

## Hueh Yin (LKK Auto)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Tuesday, August 13, 2024 9:27 AM  
**To:** Corene Chong; MT\_Claim\_SG; assignments  
**Cc:** Hui Ting Tang  
**Subject:** RE: Our Ref: TK.OF.SLT3883B; Your insured veh: 24/24/24/VC05/029633 -GBG2231B (LONPAC); DOA: 02/08/2024 - PRI notice

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

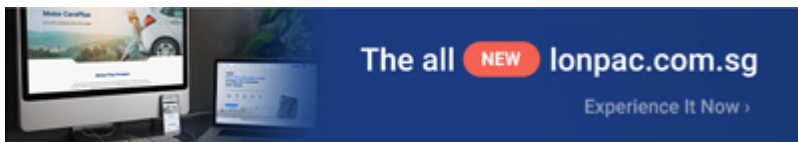
Dear Sirs,

We disagree with your list of surveyors and will be appointing LKK for the survey.

[Aside to LKK, FYNA please.](#)

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Corene Chong <corene@crossbordersllc.com>

**Sent:** Tuesday, August 13, 2024 9:19 AM

**To:** CHARMAINE KONG <charmainekong@lonpac.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>

**Cc:** Hui Ting Tang <huiting@crossbordersllc.com>

**Subject:** RE: Our Ref: TK.OF.SLT3883B; Your insured veh: 24/24/24/VC05/029633 -GBG2231B (LONPAC); DOA: 02/08/2024 - PRI notice

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

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**WITHOUT PREJUDICE**

Dear Sirs / Madam

1. We refer to our email dated 12 August 2024.
2. Please let us know whether you are agreeable to the appointment of any of our proposed motor surveyors (listed in our said email) as a single joint expert.
3. Kindly let us hear from you **URGENTLY**.

Thank You  
Corene  
TEL: 6438 1323 (EXT 2004)  
Litigation Department

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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**From:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>

**Sent:** Monday, August 12, 2024 11:17 AM

**To:** 'CHARMAINE KONG' <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Hui Ting Tang <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>

**Subject:** RE: Our Ref: TK.OF.SLT3883B; Your insured veh: 24/24/24/VC05/029633 -GBG2231B (LONPAC); DOA: 02/08/2024 - PRI notice

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

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**WITHOUT PREJUDICE**

Dear Sirs/Madam

1. We refer to your email attached below.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

a. Marc Ananda	United Appraisal and Management Pte Ltd
b. Dennis Yap	PAL'S Appraiser Pte Ltd
c. Yap Teck Lee	LCW Appraiser Pte Ltd
d. Yap Teck Chye	MC-Coy Appraiser Pte Ltd
e. Dixon Yeo	Treasure Appraiser Pte Ltd
f. Alan Cheong K.H.	C L Appraiser Pte Ltd
g. T.T. Rajan	Appraisal Services
h. Sebastian Lim	Constanct Appraiser Services
i. Dave Chang	Sincere Appraisal Services

j. Aeon Auto Consultants LLP

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You  
Corene  
TEL: 6438 1323 (EXT 2004)  
Litigation Department

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Monday, August 12, 2024 10:45 AM

**To:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Hui Ting Tang <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>

**Subject:** RE: Our Ref: TK.OF.SLT3883B; Your insured veh: 24/24/24/VC05/029633 -GBG2231B (LONPAC); DOA: 02/08/2024 - PRI notice

**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

REF: 24/24/24/VC05/029633 (Huey Ni's case)

Dear Sirs,

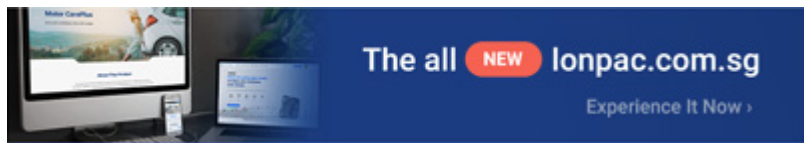
We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

1. Appraisal Associates Pte Ltd
2. FormTeam Adjusters Pte Ltd
3. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>

**Sent:** Monday, August 12, 2024 9:39 AM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Hui Ting Tang <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>

**Subject:** Our Ref: TK.OF.SLT3883B; Your insured veh: GBG2231B (LONPAC); DOA: 02/08/2024 - PRI notice

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**VERY URGENT**

**TO: Lonpac Insurance Bhd**

Dear Sirs/Madam

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION**

**CLAIMANT: TAN HOCK TEE**

**TRAFFIC ACCIDENT ON 02 AUGUST 2024 AT 06:50 HRS ALONG 704 Hougang Ave 2 INVOLVING VEHICLES NO. SLT3883B & GBG2231B**

We are instructed by **TAN HOCK TEE** to notify you of a road accident on **02 AUGUST 2024** at about **06:50** hrs along **704 Hougang Ave 2** involving our client's vehicle registration number **SLT3883B** and vehicle registration number **GBG2231B** driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: One Flexi Pte Ltd  
Address: 8 Kaki Bukit Avenue 4  
#06-33 Premier @ Kaki Bukit  
Singapore 415875  
Contact: Ms Regina (9667 5455)

Please revert accordingly.

Thank You  
Corene  
TEL: 6438 1323 (EXT 2004)  
Litigation Department

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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