

TSR AUTOMOTIVE PTE LTD

UEN No. 202201279H
160 Sin Ming Drive, #06-15
Sin Ming Auto City, Singapore 575722
Email: tsrteamworks2022@gmail.com

ATTN : MOTOR CLAIM DEPARTMENT (T.P)

WITHOUT PREJUDICE

ADDRESS : Longpac Insurance Bhd (Singapore)


Dear Sir/ Mdm :

Accident involving our vehicle No : SMG 11602 & your insure vehicle SL7 45254Date Of Accident 11/08/2024 . Along / At Vision Exchange Building

Refer to the matter . The accident was caused solely by the negligence of your insured and as a result the following costs and losses had incurred.:

			AMOUNT
1	FINAL REPAIR BILL	S\$	<u>\$3100.00</u>
2	SURVEYOR REPORT FEE	S\$	<u>UKK</u>
3	RENTAL BILL : <u>5days x \$120.00 =</u>	S\$	<u>\$600.00</u>
	<u>L.O.U.</u>		<u>-</u>
4	T.P INSURANCE SEARCH : <u>Insurance Search</u>	S\$	<u>\$2.18</u>
5	OTHER DOCUMENT.: <u>-</u>	S\$	<u>-</u>
TOTAL :		S\$	<u>\$3702.18</u>

Please kindly let us have your confirmation to settle our claim within **30 days**.
Kindly contact Ryan Soh regarding the above matter.



Ryan Soh
Hp : 93825367
Tel : 64535654

LETTER OF AUTHORITY & INDEMNITY

To : **TSR AUTOMOTIVE PTE LTD**

ACCIDENT INVOLVING VEHICLE NO. SMG 1160Z AND SLZ 4525Y
ALONG VISION Exchange Building ON 11/08/2024.

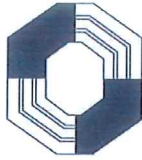
1. I/We, the owner of vehicle no. SMG 1160Z hereby instruct and authorise you to commence repairs to the said vehicle.
2. You are further authorised to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorised to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
4. Upon resolving my/our claim, you are authorised to agree with my/our solicitors on the amount of their professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account.
5. In the event that I/we am/are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
6. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with, I/we authorise you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/We shall also be personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your Solicitors.
7. If for whatever reason, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
8. In the event that the third party's insurance company send a cheque for the settlement amount directly to you, you have to pay **TSR AUTOMOTIVE PTE LTD** our repair costs and others, which is included in the settlement amount. Failure to do so may result in us commencing legal action against you to recover for our repair costs and others.

Dated this 13 day of AUG 2024

Name Wei
NRIC No. SMG HONG WEI
ROC No. S72341137
(company stamp, if applicable)
Address :

Contact No.

Remarks : 



LONPAC INSURANCE BHD

CLAIM NO : 24/24/24/VP05/029679

DATE : 26 MAY 2025

DISCHARGE VOUCHER

I/We, SNG HONG WEI confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SLZ4525Y the sum of Singapore Dollar One Thousand Seven Hundred Fifty Two Only **(\$1,752.00)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMG1160Z and SLZ4525Y on 11/08/2024 along/at VISION EXCHANGE BUILDING.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ TOH SOON HEE AND/OR TOH CHIN SONG MILTON**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **"TSR AUTOMOTIVE PTE LTD"**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....Wei..... 27/05/2025
Signature of vehicle owner/Date

.....SNG HONG WEI 572341137.....
Name of vehicle owner /Date 27/05/2025



TSR Automotive Pte Ltd

160 Sin Ming Drive, Sin Ming Auto City #06-15 Singapore 575722

Mobile: +65 9003 0857

Email: tsrteamworks2022@gmail.com

Reg No.: 202201279H PRO FORMA

INVOICE NO : TP 1190

20/08/2024

LONPAC INSURANCE BHD (SINGAPORE)
100, BEACH ROAD
SHAW TOWER
SINGAPORE 189702

*

SMG 1160 Z

*

HONDA
CIVIC

W W W

Accident Date: 11/08/2024

Lump Sum Repair, Supply Parts &
Labour .

\$ 3,100.00

Sub - Total : \$ 3,100.00

\$ 3,100.00

Notes: All cheques must be crossed and make payable to " TSR Automotive Pte Ltd ".

Received Vehicle in Good Order

for **TSR Automotive Pte Ltd**

TSR AUTOMOTIVE PTE LTD

72, JALAN ISNIN SINGAPORE 577996

UEN : 202201279H

Contact : 93825367

VEHICLE RENTAL AGREEMENTDate : 12/08/2024

AGREEMENT No. A 1182

Owner : **TSR AUTOMOTIVE PTE LTD**Hirer , I.D/ Co.Reg : Sng Junjie

SMG 11602

Contact & Email : _____

Address : Blk 307, Clementi Ave 4 #03-373 S(120307)

Owner and hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions on this document. Hirer acknowledges having read and understand all the tems and conditions and signifies acceptance upon signing

VEHICLE No : <u>SMV 729L</u>	VEHICLE MODEL : <u>Hyundai Avante.</u>
Driver's Particulars	
Name : <u>Sng Junjie</u>	Odometer : _____
I.C No. <u>59735995D</u>	Date & Time out : <u>12/08/2024 @ 1035</u>
Dr./ Licence No. <u>59735995D</u>	Date & time In : <u>17/08/24 @ 0950</u>
Date issue . <u>01/05/2019</u>	Hour @ \$ _____
Date of Birth . <u>19/10/1997</u>	5 Days @ \$ <u>\$120.00</u>
Occupation . _____	Wks @ \$ _____
	Mths @ \$ _____

Deposit : _____

Sub Total : _____

Balance To Pay : \$600.00

(Hirer to take note)

Third Party Claim / Including chain collision excess

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (Both date inclusive)

Hirer unconditionally agrees to pay Owner S\$ 3000.00 comprising excess payable and compensate to

Owner for impact of claim on future motor insurance premiums.

Own Vehicle DamageHirer is responsible for the first S\$ 3500.00 excess for collision/ damage to first party , (i.e) TSR AUTOMOTIVE PTE LTD(Including windscreen claim) excess S\$ 200.00 plus loss of earnings while damage vehicle is under repair .**Driver Not Cover by Insurance**

General Exception : Insurance policy does not cover against any driver age below 22 and/ or above 65 years old and with driving experience of 2 year and below.



Authorised Signature

Sng Junjie

Hirer's Signature

UEN : 202201279H



INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLZ4525Y

Date of Accident

11/08/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **26/05/2024 - 25/05/2025**

Requested By

Requested Date **12/08/2024 10:09**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

TSR AUTOMOTIVE PTE LTD

Bank Account Details

Beneficiary Name:

TSR AUTOMOTIVE PTE LTD

Bank Name / Branch Name:

UOB / BISHAN

Bank Account No.:

353 - 311 - 747 - 1

Bank Code / Branch Code:

7375 / 066

Swift Code

UOVBSGSG

Email Address:


tsrteamworks2022@gmail.com

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

RYAN SOH / DIRECTOR / 90030857 / tsrteamworks2022@gmail.com

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date: 27/05/2025



Acknowledged by :

Name / Date:

Hsiao Tong (LKKAuto)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Sent: Thursday, February 27, 2025 9:47 AM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: OUR REF: 24/24/24/VP05/029679 LKK REF: CD/LPC24080176/Kpa3 [ACCIDENT INVOLVING SLZ4525Y(LONPAC) AND SMG1160Z(TP) ON 11/08/2024]

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

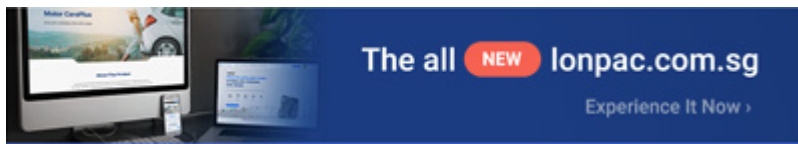
You have our mandate to settle as follow.

Cost of repair	\$3,100.00
Loss of use	\$400.00 - \$500.00
50%	\$1,750.00 - 1,800.00
GIA fee	\$2.18
Total	\$ 1,752.18 - \$1,802.18

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 7 October 2024 10:59 am
To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] OUR REF: 24/24/24/VP05/029679 LKK REF: CD/LPC24080176/Kpa3 [ACCIDENT INVOLVING SLZ4525Y(LONPAC) AND SMG1160Z(TP) ON 11/08/2024]

Lonpac External - General

Your ref: **24/24/24/VP05/029679**
Our ref : CD/LPC24080176/Kpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLZ4525Y(LONPAC) AND SMG1160Z(TP) ON 11/08/2024

We refer to the above matter.

We are of the view that it is a side swipe collision. Both drivers should exercise caution when negotiating a bend in opposite direction.

We propose 50/50 and would like to seek your approval to offer repairer **"TSR AUTOMOTIVE PTE LTD"** at **\$1,802.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair	\$ 9,643.20		\$ 3,100.00
2. Loss of Rental (5days x \$120.00)	\$ 600.00		\$ 500.00 (5days x \$100.00)
			\$ 3,600.00
		@ 50%	\$ 1,800.00
3. LTA/GIA Search Fee	\$ 2.18		\$ 2.18
Total	\$10,245.38		\$ 1,802.18

Surveyor recommended 4days for repair + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.
Kindly note that this inspection report dated 07/10/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Tuesday, 27 August 2024 11:57 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: OUR REF: 24/24/24/VP05/029679 LKK REF: CD/LPC24080176/Kpa3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Please refer to attached OI GIA as per request.

Thank you.

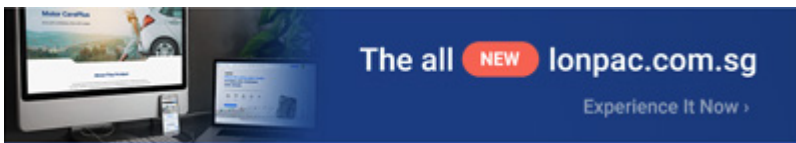
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Monday, August 26, 2024 4:49 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>; ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: PRE-REPAIR SURVEY FOR SMG1160Z Your insure - SLZ4525Y *** LKK REF: CD/LPC24080176/Kpa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, August 20, 2024 3:33 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: PRE-REPAIR SURVEY FOR SMG1160Z Your insure - SLZ4525Y *** LKK REF: CD/LPC24080176/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, August 15, 2024 11:42 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY FOR SMG1160Z Your insure - SLZ4525Y *** LKK REF: CD/LPC24080176/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, August 13, 2024 1:54 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY FOR SMG1160Z Your insure - SLZ4525Y *** LKK REF: CD/LPC24080176/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>
Sent: Tuesday, August 13, 2024 12:23 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRE-REPAIR SURVEY FOR SMG1160Z Your insure - SLZ4525Y

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Tuesday, August 13, 2024 12:05 PM
To: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRE-REPAIR SURVEY FOR SMG1160Z Your insure - SLZ4525Y

Lonpac External - General

Lonpac External - General

Dear Rajes (LKK),

FYNA please.

Thank you.

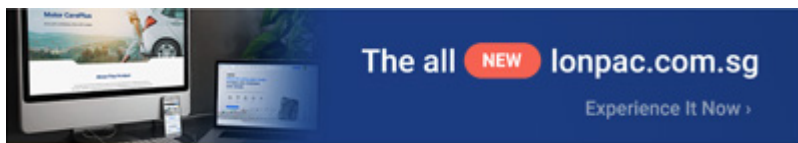
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>

Sent: Tuesday, August 13, 2024 11:47 AM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: PRE-REPAIR SURVEY FOR SMG1160Z Your insure - SLZ4525Y

Dear Sirs,

We wish to appoint LKK Auto Consultants Pte Ltd

Thanks & Regards

Ryan

93825367

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

On Tue, 13 Aug 2024 at 11:43, CHARMAINE KONG <charmainekong@lonpac.com> wrote:

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Ryan,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

1. Appraisal Associates Pte Ltd
2. FormTeam Adjusters Pte Ltd
3. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Thank you.

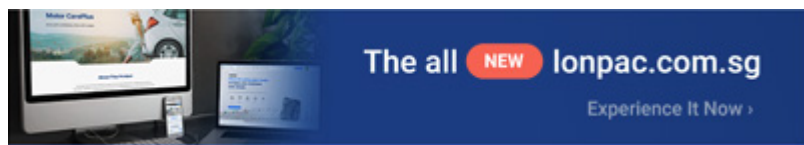
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>

Sent: Tuesday, August 13, 2024 11:27 AM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Fwd: PRE-REPAIR SURVEY FOR SMG1160Z

Dear Sirs,

Attached video footage for your reference

Kindly revert soonest.

Thanks & Regards

Ryan

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

----- Forwarded message -----

From: **TSR AUTOMOTIVE** <tsrteamworks2022@gmail.com>

Date: Tue, 13 Aug 2024 at 11:18

Subject: Fwd: PRE-REPAIR SURVEY FOR SMG1160Z

To: MT_Claim_SG <mt_claim@lonpac.com>

----- Forwarded message -----

From: **TSR AUTOMOTIVE** <tsrteamworks2022@gmail.com>

Date: Tue, 13 Aug 2024 at 11:13

Subject: Fwd: PRE-REPAIR SURVEY FOR SMG1160Z

To: <mt-claim@lonpac.com>

Dear Sirs

Please let us have the list of the surveyors soonest. Thanks

Regards

Ryan

93825367

----- Forwarded message -----

From: **TSR AUTOMOTIVE** <tsrteamworks2022@gmail.com>

Date: Tue, 13 Aug 2024 at 08:36

Subject: Fwd: PRE-REPAIR SURVEY FOR SMG1160Z

To: <mt-claim@lonpac.com>

Dear Sirs,

GIA report attached.

Kindly note that vehicle is already in our workshop and please let us have the list of the surveyor soonest.

Thanks and regards

Ryan

93825367

----- Forwarded message -----

From: **TSR AUTOMOTIVE** <tsrteamworks2022@gmail.com>

Date: Mon, 12 Aug 2024 at 10:52

Subject: PRE-REPAIR SURVEY FOR SMG1160Z

To: <mt-claim@lonpac.com>

Dear Sirs,

Attached scene photos.

Please help us to arrange for a pre-repair survey

Our vehicle - SMG1160Z

Accident date - 11/08/2024

Your insure - SLZ4525Y

Location - TSR AUTOMOTIVE PTE LTD

160 SIN MING DRIVE

SIN MING AUTOCITY #06-01

SINGAPORE 575722

Please also let us have the list of the surveyors and we will forward you the GIA report once we receive it.

Kindly note that the vehicle is already in our workshop.

Thanks & regards

Ryan

