

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: 24060001 (SMC1230B)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0458/2024/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

7-NOV-2024
1
Date
Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLH 9999 A - Audi Q5 2.0 TFSI QU S-TRONIC
DATE OF LOSS: 7 JUNE, 2024

With reference to the above-mentioned vehicle, no. **SLH 9999 A**, claimant,
Mr. Nicky H Gurnani, please find the related document per attached.

1. A copy of the Original invoice no. 85020485 – S\$ 9,198.73.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 300.00 (S\$ 100.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.18

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AIG Insurance – SLH 9999 A

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, NICKY H GURNANI (the third party claimant) of 21 SAMPAN PLACE
#10-03, SINGAPORE 436593 (address), owner of SLH9999A (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLH9999A that was damaged pursuant to the accident which occurred on 7/6/2024
(date) along FORT ROAD (location) involving vehicle no/s
SMC1230B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 25 (day) of JULY (month) 2024 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$9,198.73** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$2.18** (Disbursement) for vehicle no. **SLH9999A** that was damaged pursuant to the accident which occurred on **07/06/2024** (date) along **ENTRANCE OF FORT RD FROM ECP** (location) involving vehicle no/s **SMC1230B**. This is pursuant to the inspection conducted on **12/06/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **NICKY H GURNANI** (the third party claimant”) of vehicle no. **SLH9999A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLH9999A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of December (month) 2024 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

| | | |
|---|--|--|
| AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120 | Invoice No: 85020485 Date : 08/10/2024 Order : SLH9999A Term : 30 | Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 |
|---|--|--|

| | | | |
|---|---------------------------|--------------------|----------------|
| Regn No: SLH9999A (V 49920) | Regn Date: 20/08/2021 | Mileage: 24094 | WIP No.: 18705 |
| Model: Q5 2.0 TFSI qu S tronic FYGA3Y | Chassis: WAUZZZF1M2099157 | Engine: DGK 006528 | Dept: U |
| You have been assisted by :- UB-Tony Foong (33) | | | |

| | | Details | Qty | Unit Price | Amount |
|---|-----------------|---|---------|------------|----------|
| S | BODYWORK | M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR. | 360.00 | 1.00 | 360.00 |
| S | BODYWORK | M: TO DISMANTLE AND RENEW REAR BUMPER. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED. | 500.00 | 1.00 | 500.00 |
| S | BODYWORK | M: TO RESPRAY REAR BUMPER UPPER, REAR BUMPER MID AND BOTH REAR WHEEL ARCH TRIMS | 1500.00 | 1.00 | 1,500.00 |
| S | BODYWORK | M: TO CARRY OUT DIAGNOSTIC CHECK | 292.00 | 1.00 | 292.00 |
| X | A80A807067K GRU | COVER Less 020% | 1.00 | 2356.00 | 1,884.80 |
| X | A80A807527A GRU | (A) (SK) COVER-13/06 Less 020% | 1.00 | 1481.00 | 1,184.80 |
| X | A80A807521J 9B9 | SPOILER Less 020% | 1.00 | 405.50 | 324.40 |
| X | A80A807568 9B9 | (A) (SK) RDIFFUSOR-13/ Less 020% | 1.00 | 422.50 | 338.00 |
| X | A80A853053 3Q7 | (A) (SK) MOLDING-13/06 Less 020% | 1.00 | 306.50 | 245.20 |
| X | A80A945069D | TAILLIGHT Less 020% | 1.00 | 874.50 | 699.60 |
| X | A80A853817A GRU | COVER Less 020% | 1.00 | 694.00 | 555.20 |
| X | A80A853818A GRU | COVER Less 020% | 1.00 | 694.00 | 555.20 |

| | | |
|-----------------|-------------|----------|
| Parts 5,787.20 | Sub-Total | 8,439.20 |
| Labour 0.00 | 9% GST | 759.53 |
| Sublet 2,652.00 | Grand Total | 9,198.73 |
| Menus 0.00 | | |
| Lubricant 0.00 | | |



Received by

For & on behalf of
Premium Automobiles Pte Ltd


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMC1230B

Date of Accident

07/06/2024 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **26/06/2023 - 25/06/2024**Requested By **FOONG CHIN FONG (PREMIUM ...**Requested Date **08/06/2024 11:54****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: 24060001
AIG Ref: 0945243717SG

12 June 2024

MATHUR ANURAG CHANDRA
BLOCK 3 WATERSIDE
#04-04
SINGAPORE 436881

Dear Sir/ Mdm,

**ACCIDENT INVOLVING SMC 1230B(AIG) AND SLH 9999A AT/ALONG ENTRANCE
OF FORT RD FROM ECP ON 07/06/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLH 9999A** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

Daphne Lee
Case Handler
DID: 6841 2157
Email: daphnelee@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|---------------------------|---|-------------------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 10 Jun 2024 09:01 | Clm Dtl Modified | Claimant's Name: -> NICKY H GURNANI. Claimant's ID: -> SXXXX205G. | [A] HOW MEI KWAN |
| 2 | 10 Jun 2024 09:01 | Clm Veh Model Changed | (207967) AUDI Q5 2.0 TFSI QU S TRONIC (A). | [A] HOW MEI KWAN |
| 3 | 10 Jun 2024 09:01 | Clm Created | Reg No: SLH9999A. Acct Date: 2024/06/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Worksh op: Premium Automobiles Pte Ltd (HQ) | [A] HOW MEI KWAN |
| 4 | 10 Jun 2024 09:01 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HOW MEI KWAN |
| 5 | 10 Jun 2024 09:01 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2024/06/20 | [A] HOW MEI KWAN |
| 6 | 10 Jun 2024 09:01 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] HOW MEI KWAN |
| 7 | 10 Jun 2024 09:01 | Clm Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express) | [A] Merimen Administrator |
| 8 | 10 Jun 2024 09:01 | Label Added | (20224):Field Survey. | [A] Merimen Administrator |
| 9 | 10 Jun 2024 09:02 | Label Added | (23):Express. | [A] HOW MEI KWAN |
| 10 | 10 Jun 2024 09:02 | Adj Adjuster Assigned | [None] -> ADRIAN LING | [A] HOW MEI KWAN |
| 11 | 11 Jun 2024 14:12 | Clm Registration Modified | Acct Time:17:00:00->17:30:00. | [I] AIG OneClaim Integration User |
| 12 | 11 Jun 2024 14:58 | Clm Registration Modified | Acct Time:17:30:00->17:00:00. Pol No:1800075916-06->1800075916. | [I] Wan Zaki, Wan Fatimatul Najibah |
| 13 | 13 Jun 2024 11:26 | Video Downloaded | Downloaded Video - Accident | [I] Pang, Nicole-xs |
| 14 | 18 Jun 2024 17:43 | Adj Adjuster Assigned | ADRIAN LING -> CHEN TSUE YEE | [A] HOW MEI KWAN |
| 15 | 19 Aug 2024 20:02 | Video Downloaded | Downloaded Video - Accident | [A] CHEN TSUE YEE |
| 16 | 26 Sep 2024 10:24 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 17 | 26 Sep 2024 10:24 | Ins Email Updated | [None] -> [EMAIL@GMAIL.COM] | [A] JOANNE LEE KHANG MIN |
| 18 | 26 Sep 2024 10:24 | Clm Dtl Modified | Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
| 19 | 26 Sep 2024 10:24 | Clm Dtl Modified | JPJ Reg. Date: -> 2021/08/20. | [A] JOANNE LEE KHANG MIN |
| 20 | 26 Sep 2024 10:24 | Clm Details Notified | | [A] JOANNE LEE KHANG MIN |
| 21 | 20 Nov 2024 12:30 | Adj Mandate Request | Cur.Req:9500.91:Liability: 100% (BOLA 27) *Quantum: \$9,500.91(all-in). Please refer to adjuster report for details. *For your approval please. | [A] Daphne Lee Mooi Ngiuk |
| 22 | 22 Nov 2024 16:04 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2024/06/20. Mandate Remarks: Please proceed | [I] Pang, Nicole-xs |
| 23 | 22 Nov 2024 16:04 | Adj Mandate Set | Approved:9500.91:Please proceed | [I] Pang, Nicole-xs |

Date From

Date To

Audit Type

None

Go

| ACTIVITY |
|-----------|
| No record |

Merimen Billing for this case - Transaction History