

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 7 October 2024 10:59 AM
To: ERIC WOO JUN KIAT
Cc: MT_Claim_SG; Admin A
Subject: [SEEK MANDATE] OUR REF: 24/24/24/VP05/029679 LKK REF: CD/LPC24080176/Kpa3 [ACCIDENT INVOLVING SLZ4525Y(LONPAC) AND SMG1160Z(TP) ON 11/08/2024]
Attachments: TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS_SMG1160Z.pdf; SMG1160Z LOD.pdf

Your ref: **24/24/24/VP05/029679**
Our ref : CD/LPC24080176/Kpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLZ4525Y(LONPAC) AND SMG1160Z(TP) ON 11/08/2024

We refer to the above matter.

We are of the view that it is a side swipe collision. Both drivers should exercise caution when negotiating a bend in opposite direction.

We propose 50/50 and would like to seek your approval to offer repairer “**TSR AUTOMOTIVE PTE LTD**” at **\$1,802.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair	\$ 9,643.20		\$ 3,100.00
2. Loss of Rental (5days x \$120.00)	\$ 600.00		\$ 500.00 (5days x \$100.00)
			\$ 3,600.00
		@ 50%	\$ 1,800.00
3. LTA/GIA Search Fee	\$ 2.18		\$ 2.18
Total	\$10,245.38		\$ 1,802.18

Surveyor recommended 4days for repair + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.
Kindly note that this inspection report dated 07/10/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Sent: Tuesday, 27 August 2024 11:57 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: OUR REF: 24/24/24/VP05/029679 LKK REF: CD/LPC24080176/Kpa3

Lonpac External - General

Lonpac External - General

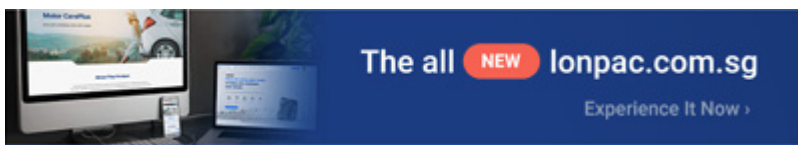
Dear Mei Kwan,

Please refer to attached OI GIA as per request.

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, August 26, 2024 4:49 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>; ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY FOR SMG1160Z Your insure - SLZ4525Y *** LKK REF: CD/LPC24080176/Kpa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, August 20, 2024 3:33 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: PRE-REPAIR SURVEY FOR SMG1160Z Your insure - SLZ4525Y *** LKK REF: CD/LPC24080176/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, August 15, 2024 11:42 AM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: PRE-REPAIR SURVEY FOR SMG1160Z Your insure - SLZ4525Y *** LKK REF: CD/LPC24080176/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, August 13, 2024 1:54 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: PRE-REPAIR SURVEY FOR SMG1160Z Your insure - SLZ4525Y *** LKK REF: CD/LPC24080176/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Tuesday, August 13, 2024 12:23 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: PRE-REPAIR SURVEY FOR SMG1160Z Your insure - SLZ4525Y

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Tuesday, August 13, 2024 12:05 PM
To: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRE-REPAIR SURVEY FOR SMG1160Z Your insure - SLZ4525Y

Lonpac External - General

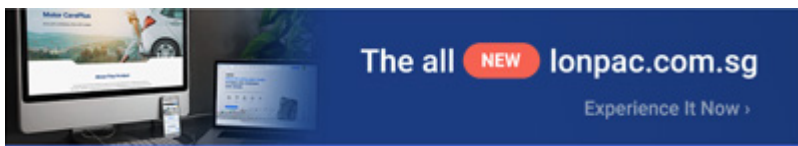
Lonpac External - General

Dear Rajes (LKK),

FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>
Sent: Tuesday, August 13, 2024 11:47 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: PRE-REPAIR SURVEY FOR SMG1160Z Your insure - SLZ4525Y

Dear Sirs,

We wish to appoint LKK Auto Consultants Pte Ltd

Thanks & Regards
Ryan
93825367

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On Tue, 13 Aug 2024 at 11:43, CHARMAINE KONG <charmainekong@lonpac.com> wrote:

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Ryan,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

1. Appraisal Associates Pte Ltd
2. FormTeam Adjusters Pte Ltd
3. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Thank you.

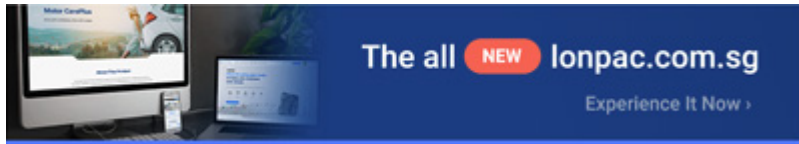
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>
Sent: Tuesday, August 13, 2024 11:27 AM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: Fwd: PRE-REPAIR SURVEY FOR SMG1160Z

Dear Sirs,

Attached video footage for your reference

Kindly revert soonest.

Thanks & Regards

Ryan

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

----- Forwarded message -----

From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>
Date: Tue, 13 Aug 2024 at 11:18
Subject: Fwd: PRE-REPAIR SURVEY FOR SMG1160Z
To: MT_Claim_SG <mt_claim@lonpac.com>

----- Forwarded message -----

From: **TSR AUTOMOTIVE** <tsrteamworks2022@gmail.com>

Date: Tue, 13 Aug 2024 at 11:13

Subject: Fwd: PRE-REPAIR SURVEY FOR SMG1160Z

To: <mt-claim@lonpac.com>

Dear Sirs

Please let us have the list of the surveyors soonest. Thanks

Regards

Ryan

93825367

----- Forwarded message -----

From: **TSR AUTOMOTIVE** <tsrteamworks2022@gmail.com>

Date: Tue, 13 Aug 2024 at 08:36

Subject: Fwd: PRE-REPAIR SURVEY FOR SMG1160Z

To: <mt-claim@lonpac.com>

Dear Sirs,

GIA report attached.

Kindly note that vehicle is already in our workshop and please let us have the list of the surveyor soonest.

Thanks and regards

Ryan

93825367

----- Forwarded message -----

From: **TSR AUTOMOTIVE** <tsrteamworks2022@gmail.com>

Date: Mon, 12 Aug 2024 at 10:52

Subject: PRE-REPAIR SURVEY FOR SMG1160Z

To: <mt-claim@lonpac.com>

Dear Sirs,

Attached scene photos.

Please help us to arrange for a pre-repair survey

Our vehicle - SMG1160Z

Accident date - 11/08/2024

Your insure - SLZ4525Y

Location - TSR AUTOMOTIVE PTE LTD

160 SIN MING DRIVE

SIN MING AUTOCITY #06-01

SINGAPORE 575722

Please also let us have the list of the surveyors and we will forward you the GIA report once we receive it.

Kindly note that the vehicle is already in our workshop.

Thanks & regards

Ryan

93825367