

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 16.07.2024

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SDR 7177K / SMP 7241L ON 13.06.2024

We are the authorized repair workshop for the owner of motor vehicle no: **SDR 7177K** , which was involved in the captioned accident with your insured vehicle no: **SMP 7241L** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 14,388.00
2) Loss of Use (7 days x S\$ 180)	\$ 1,260.00
3) LTA Search Fee	\$ 27.25
	<u>\$ 15,675.25</u>

We enclosed herewith the following documents to support the claims:

- |                                    |                                  |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice            | b) LTA Search Report             |
| c) Letter of Authorisation, etc... | d) GIA Report                    |
| e) Police Report                   | f) I/C & Driving License         |
| g) Insurance Certificate           | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd

DATE : 14-06-2024

TO : China Taiping Insurance (s) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SDR 7177K /  
SMP 7241 L and others

ALONG KPE (city exit 6) towards Airport Road  
ON 13.06.2024

I/We, Chan Chin Kwok  
of (NRIC No./ROC No.) S68309681  
of APT BLK 122B Sengkang East Way #17-17 (s) 542122  
owner of vehicle no. SDR 7177K in consideration of M/s FASTECH AUTO  
PTE LTD repairing my/our vehicle SDR 7177K at my/our instruction and hereby  
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever  
amount settled/payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost  
which may arisen therewith.

Signature of Owner : 

Name of Owner : Chan Chin Kwok

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

# MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00003172400 Claim No . SNM24D203461/SMP7241L/C02/LEWLC

Claimant : CHAN CHIN KWOK

Amount : **S\$15,045.25**  
SINGAPORE DOLLARS FIFTEEN THOUSAND FORTY FIVE AND CENTS  
TWENTY FIVE ONLY

I agree to accept the above mentioned amount to be paid to me in full & final settlement of my property claims, costs & disbursements arising from the property claim for the property damage sustained by me through an accident involving

Claimant Vehicle No: SDR7177K

Insured Vehicle No: SMP7241L

Date of Loss: 13/06/2024

Place of Accident: KPE (CITY EXIT 6) TOWARDS AIRPORT  
ROAD

IN CONSIDERATION of the payment made to me of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BETHLEHEM AUTOMOTIVE PTE LTD

Driver Name : CLAYTON MAK XUAN YUAN

from all claims, present or future in respect of the property damage sustained by me arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. in relation to my property damage claim.

For the avoidance of doubt, the Discharge Voucher applies ONLY to my claim for the property damage and will not affect my personal injuries claim and/or uninsured losses claim. Further, the settlement terms herein should not be used as an evidence to prejudice my personal injuries claim and/or other uninsured losses claim arising from the subject matter of this accident.



\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	14,388.00
(3) Loss of Use/Rental/Earning	S\$	630.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	27.25
(5) <del>Medical Reports/Expenses</del>	S\$	
(6) <del>Survey Fees/P.T. Fees/Towing</del>	S\$	
(7) Cost including Disbursement	S\$	
TOTAL * * * * *		<b>S\$ 15,045.25</b>

Claimant Name: CHAN CHUN KWOK

NRIC No : S6830968I

Signature: 

Date : 18 November 2024



Page 2 of 2

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 24005

Date : 09.07.2024

Vehicle No : SDR 7177K

Make/Model : MERCEDES BENZ C200

Chassis/Eng# :

Accident Date : 13.06.2024

Claim No :

Reference : 0624 -24005

Policy No :

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	Amount
To proceed on lump sum repair	S\$ 13200.00

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E. & O. E.

Total : S\$ 13200.00

GST @ 9% : S\$ 1188.00

**Amount Due : S\$ 14388.00**

  
for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 14 Jun 2024 / 10:08:29

Receipt Date/Time : 14 Jun 2024 / 10:08:29

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-240614-000806

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMP7241L As at 13 Jun 2024/18:00:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SMP7241L Enquiry Fee 20240614100752858010	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
20240614100803184		Direct Debit: eNETS Debit (Internet Banking)		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 2 July 2024 2:32 PM  
**To:** BETHAUTO6757@GMAIL.COM  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING SMP7241L(CHINA TAIPING) / SDR7177K/ OTHERS AT/ALONG AFTER KPE TUNNEL TOWARDS UBI ON 13/06/2024

**BETHLEHEM AUTOMOTIVE PTE LTD**  
DRIVER: CLAYTON MAK XUAN YUAN

[By Email Only]

Dear Sir/Madam,

**You Ref: SMP7241L**  
**Our Ref: CD/CTI24060101/Upa3**  
**ACCIDENT INVOLVING SMP7241L(CHINA TAIPING) / SDR7177K/ OTHERS AT/ALONG AFTER KPE TUNNEL TOWARDS UBI ON 13/06/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SDR7177K against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

**Best Regards,**  
**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

**From:** Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>  
**Sent:** Friday, 2 August 2024 2:11 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - CTI REF: SNM24D203461/SMP7241L/C02/LEWLC - LKK REF: CASE-24060101, SDR7177K | TPP DIRECT SETTLEMENT

[Confidential]

Hi Hsiao Tong,

Please proceed as follows:

1. Cost of Repair (with 9%GST)	\$ 14,388.00 (\$13,200.00 + 9%GST)
2. Loss of USE (7DAYS X \$180.00)	\$ 700.00 (7DAYS X \$100.00)
4. LTA/GIA SEARCH FEE	\$ 27.25
<b>Total</b>	<b>\$ 15,115.25</b>

Surveyor recommended 7days for repair.

Regards,

**Jenny Lew**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Wednesday, July 31, 2024 10:14 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] - CTI REF: SNM24D203461/SMP7241L/C02/LEWLC - LKK REF: CASE-24060101, SDR7177K | TPP DIRECT SETTLEMENT

[Confidential]

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[Confidential]

Your ref: **SNM24D203461/SMP7241L/C02/LEWLC**



LKK ref: CD/CTI24060101/Upa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMP7241L(CHINA TAIPING) / SDR7177K(TP) / OTHERS ON 13/06/2024**

We refer to the above matter.

SMP7241L(OI) -> SDR7177K(TP) -> SNA524J

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"FASTECH AUTO PTE LTD"** at **\$15,115.25(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9%GST)	\$ 39,237.39	\$ 14,388.00 (\$13,200.00 + 9%GST)
2. Loss of USE (7DAYS X \$180.00)	\$ 1,260.00	\$ 700.00 (7DAYS X \$100.00)
4. LTA/GIA SEARCH FEE	\$ 27.25	\$ 27.25
<b>Total</b>	<b>\$ 40,524.64</b>	<b>\$ 15,115.25</b>

Surveyor recommended 7days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 30/07/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Monday, July 15, 2024 4:30 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D203461/SMP7241L/C02/LEWLC - LKK REF: CASE-24060101, SDR7177K | TPP DIRECT SETTLEMENT

[Confidential]

Hi Hsiao Tong

Pls proceed & inform insured/insured driver that Sect II Excess applies.

Regards,

**Jenny Lew**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, July 15, 2024 3:30 PM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: CTI REF: SNM24D203461/SMP7241L/C02/LEWLC - LKK REF: CASE-24060101, SDR7177K | TPP DIRECT SETTLEMENT

[Confidential]

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[Confidential]

Dear Jenny,

We attached here with a copy of the followings: -

- Copy of hirer's rental contract
- Copy of hirer's NRIC and driving license
- Copy of hirer's vocational license

Please advise if we may proceed DS.

**Best Regards,**  
**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, July 11, 2024 4:34 PM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: CTI REF: SNM24D203461/SMP7241L/C02/LEWLC - LKK REF: CASE-24060101, SDR7177K | TPP DIRECT SETTLEMENT

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

We have requested docs stated in your below email from insured and pending reply.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Sunday, June 16, 2024 6:36 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D203461/SMP7241L/C02/LEWLC - LKK REF: CASE-24060101, SDR7177K | TPP DIRECT SETTLEMENT

**Importance:** High

[Confidential]

Hi Mei Kwan / Hsiao Tong

Attached the Insured SAS,  [SNM24D203461](#)

Please also let us have the following documents as stipulated in the policy terms & condition:-

- Copy of hirer's rental contract
- Copy of hirer's NRIC and driving license
- Copy of hirer's vocational license

Thank you.

Regards,

**Jenny Lew**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Jenny Lew  
**Sent:** Friday, June 14, 2024 5:47 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: CTI REF: SNM24D203461/SMP7241L/C02/LEWLC - LKK REF: CASE-24060101, SDR7177K | TPP DIRECT SETTLEMENT  
**Importance:** High

Hi LKK

OI has not reported the accident. Attached herewith our letter of even date to insured.

Please follow up with insured for accident reporting and keep us updated.

Regards,

**Jenny Lew**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, June 14, 2024 4:29 PM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** CTI REF: SNM24D203461/SMP7241L/C02/LEWLC - LKK REF: CASE-24060101, SDR7177K | TPP DIRECT SETTLEMENT

Dear Jenny,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jenny Lew** | **DID: 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.**

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, June 14, 2024 2:38 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMP7241L (OI : CTI - TBA) AND SDR7177K (TP : LKK REF - CASE-24060101) on 13.06.2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SDR 7177K at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP front and rear video

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)