey tomorrow morning 1130am. Customer waiting.

Thanks.

Best Regards

Ryan Cheng Wei Ting (MOTOR CLAIM ASSESSOR)



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