

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 09.09.2024

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## **ACCIDENT INVOLVING VEHICLES : GBH 4544E / SNN 4943M ON 09.08.2024**

We are the authorized repair workshop for the owner of motor vehicle no: **GBH 4544E** , which was involved in the captioned accident with your insured vehicle no: **SNN 4943M** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 6,540.00
2) Loss of Rental	\$ 392.40
3) GIA Search Fee	\$ 2.18
	<u>\$ 6,934.58</u>

We enclosed herewith the following documents to support the claims:

- |                          |                                    |
|--------------------------|------------------------------------|
| a) Final Repair Invoice  | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result     | d) Letter of Authorisation, etc... |
| e) GIA Report            | f) I/C & Driving License           |
| g) Insurance Certificate | h) Vehicle Registration Log Card   |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 12.08.2024

TO : China Taiping Insurance (S) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. GBH 4544E / SNW 4943M

ALONG East Coast Park Service Road (carpark D5)

ON 09.08.2024

I/We, Eskimo Frozen Foods PTE LTD

of (NRIC No./ROC No.) 200608755K

of 18 Kaki Bukit Road 3 # 02-13

owner of vehicle no. GBH 4544E in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle GBH 4544E at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal

proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,

etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and

all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arise therewith.

Signature of Owner :



Name of Owner :

Eskimo Frozen Foods PTE LTD

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00028522300 Claim No : SNM24D204564/SNN4943M/C02/TANCHC

Claimant : ESKIMO FROZEN FOODS PTE LTD

Amount : **S\$6,869.18**  
SINGAPORE DOLLARS SIX THOUSAND EIGHT HUNDRED SIXTY-NINE AND CENTS EIGHTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBH4544E

Insured Vehicle No. : SNN4943M

Date of Loss : 09/08/2024

Place of Accident : EAST COAST PARK SERVICE ROAD (CARPARK D5)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AZUAN BIN AMID

Driver Name : AZUAN BIN AMID

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) <del>Cost of Repair/Excess</del> /TOTAL LOSS	S\$	6,540.00
(3) Loss of <del>Use</del> /Rental/Earning	S\$	327.00
(4) <del>GIA/Police Reports/</del> <del>Investigation Results</del> /Search Fees	S\$	2.18
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees/P.T. Fees</del> /Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		<b>S\$ 6,869.18</b>

Claimant Name : Eskimo Frozen Foods Pte Ltd

NRIC No : 200608755K

Signature :



Date :

18-NOV-2024

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 24067

Date : 06.09.2024

Vehicle No : GBH 4544E

Make/Model : TOYOTA HIACE DX

Chassis/Eng# :

Accident Date : 09.08.2024

Claim No :

Reference : 0824 -24067

Policy No :

Amount

To proceed on lump sum repair

S\$

6000.00

E. & O. E.

Total : S\$

6000.00

GST @ 9% : S\$

540.00

Amount Due : S\$

6540.00

for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

## TAX INVOICE

**Invoiced To**

FASTECH AUTO PTE LTD  
C/O ESKIMO FROZEN FOODS PTE LTD  
18 KAKI BUKIT ROAD 3  
#02-13 ENTREPRENEUR BUSINESS  
CENTRE  
SINGAPORE 415978

**Invoice Number**

A 14636

**Invoice Date**

23/08/2024

**Due Date**

23/08/2024

**VHA Number**

A 14636

**Vehicle Number**

GBG 4241 J

S/N	Description	No. of Days	Rate	Amount
1	RENTAL FROM 12 AUGUST 2024 TO 15 AUGUST 2024 YOUR REF: GBH 4544 E	3	120.00	360.00

Subtotal 360.00

GST @ 9% 32.40

**Total (incl. GST) 392.40**

Less: Payments -

**Amount Due S\$392.40**

Account Name: BKW RENT A CAR PTE LTD

Account No: 118-312-9991 Paynow UEN: 200106276D

Bank: UNITED OVERSEAS BANK LTD (UOB)

Branch: UOB Shaw Centre Branch

Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208

Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG

All cheques must be made payable to BKW RENT A CAR PTE LTD.

\* Please indicate the invoice number and vehicle number in the reference.





## VEHICLE HIRING AGREEMENT

### HIRER'S PARTICULARS

Name (as in I/C) **ESKIMO FROZEN FOODS PTE LTD**  
NRIC/Passport No: [REDACTED] Date of Birth: [REDACTED]  
Address: **18 KAKI BUKIT ROAD 3 #02-13 Age: 415978**  
**ENTREPRENEUR BUSINESS CENTRE S( 415978 )**  
Name & Address of Employer  
Occupation Driving Exp:  
Driving Licence No: [REDACTED] Passed Date:  
D/L Type: Local/Int'l/Others:

### AUTHORIZED DRIVER'S PARTICULARS

Name (as in I/C) **HAGA KAMALDEEN JAWAHARDEEN**  
NRIC/Passport No: [REDACTED] Date of Birth: **27/5/1977**  
Address: **As Above** Age: [REDACTED]  
Occupation Driving Exp: [REDACTED] Yrs  
Driving Licence No: [REDACTED] Passed / Expiry Date: **26/6/2007**  
D/L Type: Local/Int'l/Others: Contact No: [REDACTED]

Hirer's Own Vehicle No: **GBH4544E** Replace Veh No:

Loan Vehicle No: **GBG42415** VR No:

Make & Model: **TOYOTA HIACE** Auto/Manual Group: **2800**

CHARGES		:	\$	cts
Daily	<b>3</b> day @ \$ <b>120</b>	Per day	<b>\$360</b>	<b>1</b>
Weekly/Monthly	week @\$ Per week/Monthly			
Others				
CDW/PAI	@ \$ Per day/Monthly			
Delivery/Collection Svc				
GST <b>9%</b>			<b>\$32</b>	<b>40</b>
OR No: (A) SUB-TOTAL			<b>\$392</b>	<b>40</b>
Petrol Level & Surchage	OUT IN	E 1/4 1/2 3/4 F		
<input type="checkbox"/> Return the same petrol level			GST	
First _____ km FREE per day			TOTAL CHARGES	
Excess mileage is chargeable at _____ cents per km				

**NON WAIVER EXCESS (Subject to GST): \$2000**

### ACCESSORIES CHECK

☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature :

Additional Driver's Signature :

**SINGAPORE Use Only** \*Please refer to page 2

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

### IMPORTANT

- The Hirer and the authorized driver by BKW must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling, illegal racing), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of minimum \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's fur between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim, Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the rental transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page

Date Out	Time Out	Mileage	Check By	Remarks
12/08/24	2:14pm	141499	[Signature]	For Monday 12/08/24

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
15.08.24	11:11am		[Signature]	


INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SNN4943M

Date of Accident

09/08/2024 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **12/12/2023 - 11/12/2024**

Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**

Requested Date ..... **10/08/2024 09:31**

#### Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 28 August 2024 2:48 PM  
**To:** AZUANAMID@LIVE.COM  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING SNN4943M(CHINA TAIPING) AND GBH4544E AT/ALONG EAST COAST PARK CARPARK D5 ON 09/08/2024

**AZUAN BIN AMID** [By Email Only]

Dear Sir/Madam,

**You Ref: SNN4943M**  
**Our Ref: CD/CTI24080175/Upa3**  
**ACCIDENT INVOLVING SNN4943M(CHINA TAIPING) AND GBH4544E AT/ALONG EAST COAST PARK CARPARK D5 ON 09/08/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBH4544E against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

**Best Regards,**  
**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Hsiao Tong (LKKAuto)

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**From:** Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 6 November 2024 6:29 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - CTI REF: SNM24D204564/SNN4943M/C02/TANCHC - LKK  
REF - CD/CTI24080175/Upa3, GBH4544E | TPP DIRECT SETTLEMENT

[Internal]

Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

*\*For survey matter, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

*\*For all LOD, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Friday, 25 October 2024 4:28 pm  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] - CTI REF: SNM24D204564/SNN4943M/C02/TANCHC - LKK REF - CD/CTI24080175/Upa3, GBH4544E | TPP DIRECT SETTLEMENT

[Internal]

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[Internal]

Your ref: **SNM24D204564/SNN4943M/C02/TANCHC**

LKK ref : CD/CTI24080175/Upa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SNN4943M(CHINA TAIPING) AND GBH4544E(TP) ON 09/08/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he was coming out from side road and collided with third party who was on main road.

We seek your approval to offer repairer **"FASTECH AUTO PTE LTD"** at **\$6,869.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 20,244.68	\$ 6,540.00 (\$6,000.00 + 9%GST)
2. Loss of Rental (3days x \$120.00)(+9%GST)	\$ 392.40	\$ 327.00 (3days X \$100.00)(+9%GST)
3. LTA/ GIA Search Fee	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 20,639.26</b>	<b><u>\$ 6,869.18</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/10/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jacqueline Tan (CTPIS) <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Monday, 19 August 2024 5:41 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D204564/SNN4943M/C02/TANCHC - LKK REF - CD/CTI24080175/Upa3, GBH4544E | TPP  
DIRECT SETTLEMENT

[Internal]

Hi Mei Kwan,

Enclosed please find OI's SAS report for your necessary action.

**\*\* Note: Password for the attachment would be sent to you with separate email.**

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

*\*For survey matter, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

*\*For all LOD, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, August 13, 2024 10:43 AM

**To:** Jacqueline Tan (CTPIS) <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** CTI REF: SNM24D204564/SNN4943M/C02/TANCHC - LKK REF - CD/CTI24080175/Upa3, GBH4544E | TPP DIRECT SETTLEMENT

[Internal]

Dear Jacqueline,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jacqueline Tan | DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.**

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, August 13, 2024 9:15 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SNN4943M (OI : CTI - TBA) AND GBH4544E (TP : LKK REF - CD/CTI24080175/Upa3) on 09/08/2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBH 4544E at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)